

For Immediate Release

**IIJ to Launch the IIJ Flex Mobility Service,
a Secure and Easy-to-Use VPN Service**

TOKYO—October 24, 2018—Internet Initiative Japan Inc. (IIJ, NASDAQ: IIJ, TSE1: 3774), one of Japan's leading Internet access and comprehensive network solutions providers, today announced that the IIJ Flex Mobility Service will launch in mid-December 2018. The service is a new VPN service that is secure and easy-to-use.

For many companies, telecommuting is changing how their employees work and leading to the popularization of different communication tools. Employees need to securely and reliably connect to corporate systems through mobile devices, and the network environments and equipment that allow employees to work just as though they were in the office anytime and anywhere are indispensable. However, the VPN connections required for secure access to corporate networks have issues, which include slow transmission speeds and frequent disconnections. At present, these connections do not allow corporations to make the most of real-time communication tools, especially those needed for video conferences. Intending to solve these issues, IIJ will launch the IIJ Flex Mobility Service as a secure, fast, and easy-to-use VPN.

Highlights of the IIJ Flex Mobility Service

Realize work environments identical to those on corporate networks, even when out of the office, through secure and fast transmissions

By offering VPN connections using UDP(*), the IIJ Flex Mobility Service allows for secure and fast VPN transmissions. Users can access corporate systems and use video conferencing, voice, chat, and other real-time communications without delays, so they will experience work environments just like those in their corporate offices, even when connecting from home, clients' offices, or other locations. Compatible with a wide range of working styles, the service leads to smooth communications and improved productivity.

Maintain comfortable communications and improve usability with uninterruptible VPN connections

With Active Directory available for VPN authentications, the service allows users to automatically connect to the VPN when they log in to their PCs. The uninterruptible VPN connections mean that users will not need to reconnect, even if they have temporary communications disruptions or they are in places with bad signals. This reduces user stress associated with using the VPN, dramatically improving usability.

(*): User Datagram Protocol (UDP): One of the transport layer protocols that is a part of the Internet protocol suite. Because this protocol does not need to establish a session (a connection) when sending data packets, it has lower latency, so it is often used for communications that require immediate responsiveness or communications that attach high importance to real-time transmission.

The IIJ Flex Mobility Service can be linked with the IIJ Omnibus Service, allowing users to build networks through IIJ Omnibus that seamlessly realize connections from mobile devices to corporate networks and to networks between locations.

IIJ will continue to meet the needs of diverse working styles and to expand its services to offer infrastructure platforms so that employees can realize improved productivity.

About IIJ

Founded in 1992, IIJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IIJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IIJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IIJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia. IIJ listed on the U.S. NASDAQ Stock Market in 1999 and on the First Section of the Tokyo Stock Exchange in 2006. For more information about IIJ, visit the IIJ Web site at <https://www.ij.ad.jp/en/>.

The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results. Readers are referred to the documents furnished by Internet Initiative Japan Inc. with the SEC, specifically the most recent reports on Forms 20-F and 6-K, which identify important risk factors that could cause actual results to differ from those contained in the forward-looking statements.

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