



Management Message

Networks open up vast possibilities

The Internet is one of those technological innovations that occur perhaps once in a century. It has changed every system and mechanism in society, spanning government, industry, and business, and continues to affect people's lives. Even today it is still difficult to fully grasp the Internet's full potential, and ongoing technological advances continue to open up new avenues never before imagined.

Ever since its establishment in 1992 as the first Japanese Internet Service Provider, IJ has been taking pioneering steps in the field of Internet technology. By leveraging the technological expertise gained through providing Internet connectivity services, the company has expanded its business portfolio as a total solutions provider, offering outsourcing services that include cloud computing, Wide-Area Network (WAN) services, systems integration services, and more. By so doing, we have grown as a corporate group that responds to customers' requests for a wide range of network applications with one-stop services.

By combining information technology infrastructure and telecommunications technology infrastructure, the Internet has

brought about a technology revolution that has transformed all of the world's systems and frameworks. Putting all information online has resulted in an almost unlimited expansion of the potential for utilizing information. As network transmission speeds have grown faster and the functionality of data processing has improved, it has become possible to develop new technologies such as cloud computing, the Internet of Things (IoT), and artificial intelligence (AI) beyond the realm of computing into fully-fledged commercial services. This process of giving concrete form to IT concepts marks the beginning of a new era in which global systems and structures will undergo dramatic change.

At the forefront of this major trend, the IJ Group is developing its businesses with the strong belief that continuous innovation can lead to the creation of all-new industries. Based on our corporate philosophy of ensuring high quality and reliability, which we have pursued since the Company's establishment, we will also continue to provide innovative services that bring new value to customers and contribute to the evolution of a fully networked society.



Koichi Suzuki
Member of the Board,
Representative Director
Chairman and Co-CEO



Eijiro Katsu
Member of the Board,
Representative Director
President and Co-CEO
& COO



Making the Internet true social infrastructure for all

Corporate philosophy

- To develop network infrastructure through technological innovation
- To provide solutions (IT services) that supports a networked society
- To provide meaningful opportunities for growth to our employees (a place where human resources with diversified talents and values can play an active role)

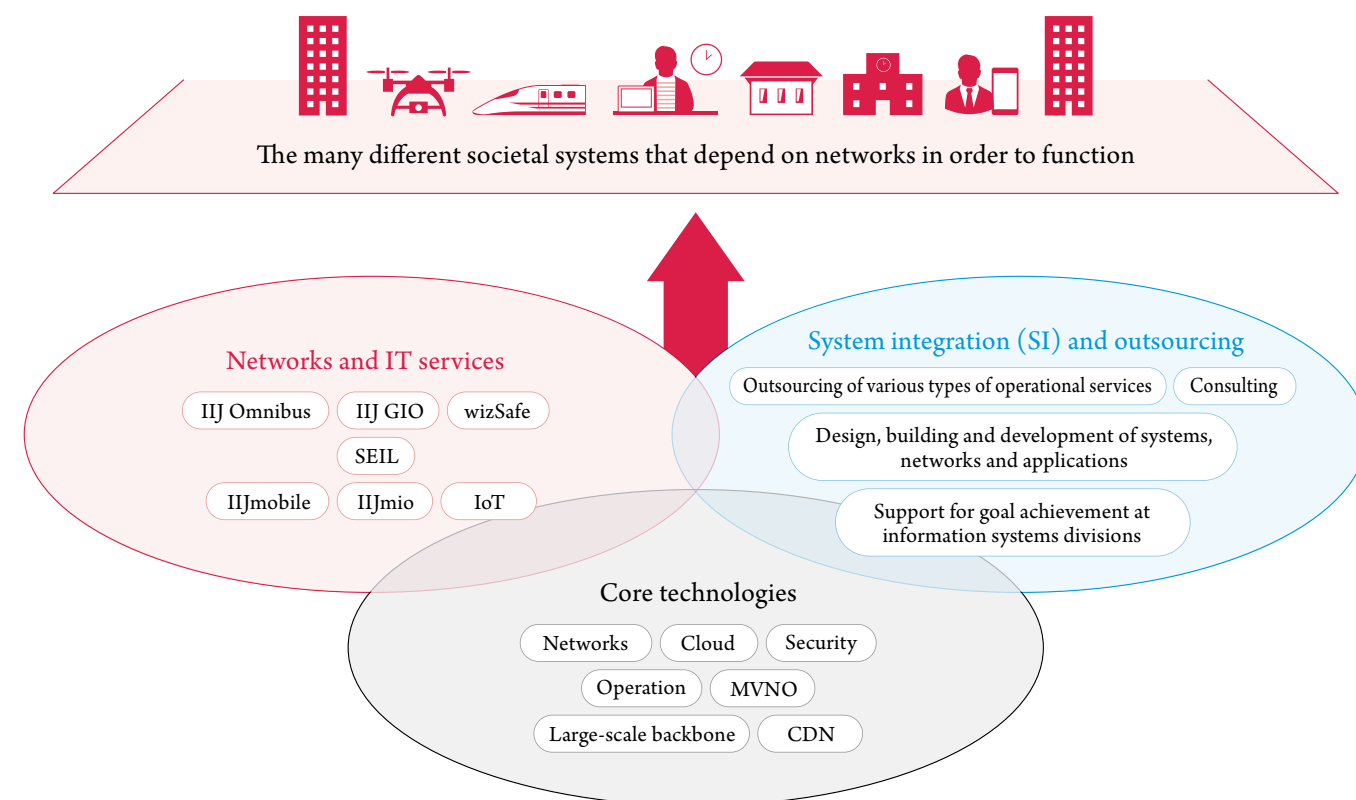
IJJ's Strengths

Technical Expertise

Supporting society with core technology that has been continuously improved by IJJ's R&D, and with the trusted services created using this technology

Since its founding, IJJ has consistently foreseen society's future needs, worked to standardize groundbreaking technologies, and brought a wide range of network services into existence. We have also utilized the knowledge gained through systems integration (SI) and operation to create IT services that customers need. We have thoroughly examined and honed our understanding of every basic mechanism (i.e., core technologies) that underpins the services that IJJ provides, including networks, cloud com-

puting, security services, etc. We have also realized continuous improvement by quickly sharing within the company information acquired in the field when providing services. Using the core technologies and services that we have developed in this way, IJJ supports the essential infrastructure for the networked society. We firmly believe that by continuing to work tirelessly to realize technology innovation, we are supporting and furthering society's progress.

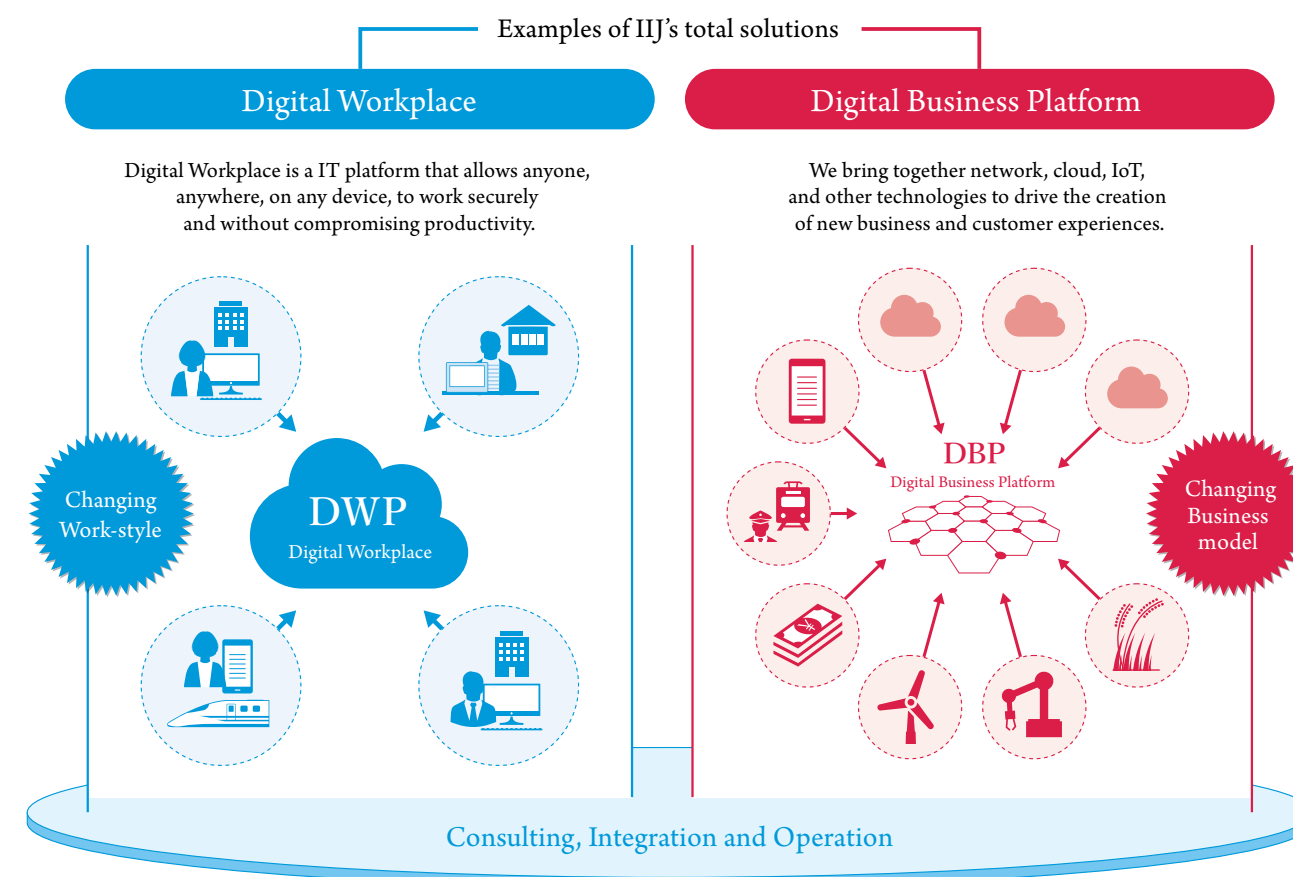


Total Solutions

Providing a one-stop service for digital transformation to meet a wide range of needs in business and daily life

A rapid digital transformation is taking place in both the business environment and our daily living environment, across a wide range of sectors, industries and usage scenarios. For example, in the area of office operation, it has become increasingly vital for employees to be able to access office networks whenever they need to, and from whatever location they are in. In workplaces in agriculture, manufacturing industry and logistics, the Internet of Things (IoT) is being utilized effectively to save labor and reduce headcount. In areas such as education, healthcare and social ser-

vices and in daily life, the ability to share information rapidly has become indispensable, and being connected to networks has become a precondition for getting things done. At IJJ, we provide a one-stop service for the IT environment that supports today's world with its steadily progressing digital transformation. To enable the realization of the digital transformation in a smooth, safe manner, we offer one-stop, high-quality total solutions.



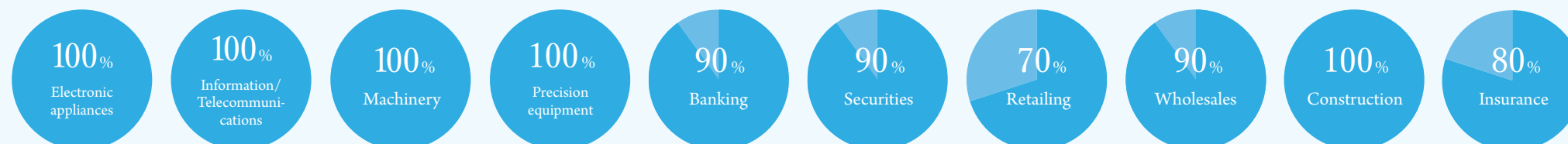
Reliability

Industry-leading customers in diverse industries

The IJJ Group services have approximately 14,000 companies as customers, primarily large and medium-sized enterprises and government and municipal offices who highly rate our reliability.

Service penetration among top ten companies in industry

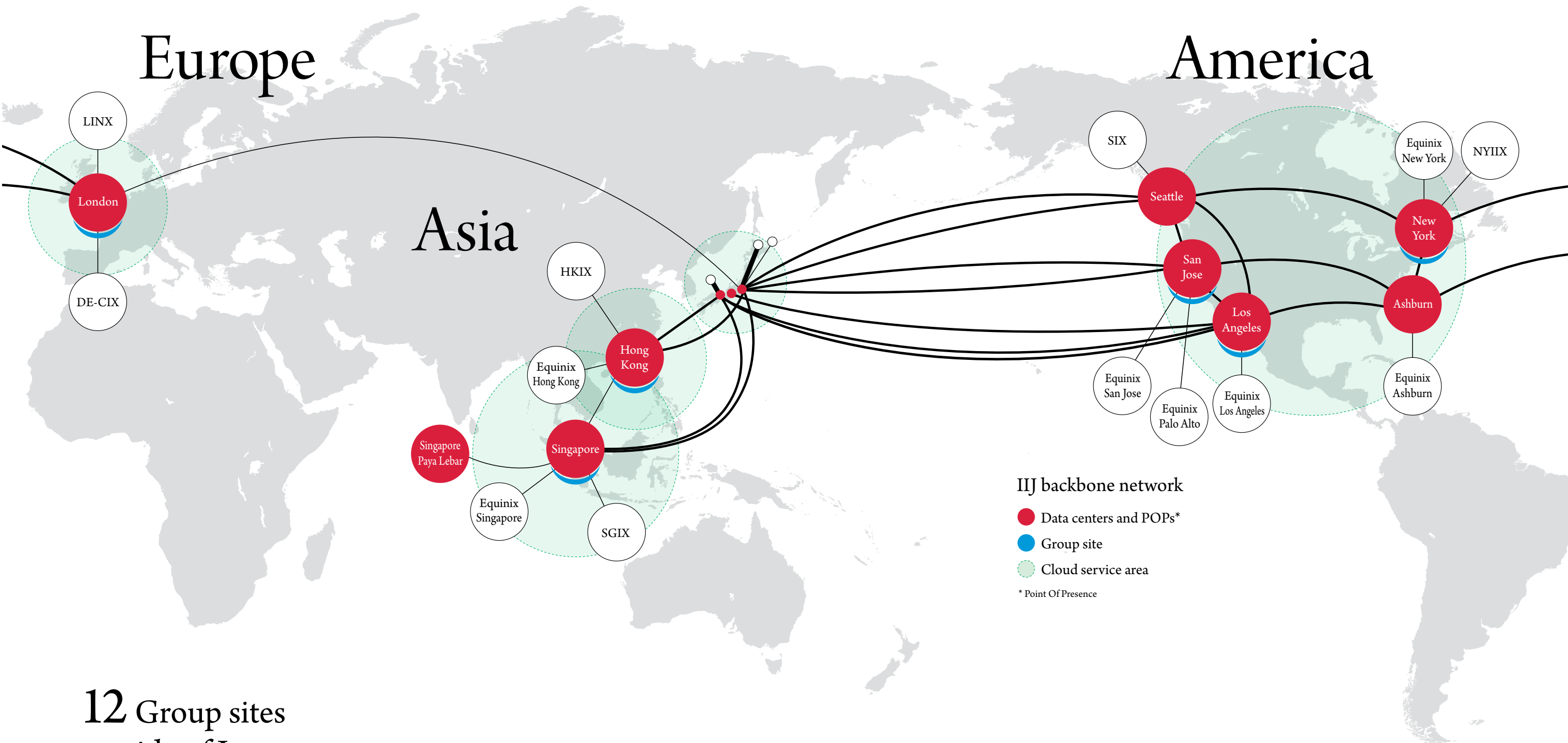
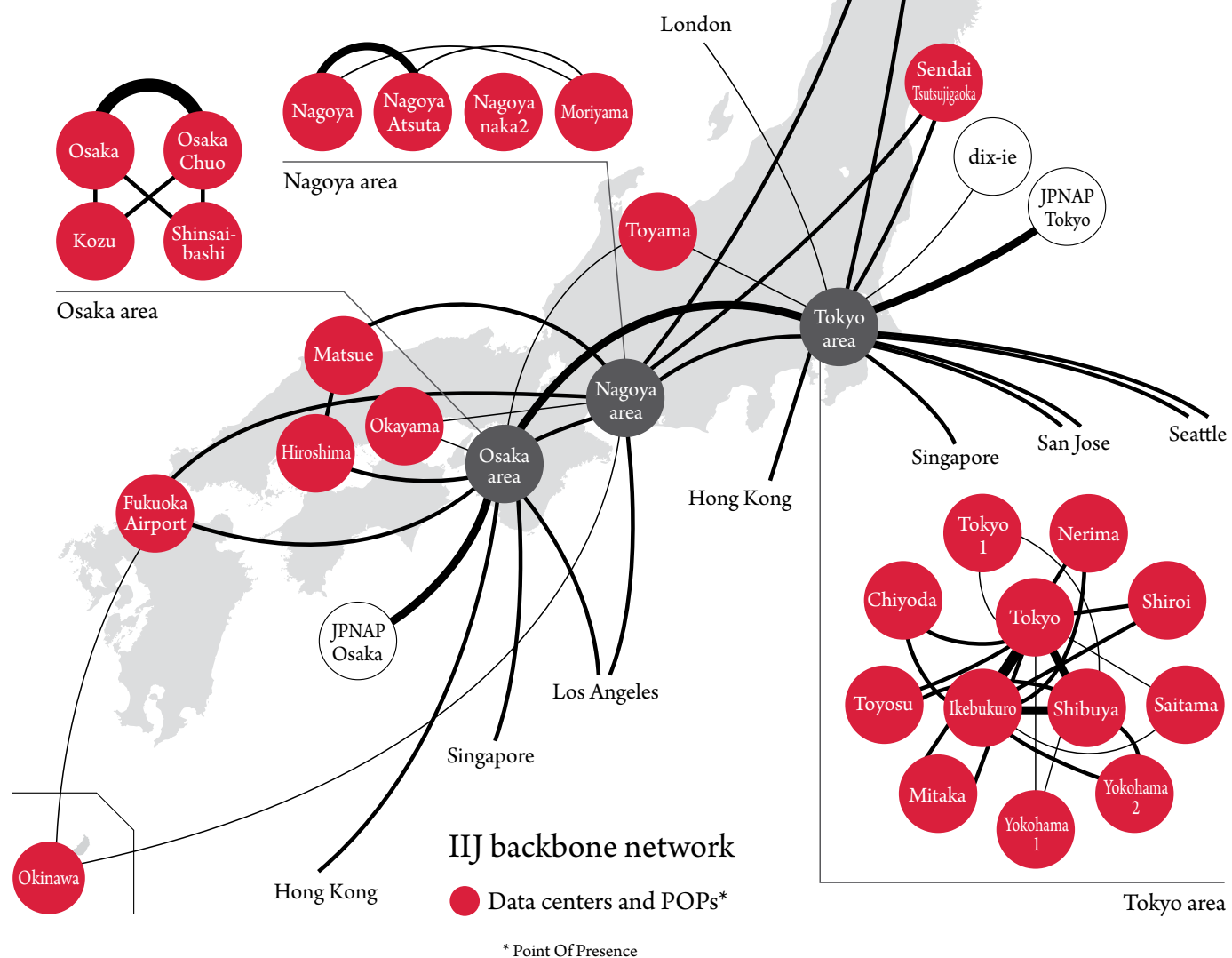
(companies to which IJJ provides service)*



* The top ten firms in each industry with the highest annual revenue are selected by IJJ based on the Yahoo! Japan Finance website (finance/sales/whole market/daily). Service penetration rates are calculated based on FY2022. The figure of approximately 14,000 customers is as of March 31, 2023.

Japan's largest backbone network

IIJ has data centers and network operation centers all across Japan, centered in the Tokyo, Osaka, and Nagoya areas, with redundant, high-capacity lines connecting these centers.



IIJ backbone network

- Data centers and POPs*
 - Group site
 - Cloud service area
- * Point Of Presence

12 Group sites outside of Japan

In 12 major cities around the world, IIJ provides network and system building and operation services to Japanese and local companies, and gives support through high-quality cloud services. We will be expanding our business offices and services to provide an even more robust support system in the future.

City of group site	New York Los Angeles San Jose	London	Dusseldorf	Shanghai	Hong Kong	Singapore	Bangkok	Jakarta	Hanoi	Petaling Jaya
Local company	IIJ America Inc.	IIJ Europe Limited	IIJ Deutschland GmbH	IIJ Global Solutions China Inc.	IIJ Global Solutions Hong Kong Limited	IIJ Global Solutions Singapore Pte. Ltd. PTC SYSTEM (S) PTE LTD	IIJ Global Solutions (Thailand) Co., Ltd.	PT. IIJ Global Solutions Indonesia	IIJ Global Solutions Vietnam Company Limited	PTC SYSTEMS SDN. BHD.
Cloud service	IIJ GIO US Service	IIJ GIO EU Service		IIJ GIO China Service		IIJ GIO Singapore Service	Leap GIO Cloud	Biznet GIO Cloud	FPT HI GIO CLOUD	

Solid record of designing and building highly reliable networks

Network availability
99.9999%

The IIJ backbone network connects data centers and network operation centers in major cities by high-speed digital lines capable of transmitting high volumes of data. Its availability is 99.9999%. There is only 30 seconds of downtime annually.

Bandwidth
9,429 Gbps

We provide smooth Internet use to our customers by continually augmenting our backbone network. The contracted bandwidth for our corporate Internet connectivity service as of September 30, 2023 is an amazing 9,429 Gbps.

Fully redundant configuration

As an independent ISP, IIJ has built its backbone using the lines of different carriers to provide high fault tolerance. Redundancy is built into all areas—carrier lines, routes, and installed equipment. Because of this, we have an instantaneous, automatic bypass system that functions even in the event of failure.

Connecting directly with major ISPs worldwide

Connections can be made not only with domestic ISPs and IXs, but with major ISPs in the U.S., Asia, and Europe—all around the world. This makes it possible to shorten routes and share information in the event of failure.

In operation more than 30 years

IIJ's commercial Internet service was first launched in Japan in 1993. Since that time, we have been supporting customers' networks with the operational know-how and technical expertise of top-level IP engineers.

Highly Energy-efficient Data Center Using Outside-air Cooling



Shiroi Data Center Campus

Matsue Data Center Park (Matsue DCP) Shiroi Data Center Campus (Shiroi DCC)

IIJ has been establishing its own data centers to streamline operations, including the Matsue DCP in 2011 and the Shiroi DCC in 2019. The design of these data centers is based on the concept of running the building and IT equipment as one unit. The aim is to build facilities flexibly and inexpensively, and to achieve systematization and labor savings from design to implementation. IIJ set the target to increase the renewable energy usage rate of data centers to 85% in FY2030 and began making use of private power generation and purchase renewable energy electricity. In addition, we make efforts energy conservation and optimization of energy efficiency such as installed outside-air cooling system to reduce power consumption of air conditioning equipment, which accounts for a large portion of the data center and making use of lithium-ion storage batteries.



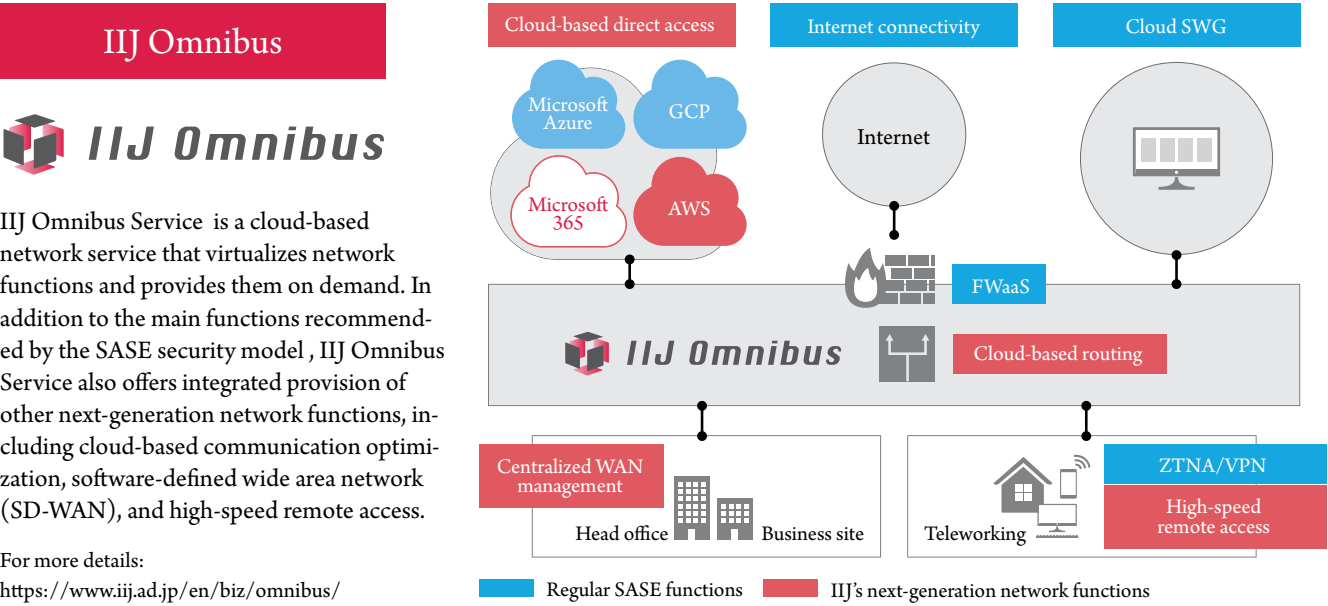
DX edge

Edge data center solution DX edge

With the increase in data volume and need for more intensive processing that have accompanied the widespread adoption of digital transformation (DX) and the IoT, not only has cloud computing become more important, so has edge computing, which involves on-site distributed processing. IIJ meets this need by providing DX edge, an edge data center solution. DX edge offers a comprehensive range of options, including container-unit data centers and micro data centers that can be installed either indoors or outdoors, enabling IIJ's customers to establish an edge computing environment and next-generation server rooms. With DX edge, IIJ provides a one-stop solution that covers everything from design and installation through to operation, thereby reducing the resources needed and the cost to the customer.

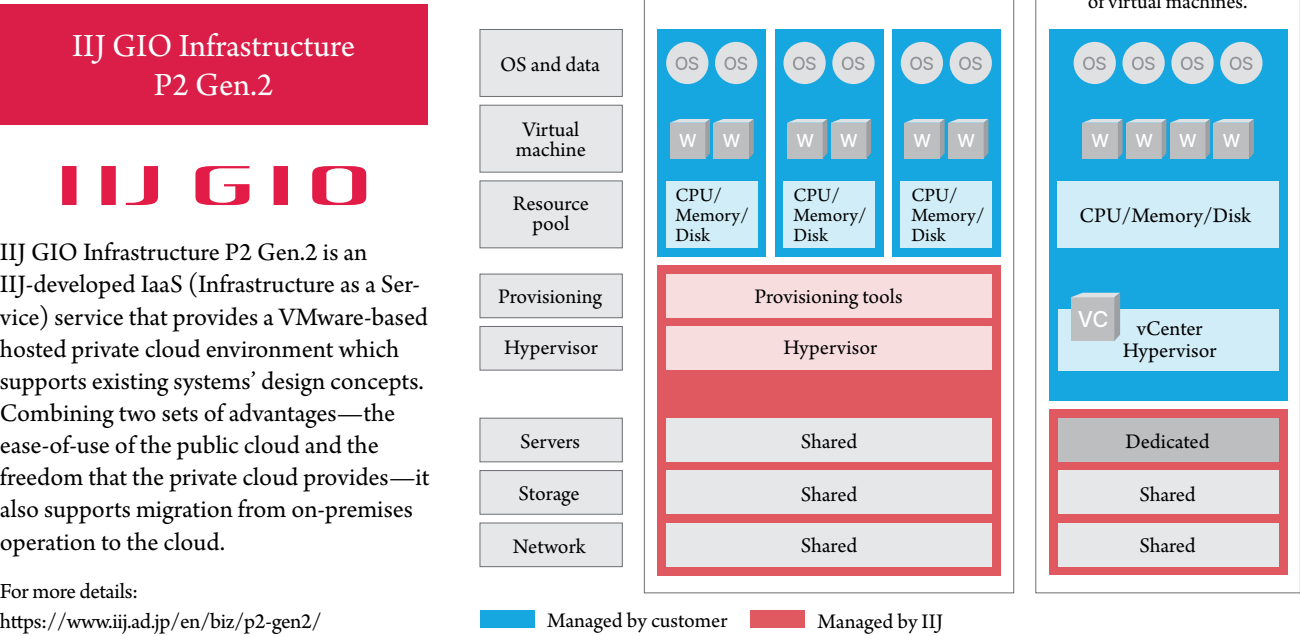
■ Networking

IJJ continues to develop many market-leading network-related services (including internet access services) that are the first of their kind in Japan or globally.



■ Cloud Service

IJJ provides a comprehensive line-up of services that support IaaS, inter-cloud data connectivity, storage, monitoring and operation, and multi-cloud utilization.



Track Record

Cloud service revenue 32.4 billion yen (FY2022)

Our customers are primarily enterprises established in a variety of industries who use our service for mission-critical systems, informational systems, office IT, and various other applications.

IJJ cloud around the world

U.S., EU, China, Singapore

Thailand

Indonesia

Vietnam

IJJ GIO

LEAP GIO CLOUD

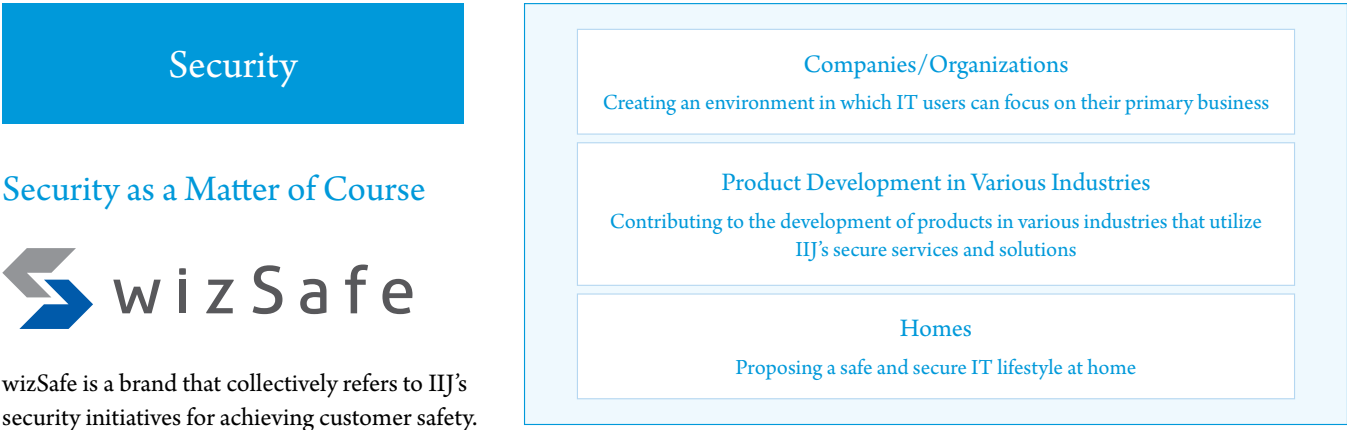
Biznet GioCloud

FPT HI GIO CLOUD

Japanese quality in other countries. We provide the IJJ GIO cloud service and locally branded cloud services in different parts of the world.

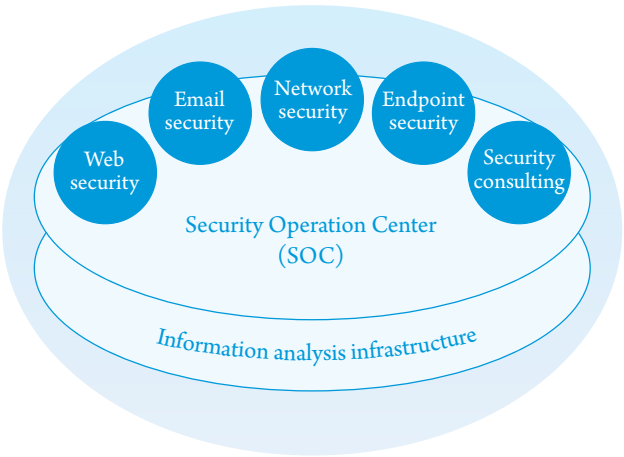
■ Security

IJJ aims to provide services with built-in security, bringing about a future that enables companies to focus on their primary activities, and people can live in peace without worrying about threats to their security.



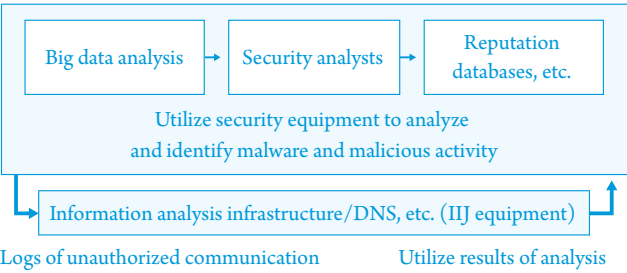
Total Security

To counter rapidly evolving threats, security measures must be taken at multiple points, from internal systems to open systems, networks, and endpoints. IJJ proposes optimal security measures to customers from the perspective of integrated operation.



Information Analysis Infrastructure

The center gathers and analyzes information such as backbone traffic, DNS information, and a huge amount of logs and event information from services provided to customers. The data allows the center to predict threats or attacks that could not be detected through the operational monitoring of individual services. Additionally, the information gathered through information analysis infrastructure can be utilized in services.



Security Operation Center (SOC)

A facility with the optimally located systems and personnel required for detecting and mitigating risk quickly and accurately from a huge amount of information, operating 24 hours a day, 365 days a year.



Track Record

Security service revenue 26.7 billion yen (excluding SI) (FY2022)

Email Security

About 2.8 million accounts

Web Security

About 1.2 million accounts

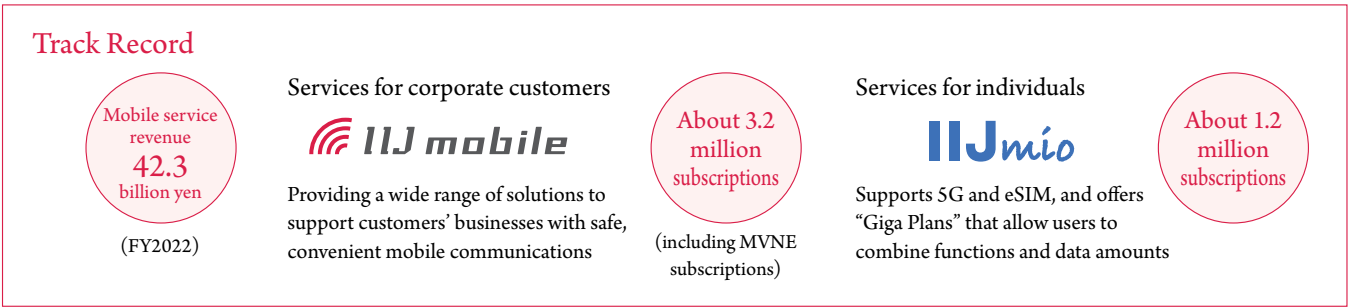
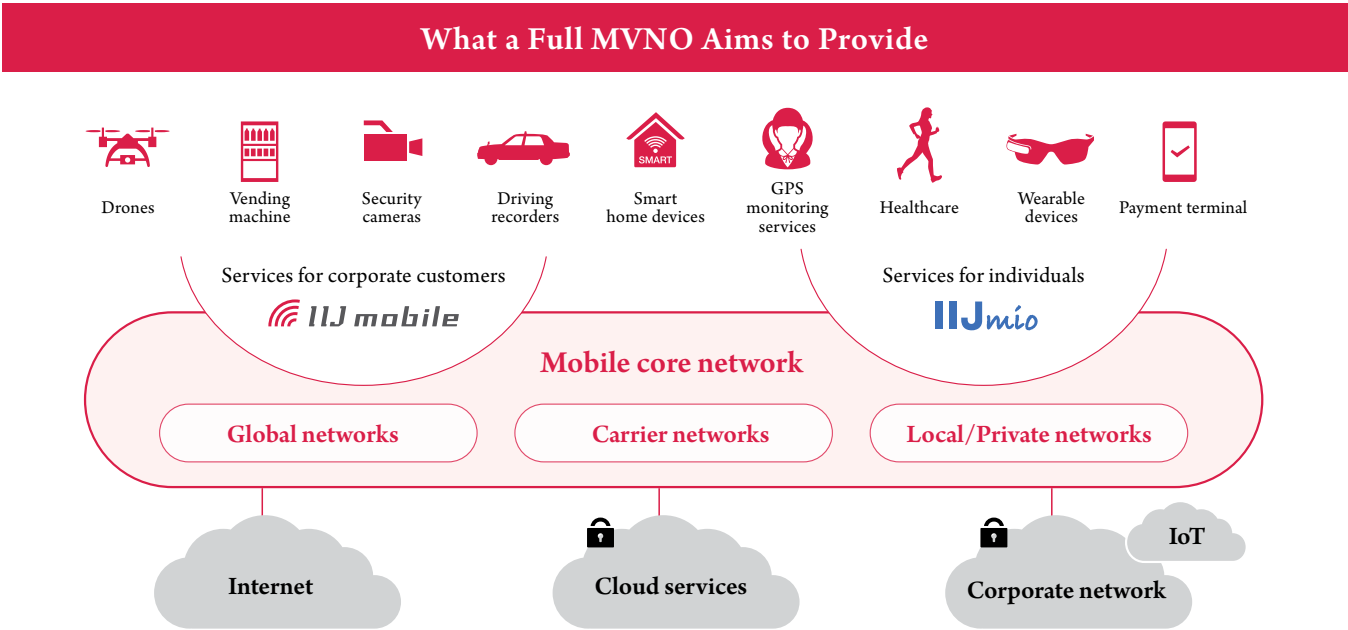
SecureMX

SecureWeb Gateway

For more details: <https://www.ijj.ad.jp/en/wizsafe/> (The accounts are as of September 30, 2023)

■ Mobile

As Japan's first Full MVNO, IIJ has rolled out a range of unique service offerings that cover a wide range of customer needs, from telework to the Internet of Things (IoT).



■ IoT

We support the IoT business of customers with a primary focus on the mobile sphere by providing optimum IoT services and integration using closed networks, device gateways, platforms, etc.

IoT for Industry	IoT for Agriculture	IoT for the Home	IoT for Energy
IJ Industrial IoT Secure Remote Management A one-stop provider of the components needed for the use of IoT in industry, including for the remote monitoring of industrial machines, operation status visualization, etc.	IJ Water Management System Platform for Paddy Fields MITSUHA LP-01 low-cost paddy field sensors and wireless base stations packaged to offer remote sensing service for the water management of paddy fields	Necolico Home+ A system to collect measurements from sensors installed in the home and send them to the residents while outside their home via the LINE app	IJ High Voltage Smart Metering Service for B Route A total solution for collecting energy usage and other data from high-voltage smart meters for monitoring demand and visualizing data

IJ IoT Services
(A platform for device and network management)

■ CDN (Contents Delivery Network)

The IIJ backbone, among the largest in Japan, is utilized for delivery through the platform of the joint venture JOCDN Inc. We also provide comprehensive functions such as a video transmission and collection network, view analysis, quality control, and ad insertion using IIJ's network solutions.

Delivery

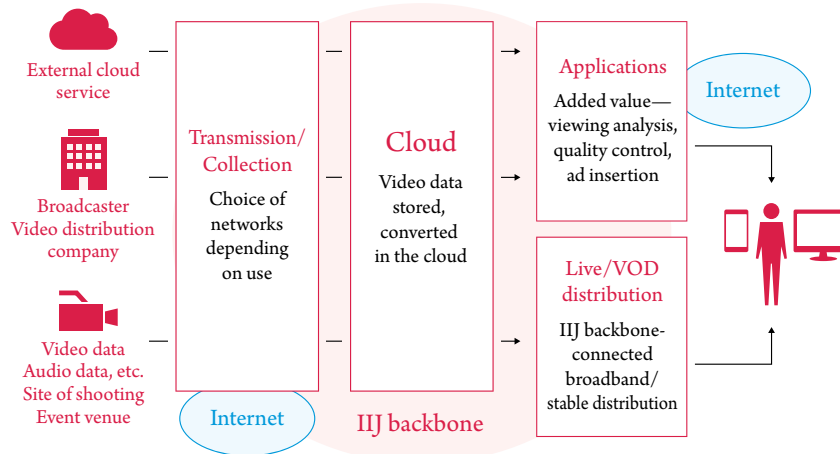
JOCDN's delivery platform, directly connected to the IIJ backbone, enables broadband, stable delivery in Japan

Transmission/Collection

IIJ supplies optimal video transmission and collection networks through network solutions developed as an ISP

Applications

Viewing analysis, quality control, ad insertion and other functions that contribute to video delivery revenues



■ Healthcare

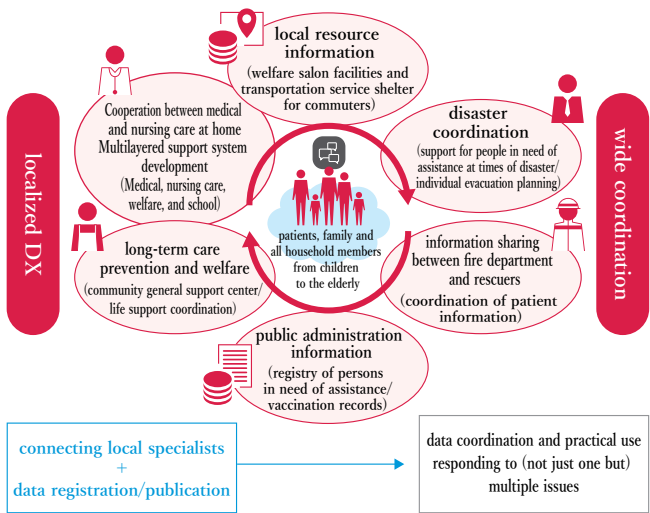
To respond to local issues arising in various lifestyle settings, we are proceeding with localized DX based on a coordinated multi-specialist communication infrastructure and coordinated medical care/welfare data system.

IJ Electronic Contact/Communication Note Service

IIJ has carried out joint research with the Center for Advanced Medicine and Clinical Research, Department of Advanced Medical Development, Nagoya University Hospital, aimed at constructing a "support platform for localized life."

IJ Electronic contact/communication Note Service is a cloud-based communication platform that supports "community-based integrated care systems" consisting of specialists from various professions such as local government, doctors, home-visiting nurses, care managers, and home-visiting caregivers, and a "multilayered support system."

This service supports tailor-made, localized problem-solving for all generations, by offering multiple options such as 1) "coconote", linking patients and their families with specialists, 2) "emergency information sharing", making data on public administration registries and specialists available to first responders, 3) "disaster coordination", mapped coordination of information on people in need of assistance at times of emergency, and 4) an on-line system for care notification/verification.



■ Data Governance

Protecting privacy is a weak point for corporations in an age of digital transformation. The EU's General Data Protection Regulation, Japan's Amended Act on the Protection of Personal Information, Telecommunications Business Act. and other laws around the world are being strengthened, while enterprises have the duty to prevent incidents such as the leakage of personal information and to explain the steps they are taking to handle such information.

Consulting and outsourcing

We provide advice starting from the initial design stages for services, processes, etc. on how to respond to court documents in line with privacy regulations in different countries throughout the world, along with advice on IT security. We also provide a comprehensive range of outsourcing services, including support for Data Protection Officers and Chief Privacy Officers.

Cookie banners

implementation support

Supports the necessary response to global cookie regulations from both the compliance and IT perspectives while balancing with digital marketing.

Member portal site "BizRis"

This portal site provides Japanese-language-based news on international regulations and implementation examples, templates for use in business, and advice. <https://portal.bizrisk.iij.jp> (only in Japanese language)



■ Activities to Advance Internet Technologies

Creating future technologies through research and information dissemination

The IIJ Group disseminates information through R&D, lectures, reports, and so on, to promote an Internet that everyone can use smoothly and safely.

R&D to develop new technologies

IIJ's Research Laboratory is engaged in the development of the new technologies that will help to form the next-generation Internet. Engaging in technology collaboration both with other members of the IIJ Group and with the wider Internet community, IIJ-II is also helping to cultivate the human talent that will drive innovation and collaboration in the future.

IIJ Academy



Established to commemorate the 30th anniversary of IIJ's founding to train top engineers who will lead the network society of the future. IIJ aims to develop highly skilled IT personnel and the foundation of the IT industry.

For more details:
<https://www.iij.ad.jp/iijacademy/> (only in Japanese language)

Technological advancement through information dissemination

We present technical insights and results related to use of the Internet gained through regular activities in the form of seminars, technical reports, and blogs. We are also active in organizations that contribute to the advancement of technology.



IIJ Tech Channel

IIJ engineers introduce technical information and initiatives related to the Internet on YouTube.

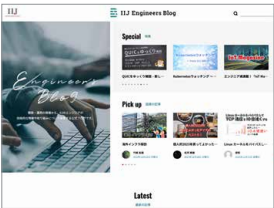
For more details:
<https://youtube.com/playlist?list=PLTKODctBx8g8JgiuY6DZiryJZTwPEdk4K> (only in Japanese language)



Internet Infrastructure Review (IIR)

A seasonal technical report for disseminating information on the latest technical trends and security information related to Internet platform technologies.

For more details:
<https://www.iij.ad.jp/en/dev/iir/>



IIJ Engineers Blog

A public blog written by IIJ engineers working in development and operations to share technical information and information on various activities.

For more details:
<https://eng-blog.iij.ad.jp/> (only in Japanese language)



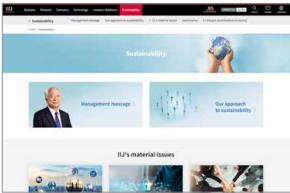
wizSafe Security Signal

wizSafe Security Signal publishes information about new trends in online threats and new cyber-attack methods, based on IIJ's data collection and monitoring activities.

For more details:
<https://en.wizsafe.iij.ad.jp/>

■ Sustainability

IIJ brings technological innovation into the world to assist in efforts on the environmental front and on other issues vital to achieving a sustainable society.



We have identified three key issues for sustainability and eight areas in which to focus efforts that are now being incorporated into our business activities.

For more details: <https://www.iij.ad.jp/en/sustainability/>

■ Support for cultural activities

As a corporate member of society, IIJ supports cultural and artistic activities to enrich society and offers warmth and refinement for people's hearts and minds.



Photo :
Monika_Rittershau

IIJ supports the Berliner Philharmoniker through streaming technologies, as a partner for the orchestra's Spring Festival in Tokyo, and as a host of Twilight Concert series.

For more details: <https://www.iij.ad.jp/en/sustainability/sca/>

■ Quality Assurance

Providing safety and security

Quality

IIJ offers a Service Level Agreement (SLA) and has acquired security certifications from external organizations to provide peace of mind when using our services.

Service quality assurance system

In 1999, IIJ became the first enterprise in Japan to offer the Service Level Agreement (SLA) program. By clearly establishing a range of criteria, this program guarantees quality of services based on objective indicators for these criteria.

For more details:
<https://www.iij.ad.jp/en/svcsol/sla/>

Standards and certifications

IIJ acquires certifications from external organizations to ensure the security of services provided to customers.

For more details:
<https://www.iij.ad.jp/svcsol/certificate/> (Only in Japanese language)

Internet access services, etc.

Availability Connectivity to our company always possible	Latency Average monthly round-trip delay of less than 25ms for domestic backbone overall
Packet loss rate Average monthly packet loss rate of less than 0.1% for domestic backbone overall	Fault notification Notification to the customer's specified address within 30 minutes of fault detection

Cloud services

Operating rate	Over 99.99% virtual server operating rate
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Cloud services

Information System Security Management and Assessment Program (ISMAP)
Applicable to: IIJ GIO Infrastructure P2 Gen.2

SOC 1/SOC 2 Reports
Applicable to: IIJ GIO Infrastructure P2 Gen.2, etc.

Cloud security authorization (ISO/IEC 27017:2015)
Applicable to: IIJ GIO Infrastructure P2 Gen.2, etc.

Security services

Cloud security authorization (ISO/IEC 27017:2015)
Applicable to: IIJ DDoS Protection Service, etc.

IT service management system certification (ISO/IEC 20000-1:2018)
Applicable to: IIJ C-SOC Service, etc.

Information Security Service Standards
Applicable to: IIJ Security Audit Solution, etc.

Network related services

Cloud security certification (ISO/IEC 27017:2015)
Applicable to: IIJ Cloud Proxy Service, etc.

Data center services

Environmental Management Systems (ISO14001:2015)
Applicable to: Matsue Data Center Park, etc.

Support

Specialized engineers who know networks, servers, and storage are monitoring and operating service hosts 24 hours a day, 365 days a year. In the event of a service failure, they take quick action to assure recovery and minimize downtime.

Organizational Operations

IIJ strives to acquire third-party certifications such as ISMS (Information Security Management System) and the Privacy Mark.

Basic information security policy

The Company declares that all employees will undertake their duties according to ethical standards, in full compliance with the Privacy Policy that constitutes a code of conduct for establishing information security, through systematic, continuous efforts.

For more details:
<https://www.iij.ad.jp/en/securitypolicy/index.html>

Organizational management certifications

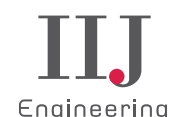
Information Security Management System (ISMS) IS 512641 / ISO 27001	Quality Management System (QMS) FS 738021 / ISO 9001	Personal information protection 21000039
Binding Corporate Rules (BCR) Certified by LDI NRW on August 5, 2021		APEC CBPR (Cross Border Privacy Rules) Certified on September 15, 2022

■ Group Companies

Our group companies extend from service providers to outsourcing, network system integration, and various other services related to networks

Major consolidated subsidiaries

As of April 2023



IIJ Engineering Inc.

Network operation and management services, technical support, call center, and other outsourcing services
Address: Sumitomo Fudosan Kanda Bldg. No. 2, 15F, 1-23-1 Kandasuda-cho, Chiyoda-ku, Tokyo 101-0041, Japan
Phone: +81-3-5205-4000 E-mail: info@iij-engineering.co.jp URL: <https://www.iij-engineering.co.jp/> (*)



IIJ Global Solutions Inc.

Provides WAN connectivity services and domestic network outsourcing services plus international network-related services
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-6777-5700 E-mail: info@iijglobal.co.jp URL: <https://www.iijglobal.co.jp/en/>



IIJ Protech Inc.

System operation, service support and a range of other outsourcing tasks for corporations
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6766 E-mail: info@iij-protech.co.jp URL: <https://iij-protech.co.jp> (*)



Trust Networks Inc.

Planning and operation of settlement services (ATM operation services, etc.)
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6490 E-mail: info@trust-networks.com URL: <http://www.trust-networks.com/> (*)



Net Chart Japan Inc. (NCJ)

Network construction services, primarily for LANs
Address: YS Shin-Yokohama Bldg., 8F, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama, Kanagawa 222-0033, Japan
Phone: +81-45-476-1411 E-mail: info@ncj.co.jp URL: <https://www.ncj.co.jp/en/>



IIJ America Inc. (IIJ-A)

Offers Internet provider services in the U.S. and constructs and operates U.S. Internet backbone network
Address: 55 East 59th Street, Suite 18C, New York, NY 10022, U.S.A.
Phone: +1-212-440-8080 E-mail: info@iij-america.com URL: <https://www.iijamerica.com>



IIJ Europe Limited

Provides IT adoption support to Japanese companies located in Europe by delivering high quality network services and high value-added system integration (SI) services
Address: 1st Floor 80 Cheapside London EC2V 6EE, U.K.
Phone: +44-0-20-7072-2700 E-mail: info@eu.iij.com URL: <https://uk.iij.com/>



IIJ Global Solutions Singapore Pte. Ltd.

Provides quality Internet services, network and systems construction, operation and maintenance, and cloud services in Singapore
1 Commonwealth Lane, #07-12 One Commonwealth, Singapore 149544
Phone: +65-6773-6903 E-mail: sales@ap.iij.com URL: <https://www.iij.ad.jp/global/singapore/>



PTC System (S) Pte Ltd

Provides solutions such as storage and server-related systems integration in Singapore
Address: Jackson Design Hub 29 Tai Seng Street #04-01 Singapore
Phone: +65-6282-0255 E-mail: sales@ptcsys.com URL: <https://ptcsys.com/>



IIJ Global Solutions China Inc.

Provides network and systems construction, operation and maintenance, and cloud services in China
Shanghai 200031, ChinaRoom 4202-4203, Huaihai International Plaza, No.1045 Middle Huaihai Road, Xuhui District, Shanghai, China
Phone: +86-21-8026-1899 E-mail: gschina-sales@iijgschina.com URL: <https://cn.iij.com/cn>

Equity-method affiliates



INTERNET MULTIFEED CO. (MFEED)

Provides Internet Exchange (IX) services, an IPv6 roaming service, etc.
Address: Urbannet Kanda Bldg., 10F, 3-6-2 Uchikanda, Chiyoda-ku, Tokyo 101-0047, Japan
Phone: +81-3-6262-0940 E-mail: info@mfeed.ad.jp URL: <https://www.mfeed.ad.jp/en/>



JOCDN Inc.

Provides content delivery network (CDN) service for video distribution
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6586 E-mail: info@jocdn.co.jp URL: <http://www.jocdn.co.jp/> (*)



DeCurret Holdings, Inc.

Developing financial service businesses that utilize digital currency transactions and settlement
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
URL: <https://www.decurret-dcp.com/en/>



Trinity Inc.

Provides ASP reward point management system
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6486 URL: <https://www.3inc.jp/> (*)

(*) Only in Japanese language

■ Corporate Profile

Corporate Outline

As of September 30, 2023

Corporate Name	Internet Initiative Japan Inc.
Address	Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan Phone: +81-3-5205-6500 E-mail: info@iij.ad.jp URL: https://www.iij.ad.jp/en/
Established	December 3, 1992
Capital	JPY 25,562 million
Number of Employees	4,750 (consolidated basis) 2,666 (non-consolidated basis)
Business Objectives	Provision of Internet connectivity and WAN services, network-related services, network systems construction, operation and maintenance, development and sales of telecommunication equipment
Stock Listing	The Prime Market of the Tokyo Stock Exchange (From April 4, 2022. ticker symbol: 3774)
Major Shareholders	Nippon Telegraph and Telephone Corporation / NTT Communications Corporation, KDDI CORPORATION, ITOCHU Techno-Solutions Corporation, Koichi Suzuki
Main Banks	Sumitomo Mitsui Banking Corporation / Mizuho Bank, Ltd. / MUFG Bank, Ltd. / Mitsubishi UFJ Trust and Banking Corporation

Consolidated Financial Data (Under International Financial Reporting Standards [IFRS])

FY2022

Revenues	JPY252.7 billion
Operating Profit	JPY27.2 billion
Profit attributable to owners of the parent	JPY18.8 billion

Management Team

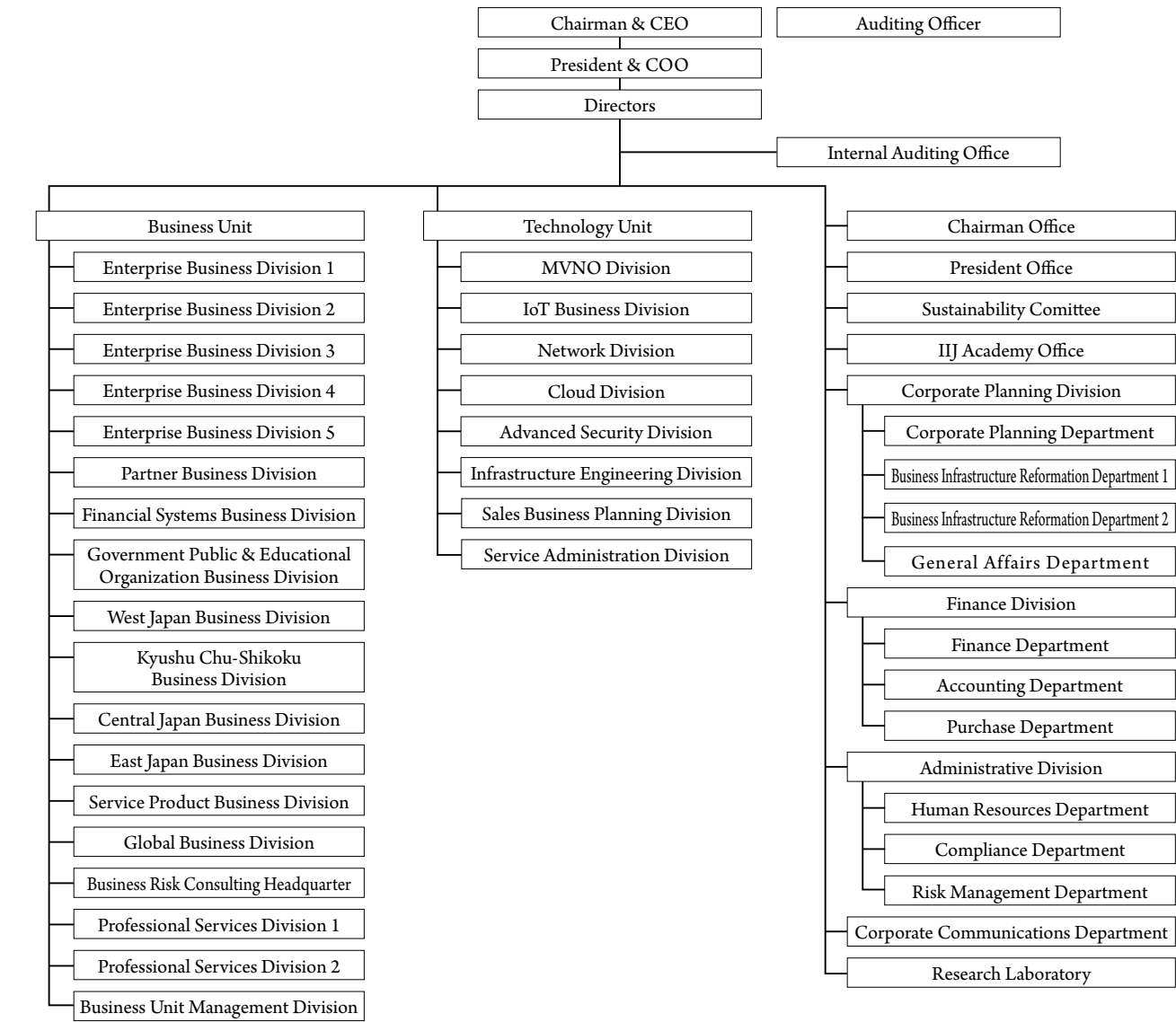
As of April 1, 2024

Board Members / Company Auditors	Members of the Board, Representative Directors	Koichi Suzuki; Eijiro Katsu
	Members of the Board	Satoshi Murabayashi; Yasuhiko Taniwaki; Koichi Kitamura; Akihisa Watai; Junichi Shimagami; Tadashi Kawashima; Naoshi Yoneyama; Takashi Tsukamoto (part time)* ¹ ; Kazuo Tsukuda (part time)* ¹ ; Yoichiro Iwama (part time)* ¹ ; Atsushi Okamoto (part time)* ¹ ; Kaori Tonosu (part time)* ¹
	Company Auditors	Kazuhiro Ohira* ² ; Masako Tanaka ; Takashi Michishita (part time)* ² ; Koichi Uchiyama (part time)* ²
Executive officers	Chairman	Koichi Suzuki (Co-CEO)
	President	Eijiro Katsu (Co-CEO & COO)
	Executive Vice Presidents	Satoshi Murabayashi; Yasuhiko Taniwaki
	Senior Managing Executive Officers	Koichi Kitamura; Akihisa Watai (CFO) ; Junichi Shimagami (CTO); Tadashi Kawashima; Naoshi Yoneyama (CIO)
	Managing Executive Officers	Makoto Ajisaka; Yoshikazu Yamai; Koichi Maruyama; Masakazu Tachikui; Seiji Okita; Akira Sumiya (CISO, CRO, CPO)* ³ ; Takenori Onishi; Shigeo Yabuki; Ken Araki; Hajime Shironouchi
	Executive Officers	Masami Kawamata; Takahiro Ide; Naoshi Someya; Takahiko Hiyama; Kaori Kawakami; Hiroo Shirasaki; Takeshi Hatano; Mamoru Saito

(*)1) All part-time directors are independent outside directors. (*)2) Outside statutory auditors(*)3) CISO: Chief Information Security Officer, CRO: Chief Risk Officer, CPO: Chief Privacy Officer

Organization Chart

As of April 1, 2023



Branches / Offices

Kansai Branch	The Sumitomo Bldg., No.2, 4-7-28 Kitahama, Chuo-ku, Osaka-shi, Osaka 541-0041, Japan Phone: +81-6-7638-1400 Fax: +81-6-7638-1401
Nagoya Branch	Nagoya Mitsui Bldg., Honkan, 4F, 1-24-30 Meieki-minami, Nakamura-ku, Nagoya-shi, Aichi 450-0003, Japan Phone: +81-52-589-5011 Fax: +81-52-589-5012
Kyushu Branch	Hakatagion M-SQUARE, 2-1 Reisen-machi, Hakata-ku, Fukuoka-shi, Fukuoka 812-0039, Japan Phone: +81-92-263-8080 Fax: +81-92-263-8100
Sapporo Branch	Ito Kato Bldg., 5F, 4-1 Kita Shijo Nishi, Chuo-ku, Sapporo-shi, Hokkaido 060-0004, Japan Phone: +81-11-218-3311 Fax: +81-11-218-3312
Tohoku Branch	Kakyoin Square, 15F, 1-1-20 Kakyoin, Aoba-ku, Sendai-shi, Miyagi 980-0013, Japan Phone: +81-22-216-5650 Fax: +81-22-216-5651
Yokohama Branch	YS Shin-Yokohama Bldg., 8F, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama-shi, Kanagawa 222-0033, Japan
Hokushinetsu Branch	Tower 111, 10F, 5-5 Ushijima-shinmachi, Toyama-shi, Toyama 930-0856, Japan Phone: +81-76-443-2605 Fax: +81-76-443-2606
Chu-Shikoku Branch	Hiroshima High Bldg., 21, 5F, 3-1 Kanayama-cho, Naka-ku, Hiroshima-shi, Hiroshima 730-0022, Japan Phone: +81-82-543-6581 Fax: +81-82-543-6582
Okinawa Branch	Ryukyu Lease Bldg., 1-7-1 Kumoji, Naha-shi, Okinawa 900-0015, Japan Phone: +81-98-941-0033 Fax: +81-98-941-0034
Niigata Office	Nissei Minami-Sasaguchi Bldg., 7F, 1-1-54 Minami-Sasaguchi, Chuo-ku, Niigata-shi, Niigata 950-0912, Japan Phone: +81-25-244-8060
Toyota Office	Fujikake-Tekko Bldg., 5F, 4-25-13 Nishi-machi, Toyota-shi, Aichi 471-0025, Japan Phone: +81-565-36-4985

■ Corporate History

Internet in Japan was initiated and developed in conjunction with IIJ

History of Services

■ Nov. 1993
Launched Internet connectivity service

First in Japan

Began offering the first commercial Internet service in Japan. Up to that point, Internet use was limited to certain universities and research organizations, but IIJ's efforts expanded its use to general companies, government offices, and beyond.

■ May 1994
Started dial-up IP service

First in Japan

The standard method for connecting to the Internet at the time was by telephone line and modem. The technology is still in use today.

■ Nov. 1994
Started firewall service

First in Japan

Began to deal with increasing security threats as the Internet became more widely used. A security function that today is standard practice.

■ Dec. 1996
Started providing IIJ4U, consumer-level Internet service

■ Nov. 1997
Started ISP business in the U.S.

First in Japan

■ Apr. 1998
Started IP multicast delivery service

First in Japan

■ Aug. 1998
Began development and sales of "SEIL" corporate access router

■ Jun. 1999
Introduced Service Level Agreement (SLA) program

Introduced a system to ensure for customers the quality of the Internet connectivity service.

First in Japan

■ Aug. 1999
Launched IPv6 trial commercial service (using tunneling)

Internet communications protocol developed to resolve the problem of IPv4 address exhaustion

First in Japan

■ Feb. 2000
Launched the cloud services pioneer iBPS

■ May 2001
Started JPNAP service (Internet Multifeed Co. [MFEED])

■ Sep. 2001
Launched IIJmio consumer-level Internet service

■ Nov. 2001
Started IPv6/IPv4 dual stack service

First in Japan

■ Feb. 2003
Developed IIJ SMF (SEIL Management Framework) to control the independently developed SEIL router (Patent No. 3774433)

■ Aug. 2007
Acquired a Patent for SMF-LAN (Patent No. 3996922)

■ Jan. 2008
Launched IIJ Mobile telecommunications service

Began MVNO business to provide unique added value and services, leasing wireless communications infrastructure from communications carriers

■ Jul. 2009
Launched LaIT service for SMEs

■ Dec. 2009
Launched the cloud computing service IIJ GIO

Began offering cloud computing service using expertise gained from iBPS started in 2000

■ Apr. 2011
Opened Matsue Data Center Park

First in Japan

Container-unit data center that uses outside-air cooling. Began using as a power-saving facility for the IIJ GIO cloud service.

■ Mar. 2012
Launched cloud computing services in the U.S.

■ Aug. 2012
Patent acquired for container-unit data center modules (Patent No. S064538)

■ Jan. 2013
Launched cloud computing services in China

■ Apr. 2013
Extended IIJ backbone network to Europe, connecting all around the world

■ Mar. 2014
Launched cloud computing services in Singapore

■ Apr. 2015
Live streamed concert using the high-res DSD 5.6MHz audio format as public experiment

First in the World

■ May 2015
Launched the cloud computing service "Biznet GIO Cloud" in Indonesia

■ Sep. 2015
Released "IIJ Omnibus Service" — a new generation of cloud networking services

Launched a new type of cloud-based networking service, one that virtualizes the network and network functions

■ Oct. 2016
Launched cloud computing service "Leap GIO Cloud" in Thailand

■ Apr. 2017
Launched cloud computing service "FPT HI GIO CLOUD" in Vietnam

■ Mar. 2018
Began Full MVNO service provision

First in Japan

■ Mar. 2019
Delivered live streaming of 4K video and high-res audio via the Internet

First in the World

■ May 2019
Opened Shiroi Data Center Campus

■ Jul. 2019
Launched eSIM service

First in Japan

■ Nov. 2020
Developed 5G standalone eSIMs

First in Japan

■ Sep. 2022
Launched newly developed SASE service, "IIJ Secure Access Service"

→ 1992

→ 2024

IIJ Group History

■ Dec. 1992
Internet Initiative Planning Inc. established

■ Dec. 1992
Became a founding member of the Internet Society

■ May 1993
Company name changed to Internet Initiative Japan Inc. (IIJ)

■ Feb. 1994
Registered as Special Type II telecommunication business

■ Jan. 1995
Established IIJ Media Communications Inc. (merged with IIJ in 2005) to provide video streaming services

■ Nov. 1995
Established Asia Internet Holdings Inc. (merged with IIJ in 2005) to build international backbone in Asia Pacific region

■ Mar. 1996
Established IIJ America Inc. (IIJ-A) in U.S. as ISP

■ Nov. 1996
Established IIJ Technology Inc. (merged with IIJ in 2010) to provide SI and system outsourcing

■ Sep. 1997
Established INTERNET MULTIFEED CO. (MFEED) to work with the NTT Group and others on IX service

■ Feb. 1998
Established NetCare, Inc. to provide technical support, outsourcing services, etc.

■ Apr. 1998
Established IIJ Research Laboratory to perform R&D on next-generation Internet technologies

■ Oct. 1998
Established Crosswave Communications Inc. to provide broadband LAN service (transferred business operations to a third party in December 2003)

First in Japan

■ Aug. 1999
Listed on the Nasdaq Market (NASDAQ: IIJI) (Delisted in April 2019)

■ Feb. 2005
Joined Europe's largest IX provider organization Euro-IX (INTERNET MULTIFEED CO.)

First in Japan

■ Dec. 2005
Listed on the Mothers market of the Tokyo Stock Exchange

■ Feb. 2006
Established Internet Revolution Inc. (i-revo) with Konami Corporation to provide systems service in digital entertainment (transferred business operations to Konami Digital Entertainment Co., Ltd. in March 2022)

■ Aug. 2006
Established Net Chart Japan Inc. (NCJ) to build LAN-related networks

■ Dec. 2006
Listed on the First Section of the Tokyo Stock Exchange

■ Jun. 2007
Established hi-ho Inc. (hi-ho) as a subsidiary providing ISP services for individual consumers (transferred business operations to a third party in December 2017)

■ Jul. 2007
Established Trust Networks Inc. (TN) for planning and managing financial payment services

■ Jul. 2007
Established Taihei Computer Co., Ltd. (TCC) as an ASP for point management services

■ Jun. 2008
Established IIJ Innovation Institute Inc. (IIJ-II) (merged with IIJ in April 2022)

■ Sep. 2010
Established IIJ Global Solutions Inc. (IIJ Global) to provide domestic and international network-related services

■ May 2011
Taihei Computer Co., Ltd. became Trinity Inc.

■ Jan. 2012
Established an IIJ Global local subsidiary in China (IIJ Global Solutions)

■ Apr. 2012
Established IIJ Exlayer Inc. (merged with IIJ in 2014) to carry out the SI business overseas

■ Apr. 2012
Established Stratosphere Inc. (dissolved in July 2015, succeeded by IIJ and ACCESS) to perform R&D on network virtualization technologies

■ Jul. 2012
Established an IIJ Global local subsidiary in Thailand (IIJ Global Solutions)

■ Apr. 2013
IIJ Exlayer in the UK became IIJ Europe Limited

■ Oct. 2014
NetCare Inc. became IIJ Engineering Inc.

■ Dec. 2014
Acquired RYUKOSHA NETWARE Inc. to handle systems development and operation and outsourcing

■ Jan. 2015
Established a joint venture company with Biznet Networks in Indonesia

■ Feb. 2016
Established a joint venture company with TCC Technology Co., Ltd. in Thailand

■ Nov. 2016
Established an IIJ Global local subsidiary in Vietnam

■ Dec. 2016
Established joint venture company JOCDN Inc. with Nippon Television Network Corporation

■ Jan. 2018
Established the joint-venture company DeCurret Inc. with leading Japanese firms to handle digital currency transactions and settlement

■ Jan. 2020
RYUKOSHA NETWARE Inc. became IIJ Protech Inc.

■ Apr. 2021
Acquired Singaporean system integrator PTC System (S) Pte Ltd as a subsidiary

■ Aug. 2021
Acquired BCR certification as a cloud service provider (IaaS) from a European regulatory authority

First in the World

■ Apr. 2022
Transitioned to the Prime Market of the Tokyo Stock Exchange (ticker symbol: 3774)

■ Sep. 2022
Acquires APEC CBPR Certification as a cloud service provider (IaaS)

■ Dec. 2022
IIJ Celebrates 30th Anniversary, established "IIJ Academy" as a commemorative project