

For Immediate Release

IIJ to Offer “IIJ C-SOC Service Premium” for Primary Response to Incidents

-- Providing active initial responses such as device quarantine and access blocking when security incidents occur--

TOKYO - May 13, 2021 - Internet Initiative Japan Inc. (TSE1: 3774), one of Japan's leading Internet access and comprehensive network solutions providers, today announced to expand the IIJ C-SOC Service, a security monitoring and operation service for security logging and incident detection, and newly launch “IIJ C-SOC Service Premium” which takes more in-depth measures to reported incidents such as device quarantine and access blocking according to IIJ's judgment. IIJ C-SOC Service Premium reduces the burden of security operations and risks for customers by having IIJ handle the initial response to incidents that have been detected so as to condense the time to initial action and then performing threat hunting for related events. The service is offered from today.

The IIJ C-SOC Service offers services from IIJ's Security Operations Center (SOC) maintained 24 hours a day, 7 days a week for the customer by IIJ's experienced and specialized security analysts, where they monitor firewalls and other security devices, collect and analyze security logs, and respond to security incidents that have been detected. Thus far, clients' decisions and consents were required for IIJ to respond to the detected security incidents. However, it is becoming more crucial to minimize the impact of increasingly sophisticated cyberattacks through early detection and early action. Responding to security incidents that occur outside of working hours (overnight or on holidays) is a heavy burden on system administrators, raising the need to outsource this work. In response to this situation, IIJ is launching its IIJ C-SOC Service Premium as a higher level menu offering that provides an active initial response from IIJ when critical incidents occur.

Features of the IIJ C-SOC Service Premium

- IIJ's security analysts cope with detected security incidents by means of blocking unauthorized access using firewalls, proxies, or the like. The status is informed to customers after the fact of the response. This reduces the time needed to notify the customer, seek its judgment, and complete the response and customer-side response time.
- Customer security logs are retained for one year, and threat hunting is performed based on the latest threat information checking that no past security incidents have occurred in the customer's environment and that no malware has already infiltrated the network. IIJ provides stronger support to its customers in normalizing in-house communication environments and enhancing their security by combining the usual procedures from anomaly detection to response with this threat hunting.

Service prices

Initial fee: starting at JPY 1,955,000 (plus tax)

Monthly fee: starting at JPY 570,000 (plus tax)

IIJ will continue to work toward developing the Internet into social infrastructure that everyone can use safely

and confidently under the wizSafe security business brand based on the idea of “making safety a matter of course.”

About IJ

Founded in 1992, IJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia. IJ was listed on the First Section of the Tokyo Stock Exchange in 2006. For more information about IJ, visit the IJ Web site at <https://www.ij.ad.jp/en/>.

The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results.

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