Corporate Overview of Internet Initiative Japan (IIJ)

Internet Initiative Japan Inc. (IIJ)

The Prime Market of the Tokyo Stock Exchange (Ticker symbol: 3774)
November 2023

Disclaimer

Statements made in this presentation regarding IIJ's or managements' intentions, beliefs, expectations, or predictions for the future are forward-looking statements that are based on IIJ's and managements' current expectations, assumptions, estimates and projections about its business and the industry. These forward-looking statements, such as statements regarding revenues, operating and net profitability are subject to various risks, uncertainties and other factors that could cause IIJ's actual results to differ materially from those contained in any forward-looking statement.

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We changed our accounting principles from the Generally Accepted Accounting Principles in the U.S. ("U.S. GAAP") to the International Financial Reporting Standards (IFRS) from the filing of FY2018 annual report "Yukashoken-houkokusho" which was filed on June 28, 2019. Because reporting period of foreign consolidated subsidiaries under IFRS is different from that of under U.S. GAAP, some figures disclosed in the past are different.

FY23 (FY2023) stands for a fiscal year ending March 31, 2024. Others alike
 Abbreviation: NW stands for network, SI stands for systems integration, DC stands for data center, ¥ (JPY) bn stands for JPY billion

Key Updates

Business domain expanding to cover entire private NW (network)

- > Enterprise private NW and systems in Japan finally becoming to change
- > Acquiring large-scale comprehensive NW renewal projects
- > Service Integration model works (provide NW services products with SI function)

2

Internet technology expertise as differentiation becoming critical

- > Reliable and stable NW operation is indispensable
- > Large number of talented Internet-related engineers
- Wide range of in-house developed NW services

3

Entering into high revenue growth phase, which results in economics of scale

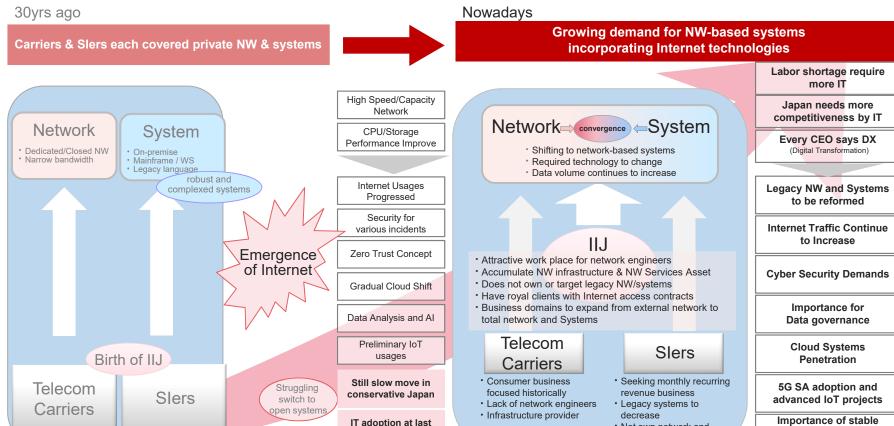
- > Adding to consistent accumulation of MRR (monthly recurring revenue), Service Integration becoming large
- > Leveraging the current royal Internet access services' client base
- > Margin improve with accumulation of MRR, whose cost are mainly NW operation's common ones

Enterprise private NW and systems in Japan becoming to change



operation of large-scale

NW remains unchanged



forced by Pandemic

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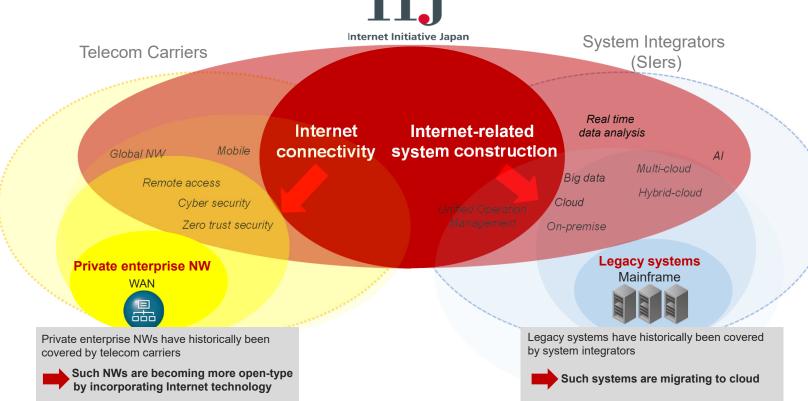
Not own network and

network services

Business domain expanding



Private enterprise network (NW) & legacy systems are becoming more NW-based



Large-scale NW renewal projects with Service Integration model (Provide NW services products with SI function)



> Typical large-scale NW renewal projects

Construction & operation of educational information network "CABINET" for Chiba city Board of Education (project period: 5 years, revenue in total: ¥12 bn)

Bandwidth-quaranteed Internet connectivity of 300Gbps directly from IIJ's DC, WAN network to connect all of the city's public schools, etc.

Next generation NW system covering a few thousand branches

Renewal of university core NW infrastructure and education system

Full-scale renewal of office NW (LAN, wireless NW, NW equipment)

SASE for global and domestic location

Adoption of Zero trust architecture for next generation IT infrastructure

Comprehensive security consulting and next generation security system for a financial institution Construction of private cloud for core operation systems

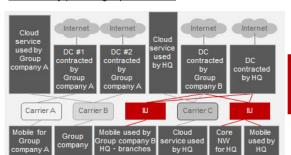
Full scale renewal of internal virtual platform system

For the acquired large-scale complex flagship projects incorporating NW

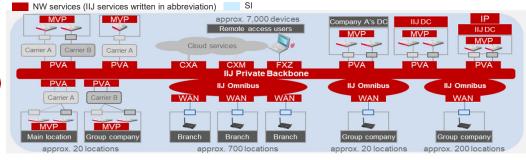
services, please refer to page 27 of this presentation material

Example of large-scale Service Integration project

IIJ was only providing a part of WAN



IIJ will be providing various NW services together with integration



Favorable order situation

- Service Integration projects include both SI and NW services
- Seeing longer lead-time to complete large transactions to the moment



NW service revenue (excluding mobile) (Unit: JPY billion) FY19 FY20 FY21 FY22 75.9 +4.5% 79.3 +10.3% 87.5 +10.5% 96.6

In FY20, WAN service revenue decreased by 7.1% due to certain clients' migration to mobile

Revenue

Cost



Profit Model of NW Services

Connectivity services

IP (Internet Protocol) service

Details in P 28

- Contracted based on bandwidth
- Contract period: 1 year, generally auto-renew
- Low churn rate, royal clients for 30 years

WAN (Wide Area NW) service

Mobile service Details in P.36 - 39

Security services

DDoS protection, Firewall, SOC, etc.

- Contracted based on number of accounts
- Contract period: 1 year, generally auto-renew
- Cross-selling to IP service clients

Details in P.33-35

Various in-house developed services

Remote access, DNS, monitoring, etc.

- Contracted based on number of accounts
- Contract period: 1 year, generally auto-renew
- Cross-selling to IP clients

Details in P.26

Mainly common and shared cost to operate NW

Leasing cost

for Internet backbone, WAN lines and leased DCs, etc.

Depreciation & Amortization

cost for NW equipment, etc.

Personnel cost for engineers

(service development & operation, etc.)

Outsourcing cost

(mobile-related, outsourcing personnel, maintenance, etc.)

F	listorical trac	ck record of	NW services	gross margi	n
FY18	FY19	FY20	FY21	FY22	FY23 (forecast)
14.6%	16.3%	21.4%	27.8%	27.5% *	28%

Intend to enhance NW services revenue accumulation by Service Integration strategy

- · FY22 gross margin slightly decreased due to the decrease in mobile business margin, which is part of NW services, mainly because of an increase in marketing cost such as low price hand-set offering
- · Among NW service revenues, WAN, mobile and part of security services have variable cost which fluctuates depending on revenue

Summary of Key Updates

- 1. Networks and systems in Japan are finally becoming to change
- 2. Expect business scale to largely expand with Service Integration which includes NW services in the middle-to-long term

3. Margin should continuously improve by the accumulation of MRR (Monthly Recurring Revenue)

About IIJ (From ISP to Total NW Solution Provider, etc.)

P.9 - 14

Business Model (Monthly recurring revenue accumulation, etc.)

P. 15 – 17

Strength (Service development capabilities, customer base, etc.)

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Growth Strategy (Mid-term plan & growth drivers)

P. 21 – 24

Company Profile

IIJ has been taking initiatives in Internet Infrastructure field in Japan

Established	December 1992 (The first established full-scale ISP in Japan)
Number of Employees	4,750 (approx. 70% engineers)
Large Shareholders	NTT Group, KDDI, ITOCHU Techno-Solutions (CTC), Koichi Suzuki, Global Alpha Capital Management

◆ The first established full-scale ISP (Internet Service Provider) in Japan

- Introduce many in-house developed Internet-related network services
- ✓ Highly skilled IP (Internet Protocol) engineers from the inception
- ✓ Operate one of the largest Internet backbone networks in Japan

◆ Well recognized "IIJ" brand among Japanese blue-chip companies' IT division

- ✓ Differentiate by reliability and quality of network and systems operation
- ✓ Long-term (almost 30 years) client relationship since the establishment of IIJ

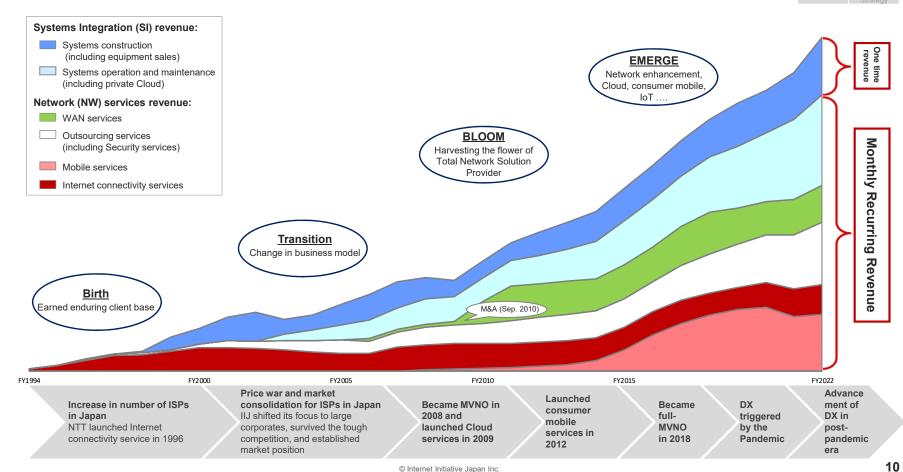
Development of innovative Internet-related services

- ✓ Differentiate by continuous network service developments and business investments
- ✓ Focus on Cloud, mobile, security, solutions related to Big Data, IoT and data governance
- Always ahead of telecom carriers and systems integrators (Slers) with regards to services development and operation

and many more

Number of employees is on the consolidated basis, and large shareholders are as of Sep. 30, 2023, except for Global Alpha whose holding is based on their Large Volume Holding Report filling as of Oct. 2023

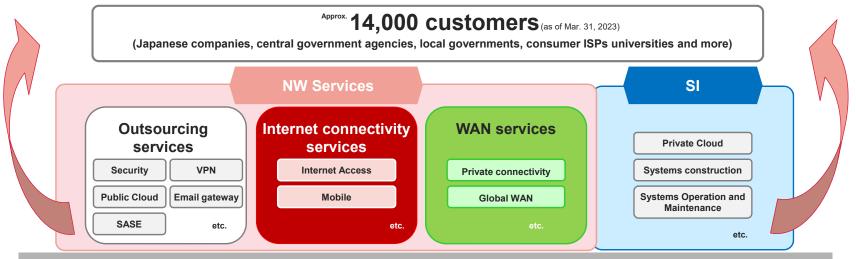
From ISP to Total NW Solution Provider



IIJ as a Total NW Solution Provider



Offers various network services and systems integration together in many projects



Major cost components of Network services (mostly non-revenue linked cost)

- · Fiber leasing cost for Internet backbone and WAN access line
- Depreciation cost and maintenance cost of NW equipment
- · Personnel cost for NW service development and operation and outsourcing cost
- · Data center operation cost, etc.
- Mobile data interconnectivity and voice service purchasing cost for mobile services





IIJ's Material Issues



Lead NW infrastructure advancement with technological innovations and contribute to solving various social issues

Bringing innovation with IP

Online banking/brokerage	CDN	Smart Government
Online shopping	Telehealth	Remote work
From now on	Adoption of Cloud	IoT Solution
Trom now on	Digital Currency	Metaverse

- ◆ Information disclosures based on the TCFD Recommendations
 - · Reduce greenhouse gas emissions at its own data centers which consume about 80% of all electricity consumption by "usage of renewable energy" and "improvement of energy conservation"

Measures	Targets	FY22 results
Usage of renewable energy	To increase the renewable energy usage rate of data centers (Scope 1 and 2) to 85% in FY2030	46.1%
Improvement of energy conservation	To keep the PUE of the data center at or below the industry's highest level (1.4) until FY2030 through continuous technological innovation	Matsue: 1.33 Shiroi: 1.31



Provide safe and robust Internet services that support social infrastructure

Provide stable and safe Internet connectivity services, construct and operate Internet backbone that cover the world



Support privacy protection regulations. Had acquired EU BCR and APEC CBPR



Provide an arena for people with diverse talents & values, where they can exercise their skills & actively and boldly take on challenges

- Corporate culture of taking initiatives and challenging new things since the inception
- Human resources culture of sincerely striving to meet the demands of clients
- ◆ Lower than the industry average turnover

FY19	FY20	FY21	FY22
4.6%	3.6%	4.2%	3.8%

◆ Target for diversity: the ratio of female managers

Apr. 2022	Apr. 2023	FY24 target	FY27 target
5.7%	6.3%	6% or more	8% or more

(Achieved in Apr. 2023)

IIJ's ESG rating by MSCI has been updated to "A" in September 2023

More information on IIJ's corporate governance: https://www.iij.ad.jp/en/ir/integrated-report/governance/

Overview of corporate governance	Operation of the Board of Directors	Design of Remuneration for Directors
Operation of the Nomination and Remuneration Committee	Business Operation	Operation of the Board of Company Auditors
Operation of Internal Audit	Initiatives for Information Security	Related Party Transactions

- PUE(Power Usage Effectiveness) is a metric that shows how efficiently electricity is used at a data center. The closer to 1.0 is considered to be good
- TCFD: Task Force on Climate-related Financial Disclosures
- Scope 1 and 2 (Greenhouse gas emissions by a company): Direct emissions from the use of fuels and industrial processes at the company and indirect emissions from the use of electricity and heat purchased by the company (as defined by the GHG Protocol)
- The turnover rate of IIJ (non-consolidated basis) is calculated by dividing leavers for the fiscal year by the number of full-time employees at the beginning of that fiscal year. The industry average turnover rate of approx. 10% is announced by the Ministry of Health, Labor, and Welfare





Koichi Suzuki

- Founder of IIJ
- Chairman, Representative Director and co-CEO
- Holdings of IIJ share: 10,641,389 shares (6.0%)
- > Date of birth: September 1946



Satoshi Murabayashi

- Executive Vice President and Director (since June 2021)
- Career: CIO at MUFG Financial Group, Inc.
- President and Representative Director of DeCurret Holdings, IIJ's affiliated company, as a concurrent position
- Holdings of IIJ shares: 5,819 shares (0.0%)
- > Date of birth: November 1958



Eijiro Katsu

- President, Representative Director and co-CEO & COO
- Career: Vice Minister of Finance
- Holdings of IIJ shares: 208,495 shares (0.1%)
- Date of birth: June 1950



Yasuhiko Taniwaki

- > Executive Vice President and Director (since June 2022)
- Career: Vice-Minister for Policy Coordination of Posts and Telecommunications at the Ministry of Internal Affairs and Communications (MIC)
- ➤ Holdings of IIJ shares: 2,417 shares (0.0%)
- Date of birth: September 1960

Full-time Directors

Senior Managing Directors

- K. Kitamura
- A. Watai (CFO)

Managing Directors

- T. Kawashima
- J. Shimagami (CTO)
- N. Yoneyama (CIO)

➤ T. Tsukamoto	Senior Advisor of Mizuho Financial Group, Inc.
➤ K. Tsukuda	Former Chairman and Representative Director of Mitsubishi Heavy Industries, Ltd.
➤ Y. Iwama	Outside Director and Chairman of the Board of Nikko Asset Management Co., Ltd. Former Chairman of Japan Securities Investment Advisers Association
A. Okamoto	Former President and CEO of Iwanami Shoten, Publishers (one of the best publishing houses in Japan)
> K. Tonosu (Ms.)	Outside Director of JAPAN POST INSURANCE Co., Ltd. Former Board member of Deloitte Touche Tohmatsu LLC

Company Auditors (of which, 3 outside, 1 female)

- K. Ohira
- M. Tanaka (Ms.)
- T. Michishita (attorney)
- K. Uchiyama (CPA)

Remuneration for full-time directors

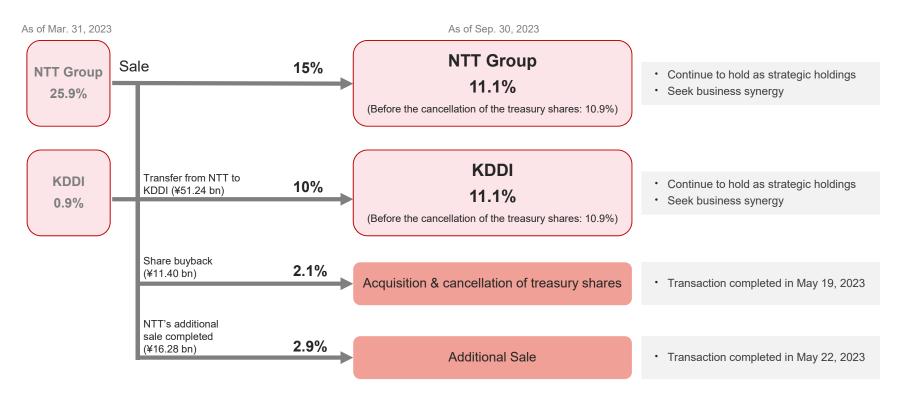
Annual salary	Fixed monthly remuneration	Cash	67% - 71%
Substitution for retirement allowance	Fixed remuneration	Stock-option	6% - 11%
Performance-linked remuneration	Variable remuneration	Restricted stock	22% - 24%

Interview with outside director, Mr. Tsukamoto, can be found here

https://www.iij.ad.jp/en/ir/integrated-report/outside director/

(Note) Above percentages are in the case of full paid performance-linked remuneration. Performance-linked remuneration varies (0 - 4 months) along with financial performance

Change in Largest Shareholders



[·] NTT Group includes NTT and NTT Communications

^{. &}quot;%" which is shareholding percentage is calculated by the total number of shares outstanding

SWOT of IIJ



Strength	Weakness
High technological capabilities First full-scale ISP in Japan Highly skilled Internet-related engineers NW service development & operation capabilities One of the largest Internet backbone NWs in Japan Reliable Internet backbone operation Excellent customer base Corporate culture of pioneering spirit	 Business domain mostly in Japan IIJ's overseas business is mainly global NW operation and is to increase Japanese clients' loyalty Smaller in size compared to competitors IIJ continuously develops innovative NW services and solutions to be ahead of the market needs
Opportunity	Threat
Digitalization (DX) in Japan NW, CPU and storage are becoming faster and larger, Domains of	 Slow IT adoption in Japan IIJ focuses on promoting digitalization of large Japanese companies with various NW services and systems integration
Digitalization (DX) in Japan	◆ Slow IT adoption in Japan ➤ IIJ focuses on promoting digitalization of large Japanese

Extensive Service Lineup

sales)

commerce site

Unit: ¥ (JPY) billion (bn)



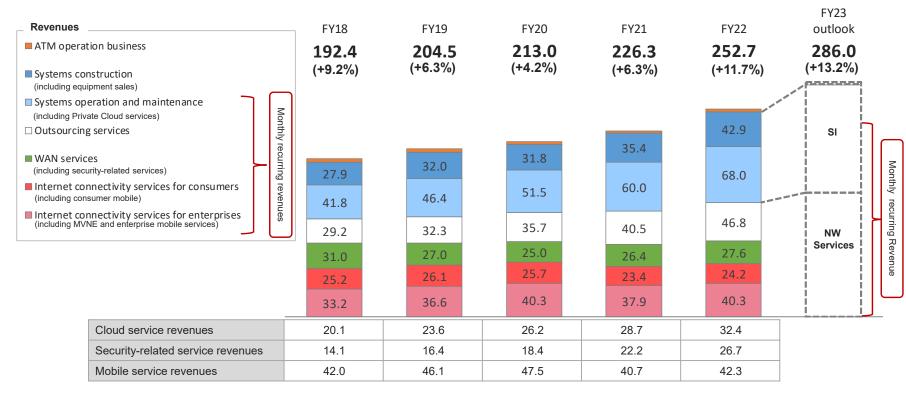
One time revenue

penetrate

Monthly Recurring Revenue Accumulation



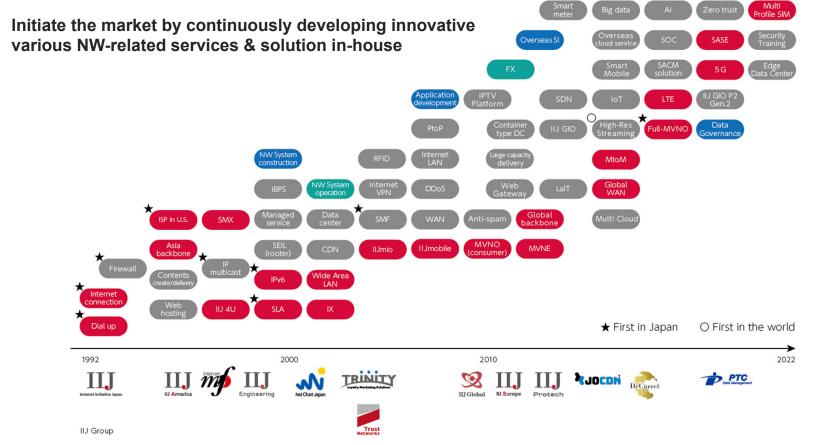
17



- Mobile revenue decreased year over year in FY21 due to ARPU decrease for consumers and change in unit charge for MVNE clients
- Systems construction and systems operation & maintenance revenue increase for FY21 includes PTC revenue which became IIJ's consolidated subsidiary from Apr. 2021
- During FY20, ATM operation business was impacted by the COVID-19 pandemic due for example to the store closure and smaller number of users coming to stores WAN revenue decreased year over year in FY19 and FY20 mainly due to certain large customers' migration to our mobile services (cheaper than WAN to connect multiple sites)

Service & Solution Development Capability

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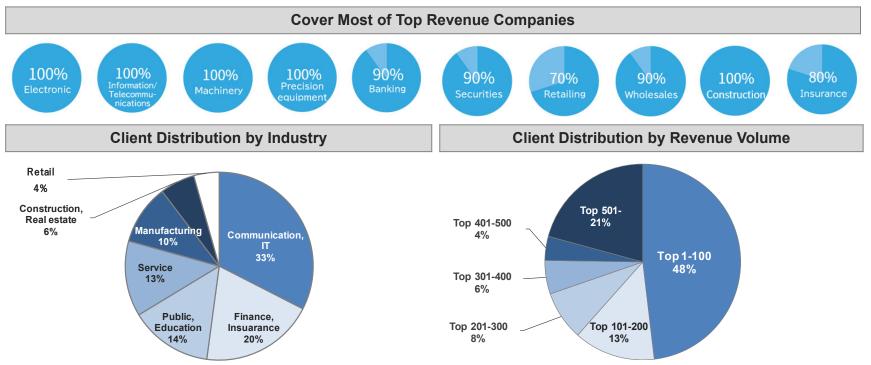


Excellent Customer Base (Number of IIJ Group's clients: approximately 14,000 as of March 31, 2023)



19

- ◆ Through reliable operation, continuous use of Internet connectivity services since the inception of IIJ
- ◆ Our reliable infrastructure operation and cross-sell strategy have led to low churn rate



Top ten firms in each industry taken from annual revenues are selected by IIJ based on the Yahoo! Japan Finance website (finance/sales/whole market/daily).

The service penetration and the revenue distributions are based on IIJ's FY22

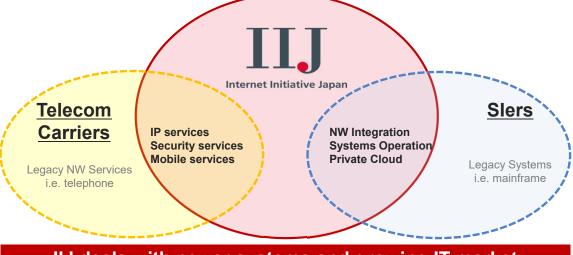
Competitive Advantages

Against telecom carriers, IIJ

- Has highly skilled IP (Internet Protocol) engineers
- Is faster to move than bureaucratic organizations
- · Focuses on blue-chip companies' IT needs with SI

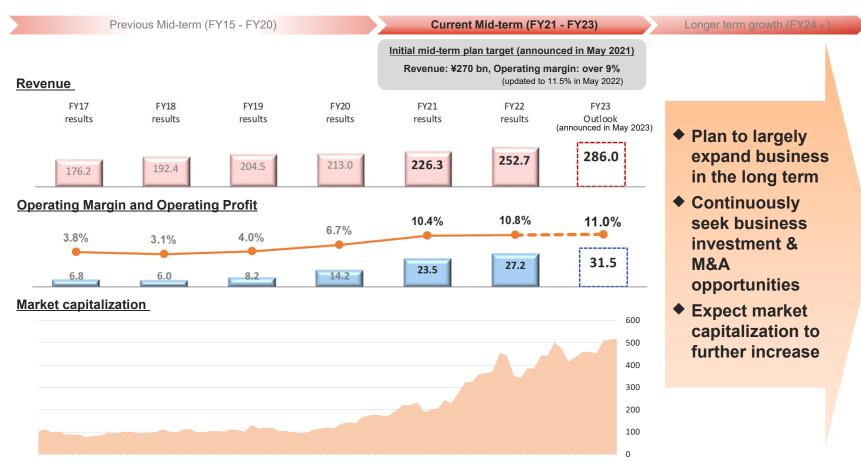
Against systems integrators (Slers), IIJ

- Operates one of the largest Internet backbone (Slers do not)
- Has NW services asset and development capability (Slers do not)
- Focuses on Internet-related open type systems



IIJ deals with newer systems and growing IT market (Not involved in heavy and legacy systems)

Mid-term Plan (FY21-FY23)



SI revenue:

- Systems construction (including equipment sales)
- Systems operation and maintenance (including private Cloud)

NW services revenue:

- WAN services
- Outsourcing services (including Security services)

FY2000

- Internet connectivity services
- Mobile services

Future outlook

Migration of legacy systems requires customization with systems construction

- Approx. 80% of Japanese corporates are faced with legacy systems issues*
- Legacy systems are transforming to NW-based systems to which IIJ can leverage its Service Integration model (provide NW services as part of SI projects)

Cloud migration among Japanese blue-chip should continue to take place

IIJ is one of the few Japanese cloud service providers with great client base

Structurally increase along with continuous accumulation of construction projects most of which have operation & maintenance phase

WAN shall be a required element in enterprise private NW

IIJ, an independent ISP, can offer multi-carrier WAN.

Cyber security demands continuously increasing

IIJ has great set of service leveraging NW traffic data obtained as an ISP

Various NW services to be offered through Service Integration

Internet traffic should continue to increase (Cloud, generated AI, CDN, etc.)

IIJ is one of the few reliable ISPs offering services to Japanese blue-chip for more than 30 vears

Advanced usages of IoT projects to increase, in addition to the existing projects

IIJ can offer both NW services & SI to construct IoT systems

FY2022

FY2005 *According to The Ministry of Economy, Trade, and Industry published in September 7, 2018

FY2010

FY2015

Capex and Business Developments



	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23 targets
Revenues (¥ bn)	157.8	176.2	192.4	204.5	213.0	226.3	252.7	286.0
Operating margin	3.3%	3.8%	3.1%	Stronger demands for enterprise NW services 4.0%	6.7%	10.4%	10.8%	11.0%
Operating profit (¥ bn)	5.1	6.8	6.0	8.2	14.2	23.5	27.2	31.5
	Large CAPEX increase d aggressive business inves			CAPEX & its depreciation almost same volume				
CAPEX (¥ bn)	16.5	20.7	15.1	15.2	15.2	16.1	20.8	22.5
NW services Cloud Shiroi DC SI, others	12.6 3.6 - 0.3	9.4 7.9 1.2 2.3	9.4 1.9 2.1 1.7	9.6 2.6 2.0 1.0	8.8 2.8 1.5 2.0	9.1 2.3 1.5 3.2	10.0 2.0 5.4 3.4	Including ¥7.0 bn for Shiroi DC 2 nd site
CAPEX-related depreciation and amortization (¥ bn)	10.9	12.1		Cost stabilizing	14.5	15.1	15.3	
Number of employees	3,104	3,203	3,353	3,583	3,805	4,147	4,451	-
Launched Omni (Sep. 2015) Launched Glo (Oct. 2015)	(Oct. 2016)	Opened SOC (Mar. 2017) Launched (Apr. 2017)		Launched Secure Endpo (Oct. 2018) unched full-MVNO r. 2018)	(Dec	nanced SWG 2. 2020) ened Shiroi DC 2019)	Opened Secur training school (Jan. 2022) Launched (Oct. 2021)	Launche (Dec. 2022 d GIO P2 Gen.2
Added SWG (Feb. 2016)		DDoS service glob (Jan. 2017) e connectivity with A		Launched Fle (Dec. 2018) Enhanced Omnibus (Oct. 2018)	ex Mobility	eSIM (A	pr. 2021) (Jur	Launched ISA (Sep.2022)

FY16: US-GAAP, from FY17: IFRS

CAPEX-related depreciation and amortization is calculated by excluding depreciation and amortization of assets that do not have the nature of capital investment, such as right-of-use assets related to operating leases, small-amount equipment and customer relationship

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About IIJ

Strength

Business

Model

Growth

Strategy

(As of Mar. 2023)

Breakdown of Employees

Engineers

71%

- **♦** Lower than the industry average turnover rate
 - IIJ (non-consolidated base): FY19: 4.6%, FY20: 3.6%, FY21: 4.2%, FY22: 3.8%
 - IIJ can provide a wide range of experience which leads to high employee satisfaction
 - ✓ IIJ provides a wide range of products: NW, security, Cloud, Mobile, IoT, system integration, etc.
 - ✓ Corporate culture of adopting new technology, aggressively engaging in new service development, etc.
- ◆ Basic policy of human resources is to continuously hire and train new graduates
 - New graduates who studied NW are attracted to IIJ who is the first full-scale ISP in Japan
- ♦ Increase the size and quality of recruitment and human capital development
 - Programs to promote autonomous career development by having working experiences at other departments and/or working at overseas subsidiaries.
- ◆ Expect further business expansion by seeking M&A opportunities, accelerate growth by acquiring human resources

Revenue growth supported by the enhancement of human resources

	FY19	FY20	FY21	FY22
Total revenue	¥204.5 bn	¥213.0 bn	¥226.3 bn	¥252.7 bn
Year over year	+6.3%	+4.2%	+6.3%	+11.7%
	FY19-end	FY20-end	FY21-end	FY22-end
Total number of employees	3,583	3,805	4,147	4,451
Year over year	+6.9%	+6.2%	+9.0% *	+7.3%
Number of outsourcing personnel (SI)	1,123	1,270	1,319	1,385
	Apr. 2020	Apr. 2021	Apr. 2022	Apr. 2023
Number of new graduates	210	190	178	246

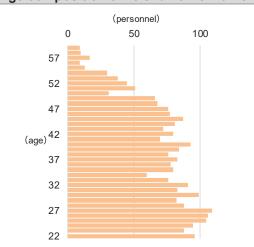
We added 62 personnel through PTC consolidation (Apr. 2021)

Age composition of IIJ's full-time workers

Admin.

12%

Sales



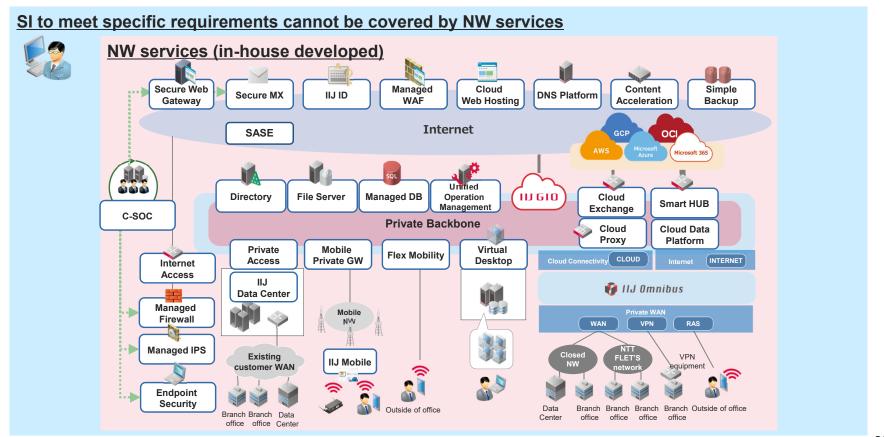
Service/Business Function

Comprehensive NW system solution with NW services and SI	P. 26
Timing of revenue recognition for large-scale complex flagship projects	P. 27
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Systems Integration (SI)	P. 29
Cloud Services	P. 30 – 32
Security Services	P. 33 – 35
Mobile Services	P. 36 – 39
IoT Services	P. 40 – 41
Data Centers (DC)	P. 42

Comprehensive NW system solution with NW services & SI

Service/Business Function

> By combining various in-house developed NW services with SI to provide comprehensive NW system solution



Timing of revenue recognition for large-scale complex flagship projects

Service/Business Function

	3		10 10 - 0 10	
Project overview	Project size (approx.)	Main revenue recognition	Order received	Timing of revenue recognition
Nationwide NW replacement for a prominent financial institution	¥5.0 bn, 5 years	NW service, SI O/M	Jan. 2021	From Mar. 2022
Nationwide WAN connection NW infrastructure for all tax offices in Japan	¥2.0 bn, 4 years	NW service	May 2022	From Jan. 2023
Internet connection environment for Tokyo public schools	¥2.0 bn, 3 years	NW service	Apr. 2022	From Oct. 2022
Core information system for governmental administrative operation	¥5.0 bn, 4 years	NW service, SI construction, SI O/M	May 2022	From Oct. 2022
NW system upgrade for a central government agency	¥2.6 bn, 4 years	NW service, SI construction, SI O/M	Jan. 2023	From Jan. 2023
Large scale NW upgrade for a prominent manufacturing company	¥5.0 bn, 5 years	NW service	Feb. 2023	From Mar. 2023
Foreign exchange trading platform for a prominent financial group	¥3.0 bn, 5 years	SI O/M	Dec. 2022	To be recognized from FY24
Core information NW infrastructure for a broadcaster	¥6.0 bn, from FY24	NW service, SI construction, SI O/M	Dec. 2022 & Jan. 2023	To be recognized from FY24
Overseas DC project	¥3.0 bn, to be launched in FY23	SI construction	Nov. 2022	To be recognized in 2H23
Subsequent projects of the overseas DC project	¥1.2 bn in FY24 ¥2.0 bn in or after FY25	SI construction	2H22	To be recognized in FY24 and in or after FY25
Next generation NW renewal for a major system integrator	¥1.0 bn, 5 years	NW service	Apr. 2023	To be recognized from FY24
Enhancement of security for a prominent carrier	¥1.5 bn, 5 years	SI construction, SI O/M	Apr. 2023	From Aug. 2023
Integrated operation system for a public sector organization	¥3.0 bn, 5 years	NW service, SI construction, SI O/M	Apr. 2023	To be recognized from FY24
Next generation research platform for a private university	¥1.0 bn, 5 years	SI construction, SI O/M	May. 2023	To be recognized from FY24
Educational information network for Chiba City	¥12.3 bn, 5 years	NW service, SI construction, SI O/M	Sep. 2023	To be recognized from Jan. 2025 (approx. ¥5 bn in FY24)

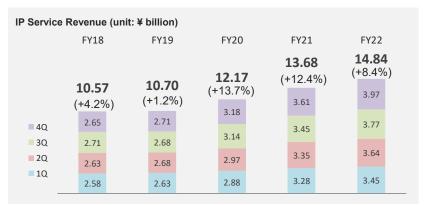
SI O/M = systems operation and maintenance

Enterprise NW Services

IIJ's enterprise NW services' business model: Cost doesn't have to increase at the same pace as the revenue – economy of scale business

♦IP (Internet Protocol) Service Revenue

- > IP Service is a bandwidth guaranteed dedicated Internet connectivity service for enterprises who use the services for their core Internet access services
- > Service contracts are based on bandwidth. Minimum contract period is 1 year
- > The revenue is 100% recognized in Internet connectivity services (Enterprise)
- > Very low churn rate. Contracts are renewed every year, generally speaking
- > IIJ has very high and stable market share among Japanese blue-chip
 - Difficult to newly enter the market because one will need customer base and engineers to operate Internet
 - IIJ's IP services clients include general Japanese enterprise as well as NW operators such as consumer ISPs, cable TV operators



◆Cost

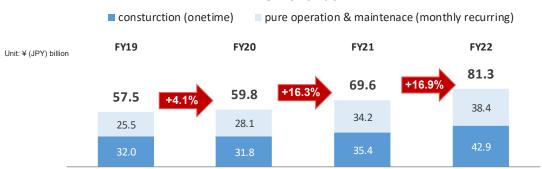
- > IIJ purchases physical fiber from carriers
 - As one of the largest independent ISPs, IIJ has strong buyer power when purchasing fiber
 - · IIJ expands its Internet backbone continuously
 - · Fiber purchasing cost is recognized as circuit-related cots
- IIJ owns NW equipment that are needed for Internet backbone and NW service facility
 - NW operation cost which is many depreciation amortization costs for NW equipment is stable due to the technological innovation of servers and other NW equipment
 - In other words, ¥1 million server today is more high spec compared to the ¥1 million server a year ago.

♦Profit

- Enterprise NW service revenues such as IP services and Outsourcing services are to continuously increase while their costs remain relatively stable
- > By that, IIJ can enjoy an economy of scale with strong revenue accumulation which leads to gross profit expansion
- In other words, the costs for enterprise NW services do not have to increase at the same pace the revenue growth

- Started offering SI to fully meet Japanese enterprises' IT demands which are quite specific & difficult to meet solely by NW services
- ◆ Seeing greater proposal opportunities to replace legacy private NW and systems which often require customization and Service Integration





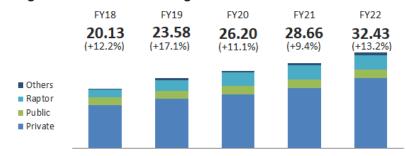
- A quotation of construction revenue, a onetime revenue, is prepared based on cost; an increase in cost can be reflected
- Pure operation and maintenance which is calculated by deducting private cloud service revenues from systems operation and maintenance revenue is monthly recurring revenues, for constructed systems
- FY20 construction revenue decreased slightly year over year mainly because of the Pandemic recession. Because construction revenue is one time revenue, it is easily affected by the economic environment and highly impacted by IT investment appetite of Japanese enterprises.

Projects becoming larger and more complex:

	Conventional contracts	Current trend		
Revenue Size	Few million to tens of millions (JPY)	Few hundreds of millions (JPY)		
Туре	NW integration, server enhancement and other Internet related systems construction projects	Complete replacement of current enterprise NW/system		
Term	Construction revenue is usually booked after 3 to 6 months from order received	Construction revenue is sometimes booked a year later from order received Greater time to book order received as projects becoming more complex and larger		
Cost structure	Mainly hardware	Larger number of system engineers and outsourcing personnel are needed		

Cloud Business (1)

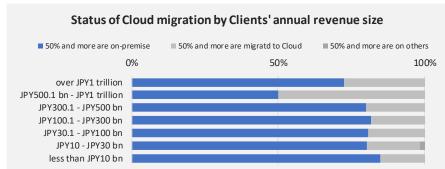
 Cloud service revenue (recurring) continued to accumulate along with constant Cloud migration



• FY22 Cloud Service revenue recognition: 91.3% in systems operation, 8.7% in Outsourcing

◆ Majority of enterprise systems are operating on-premise

· IIJ offers various services to promote Cloud migration



Source: Internet Initiative Japan "Nationwide survey on IT department 2022" published in Nov. 2022, N=598

Unit: ¥ (JPY) billion

Service/Business Function

Private cloud

- > IIJ GIO Infrastructure P2 Gen.2
 - Next generation laaS enabling easy Cloud migration from on-premise
 - Highly transitional VMware base hosted private Cloud
- ➤ IIJ Unified Operation Management Service (UOM)
 - SaaS to improve efficiency of multicloud system operation work
 - Management and operation cover wide range from cloud to on-premise, Improve efficiency with automated incident management, etc.
- Multi-cloud etc.

Public cloud

Low-cost servers with pay-as-you-go pricing, etc.

Raptor

- In-house developed SaaS base FX (Foreign Exchange) platform services for online brokers
- Providing services to Hirose Tsusho, Line Securities, au Kabucom Securities, Nomura Securities, Sony Bank, SMBC Nikko Securities, Matsui Securities, etc.

Others

Cloud services provided through overseas subsidiaries, etc.

◆ Extensive service line-up promoting multi-cloud usages

- Multi-cloud usages increasing as companies prefer to avoid "vendor lock-in" which is a dependence on a specific cloud vendor, flexible system design by combining multiple cloud services, and BCP measures such as redundancy and risk diversification
- "IIJ Unified Operation Management Service (UOM)" reducing IT department's operational burden by fully outsourcing the operation and management of multi-cloud that is becoming more complexed
- "IIJ Cloud Exchange Services" enabling private connectivity to third party cloud services: offers connectivity to Amazon AWS, Microsoft Azure, Microsoft 365, GCP (Google Cloud Platform), OCI (Oracle Cloud Infrastructure), etc.
- "IIJ Cloud Data Platform Service (CDP)" enabling secure data collaboration on multi-cloud
- Multi-Cloud: Cloud that is comprise of combining multiple cloud services
- "IIJ Cloud Exchange Services" revenue are recognized in NW Service Revenue

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- Cloud services as one of the cross-selling element
- Promoting Cloud Shift of the current blue-chip Japanese enterprises

IIJ's Competitive Advantages

- ◆ Blue-chip client base: Hands-on/close relationship with clients (Cloud as a cross-selling element)
- ♦ New business opportunity: Because blue-chip companies' internal systems have been covered by legacy system integrators, it is a new business opportunity for IIJ once such systems migrate toward Cloud. IIJ has not dealt with legacy internal enterprise systems
- ♦ Various NW service line-ups such as security and various ways to access cloud systems (mobile, WAN, etc.)
- **♦** Competitors
 - > AWS (Amazon) & Azure (Microsoft): Strong scale merit. Focus on public cloud. Not so strong about meeting individual systems needs
 - Because start-ups and SMEs do not have to worry about so much about existing systems, they tend to use Cloud services much more and much faster compared to large blue-chip companies who have large and complex existing systems
 - > Legacy system integrators who constructed and currently looking over blue chips' large internal systems

Multi-Cloud Strategy

- ◆ Japanese enterprises avoid relying on single cloud service vendor: increasing demands for multi-cloud
 - > IIJ provides private connectivity with Microsoft Azure/365, AWS (Amazon Web Service), GCP (Google Cloud Platform)
 - > IIJ provides operation and management services to effectively monitor an entire IT systems (IIJ UOM Service), covering IIJ's cloud services, other cloud vendors' cloud services and on-premise systems.

IIJ's Cloud Business Model

- ◆ Revenue
 - > Revenue is to increase along with an increase in Cloud clients and each system volume
 - · System volume depends on a number of cloud servers, volume of storage, etc.
- **♦** Cost
 - > Depreciation and amortization cost for servers and other NW equipment, outsourcing cost and personnel costs for service developments
- Profit
 - Currently very low profitability, need more revenue to have economy of scale

Cloud Business (3)

Cloud Market in Japan

> Cloud penetration among Japanese enterprises

- 64.7% as of 2019-end, 33.0% as of 2013-end (source: MIC)
- Japanese enterprises are slowly but surely using more Cloud services, yet most of such usages are primitive ones such as using cloud services for web and/file servers, etc.

Cloud shift in Japan tends to take place one by one as:

- · Japanese blue-chip' internal systems are quite large and complicated can't migrate all at once
- · Position of CIO is not high or respected as much as other C class executives
- · Japanese enterprises consider whether to re-invest their on-premise systems or migrate to Cloud services when their existing systems approach to the end of life
 - ✓ Average cycle of IT system: 4-5 years

Seeing some advanced usages

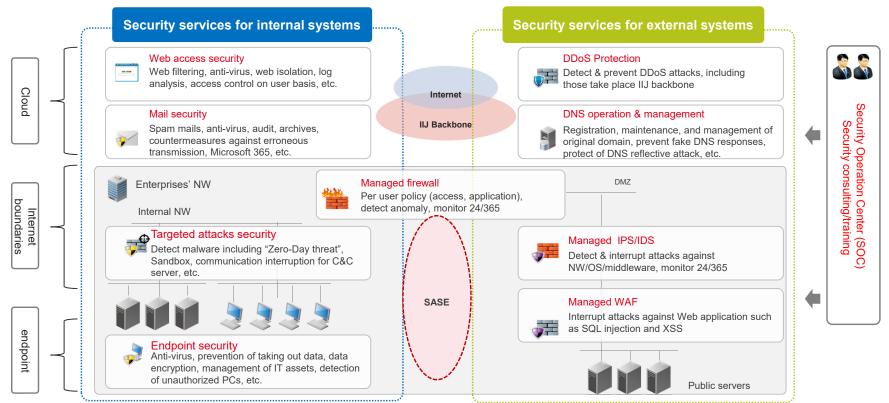
· Nippon Express (one of the largest logistics companies): replaced on-premise critical business operation system to IIJ Cloud (3,500 servers, 2PB storage), etc.

Recent Cloud Business Trend

> IIJ's private cloud revenue grew as demands for multi-cloud continued

- Multi-cloud demands are generating demands for "IIJ Cloud Exchange Services" (revenue recognized in NW Services) which provide private connectivity to third vendor Cloud services such as AWS (Amazon), Microsoft, and Google
- "IIJ GIO Infrastructure P2 Gen.2," which was launched in Oct. 2021 to promote full-scale cloud shift of enterprise systems, is accumulating orders
- > Raptor, SaaS type Foreign Exchange (FX) trading platform launched in Oct. 2008, revenue fluctuates depending on trading volume of FX
 - Added CFD (Contract for Difference) to its service line-up from Jan. 2022

Information Analysis Platform utilizing information and expertise only available to ISPs



SASE (Secure Access Service Edge) is a concept to shift controls of NW and security on the route to Cloud services to enable secure access from any points, instead of the conventional centralized management through headquarters or data centers.

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Service/Business Function

IIJ Secure MX Service (SMX)

- ◆ Cloud-based integrated mail security service (16 yrs in operation)
- Differentiating by in-house developed filtering, providing support in Japanese, update, etc.
 - Minimize mail threats with multi filtering, able to store unlimited mail data in DCs located in Japan, prevent accidental transmission/information leak with the system
- Competitors withdrawing from the market



Cloud based mail security market

Share No.1

(Resource: Fuji Chimera Research Institute) monthly BT Sep. 2019 " Cloud based mail security service market survey based on FY18 figure base

SMX contracted accounts

Sep. 2022	2.83 million
Sep. 2021	2.65 million
Sep. 2020	2.41 million

IIJ Secure Web Gateway Service (SWG)

- ◆ Cloud-based integrated web security service (13 yrs in operation)
- Differentiating by in-housed developed engines, etc. to block and isolate web functions, etc.

10 consecutive years No. SaaS Web gateway security <Resource> ITR "ITR Market View: Cyber Security counter market 2021"

SWG contracted accounts

Sep. 2022	1.23 million
Sep. 2021	1.19 million
Sep. 2020	1.12 million

IIJ DDoS Protection Service

- Comprehensive service to protect enterprise NW system from DDoS attacks (17 yrs in operation)
- ◆ Service model unable for Slers & vendors who do not have NW backbone to offer
 - Realize reliable web services by avoiding overloaded NW and server triggered by huge traffic
 - 24/365 operation by security engineers who have expertise obtained through ISP business
 - Automatically detect and prevent DDoS attacks
 - Internet access line are also within service coverage
 - Global coverage and capability of preventing terabit level large-scale attack (Jan. 2017)
- High penetration rate toward large financial institutions

IIJ C-SOC Service

- ◆ Comprehensive security incident response service provided by IIJ security engineers
- Operational SOC service unique to ISPs: visualize invisible threats by applying IIJ's unique intelligence, execute initial response as well as notification, etc.

Nur

- Service policy: individual operation and monitoring including other managed services
- ◆ Relatively expensive monthly transaction

Security equipment log

Mail access log

Web access log

Information resource of IIJ

170 billion lines per month

3.8 billion lines per month

90 billion lines per month

Coverage comparison					
<competitors></competitors>	<111>				
	To a life of the Con-				
	Trouble shooting Hardware exchange				
	Configuration change				
	Software version up				
Log collection server Router construction	Log collection server Router construction				

Monitoring node	48 thousand
mber research sites	Over 400 thousand per
by web crawler	day

DDoS(Distributed Denial of Service), SOC(Security Operation Center)

Security Business (3)

 Security service (recurring revenue) largely grew along with continuous strong demands



- Total security business volume also growing
 - Security projects outside the scope of IIJ security services are handled through SI

Total security business	FY18	FY19	FY20	FY21	FY22
volume (Service+SI)	16.77	19.18	21.47	25.44	31.25

- IIJ Security Business division director has been appointed as Kanto Regional Police Bureau's cyber security advisor (Feb. 2023)
 - Invited and trained police offers of Hyogo, Shimane and Hokkaido prefectures to IIJ SOC for a certain period
- Opened "IIJ Security Training School" (Dec. 2021) to educate security specialist. Added beginners' course in Apr. 2023
- Security Service Revenue (recurring) is 100% recognized in Outsourcing
- SASE (Secure Access Service Edge) is a concept to shift controls of NW and security on the route to Cloud services to enable secure access from any points, instead of the conventional centralized management through headquarters or data centers. This concept is gaining popularity along with Cloud migration of enterprise operation systems, prevalence of flexible workstyle including teleworking.
- SOC (Security Operation Center): organization providing advices and actions regarding cyber attacks by constantly monitoring log data such as NW and device to detect and analyze cyber attacks

Service/Business Function

Mail Security

- Full outsource of mail system, countermeasures for spam mail, etc.
- ➤ IIJ Secure MX Service (SMX)
 - Cloud-based integrated mail security service (17 years in operation)
 - Differentiating by in-house developed multi-filtering, providing support in Japanese and upgrades
 - Minimize mail threats with multi-filtering, able to store unlimited mail date in DCs located in Japan, prevent accidental transmission/information leak with the system

NW Security

- > IIJ DDoS Protection Service
 - Comprehensive service to protect enterprise NW system from DDoS attacks (18 years in operation)
 - · Service model unique to NW operators
 - Realize reliable web services by avoiding overloaded NW and server triggered by huge traffic, global coverage to prevent terabit level largescale attack (Jan. 17)
- > IPS/IDS, WAF, etc.

FW (Firewall)

 Outsource of firewall operation, detection system for anomaly, etc.(17 years in operation)

Web GW

- Full outsource of web Security, URL filtering, etc.
- > IIJ Secure Web GW Service (SWG)
 - Cloud-based integrated web security service (13 years in operation)
 - Differentiating by in-housed developed engines, etc. to block and isolate web functions, etc.

SASE

- Operation of Prisma Access, Zscaler etc.
- > IIJ Secure Access Service "ISA"
 - · Launched in Sep. 2022
 - · In-house developed SASE service
 - Differentiating by operating in Japan, high compatibility with other IIJ security services such as C-SOC, small start and low-price range

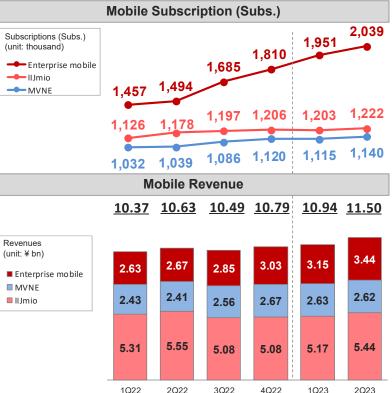
Others

- > IIJ C-SOC Service
 - · Launched in Oct. 2018
 - Operational SOC service unique to ISPs: visualize invisible threats by applying IIJ's unique intelligence, execute initial response as well as notification, etc.
 - Continuously expanding functions including recently launched "Premium" in May 2021 which offers primary responses against attacks
- ➤ Endpoint Security, etc.

Unit: ¥ (JPY) billion (bn) %, YoY = Year over year comparison QoQ = Quarter over quarter comparison

Service/Business Function

- Accumulate enterprise IoT traffic by leveraging the blue-chip client base, various NW services & SI function higher utilization of the mobile infrastructure
- Consumer subscription contributing to expand the infrastructure



- ◆ Enterprise mobile (deducting MVNE from IIJ Mobile)
 - > 1H23 revenue: ¥6.59 bn (+¥1.28 bn YoY)
 - 2Q23-end subs.: 2,039 thousand (+87 thousand QoQ)
 - · Continued to increase mainly through camera connections, GPS tracker etc.
 - Plan to launch "IIJ Public Safety Mobile Service" dedicated to public safety agencies in Apr. 2024
- ▶ MVNE (providing mobile services to other MVNOs)
 - > 1H23 revenue: ¥5.25 bn (+¥0.41 bn YoY)
 - 2Q23-end subs.: 1,140 thousand (+25 thousand QoQ)
 - 2Q23-end MVNE clients: 187 clients (+10 clients YoY)
 - Cable TV operators (93 operators), prominent retailer, etc.
- ◆ <u>IIJmio</u> (consumer)
 - > 1H23 revenue: ¥10.61 bn (-¥0.26 bn YoY)
 - Revenue of the old plan which was higher ARPU slightly decreased and sales of mobile device decreased
 - 2Q23-end subs.: 1,222 thousand (+19 thousand QoQ)

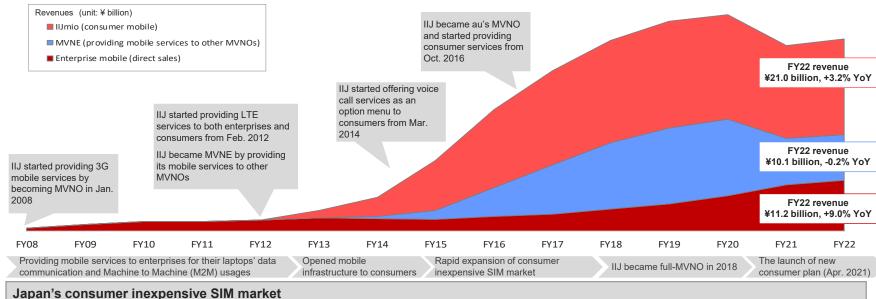
· Of which, the old plan's subs. were 247 thousand

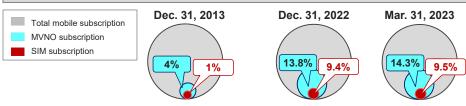
ŕ	GigaPlans (unit: thousand)	1Q22-end	2Q22-end	3Q22-end	4Q22-end	1Q23-end	2Q23-end
	Subs.	757	837	878	908	928	963

- Awarded for best customer satisfaction in 3 consecutive years (Source: J.D Power Japan)
- Launched NTT Docomo network's eSIM with voice call functionality (Sep. 2023)
- 1Q22 2Q22 3Q22 4Q22 1Q23 2Q23 4Q22 enterprise mobile revenue includes approx. ¥0.1 bn of lump-up revenue related to a large mobile project which consists of several phases
- Enterprise mobile subs.: in 4Q22, the subs. consistently increased by 124 thousand QoQ mainly due to additional line orders from the existing project for a taxi payment devices and increased demands from foreigners visiting Japan. In 3Q22, the subs. increased by 192 thousand QoQ as the existing project for a GPS tracker for children security largely increased by approx. 60 thousand

Mobile Business (2)

Service/Business Function





- The data is based on the reports by the Ministry of Internal Affairs and Communications (MIC) who publishes mobile subscription quarterly
- The total mobile subscription was over 200 million for both Mar. 31, 2023 and Dec. 31, 2022.
- As of Marc. 31, 2023, MVNO subscription was 30.2 million, SIM subscription was 15.6 million As of Dec. 31, 2022, MVNO subscription was 28.8 million, SIM subscription was 15.3 million
- IJ's total mobile subscription was approx, 4.136 thousand and 3.968 thousand as of Mar. 31, 2023 and Dec. 31, 2022, respectively.

SIM type MVNO market share in Japan

(Source: the Ministry of Internal Affairs and Communications)

	June 30, 20	23	Mar. 31, 20	23	Dec. 31, 2022		
1 st	IIJ 20.0%		IIJ	19.8%	IIJ	19.7%	
2 nd	NTT Resonant	12.2%	NTT Resonant	11.9%	NTT Resonant	11.1%	
3 rd	Optage	9.0%	Optage	9.0%	Optage	9.1%	
4 th	Fujitsu	5.6%	Fujitsu	5.6%	Fujits	5.6%	
5 th	Aeon Retail 4.7%		Aeon Retail	4.8%	Biglobe	4.9%	

Mobile Business (3)

- Most of current enterprise mobile solution are simple usage such as connecting NW and surveillance cameras, etc.
 - Seeing some advanced usage such as Factory IoT for Toyota Motor Hokkaido https://www.iij.ad.jp/en/news/pressrelease/2020/0803.html

Accumulating various enterprise mobile solutions

Network Cameras	Office IT	B-to-C
Store marketing cameras	iPads and tablets	Karaoke communications
Security cameras for apartment complexes, etc.	Remote work (teleconferencing)	Child monitoring devices
Surveillance cameras for material storage sites, etc.	Business / IP transceivers	Networking between devices at game arcades
Security cameras	Store visitor management systems	Currency exchange machines for foreign visitors to Japan
River water level remote monitoring	Built-in SIMs for PCs	Cashless payment terminals
Transportation	Corporate	Activities / Other
Dashcams	Structural health monitoring terminals	Rice paddy water management
Taxi dispatching	Plant equipment management	Shrimp cultivation
Bus locational information	Natural disaster observational data collection	Mobile sales offices
Remote key locking and unlocking	Vending machines	Digital signage

Mobile Business (4)

Business model of IIJ's mobile business

Revenue

- Consumer mobile revenue is calculated by multiplying subscription by ARPU
 - Headsets sales are also recognized as consumer revenue. IIJ is recognized as MVNO with good lineups of smartphone
- Enterprise mobile revenue is to grow with IoT/M2M traffic. Because we charge by how much data is needed and an IoT device does not require much data, generally speaking, per device revenue tends to be quite small

◆ Cost

- All of IIJ's mobile services are provided from the same mobile infrastructure
- Purchasing mobile infrastructure on bandwidth-base from mobile carriers (mainly from Docomo, some from KDDI). Such purchasing cost is recorded as "outsourcing" in NW services' costs
- In order to provide voice services, we purchase per usage base (no economy of scale merit for voice services)
- Sales commission expenses (SG&As) to sales partners such as BicCamera

Profit

- Profitability to increase by improving infrastructure utilization through gathering various consumer & enterprise traffic
 - Traffic patterns of consumers and enterprises are different
 - Consumers' peak time is commuting hours and lunch break. Other than these hours, our consumers tend to access Internet through their home and/or office Wi-Fi. On the other hand, there is no clear peak time for enterprise. Traffic is generated through mobile dongle and/or IoT type usages which run 24/7

Growth Strategy

- > Aim to improve mobile infrastructure utilization by gathering IoT/M2M & various consumer traffic
 - Currently buying mobile capacity to meet the peak hours which are concentrated on commuting hours and lunch time

Mobile infrastructure utilization

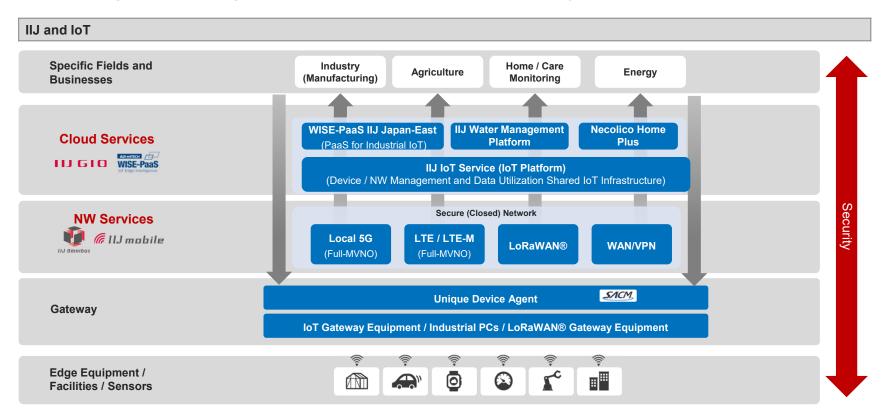
- Currently, IIJ is increasing mobile infrastructure to meet the peak of consumer traffic which is concentrated around commuting hours and lunch time. The overall mobile infrastructure utilization of other hours is low
- By gathering various type of mobile traffics such as enterprise IoT traffic which is not concentrated at certain hours, we could aim for higher mobile infrastructure utilization

IIJ's sale channel for consumers

- 1. Direct sales through IIJ's website
- 2. Sales partners such as BicCamera
 - · IIJ pays sales commission expenses to sales partners
- 3. MVNE "IIJ Mobile Platform Service"
 - · IIJ provides mobile services to other MVNOs
 - · As of Mar. 31, 2023, IIJ had 181 MVNE clients
 - ✓ Largest MVNE client is one of the largest Japanese retailers
 - √ 91 out of 171 MVNE clients are Japanese cable TV operators who already have direct relationship with consumers

IoT Business (1)

Combining IIJ's existing service lineups and SI to build IoT systems



IoT Business (2)

IoT projects

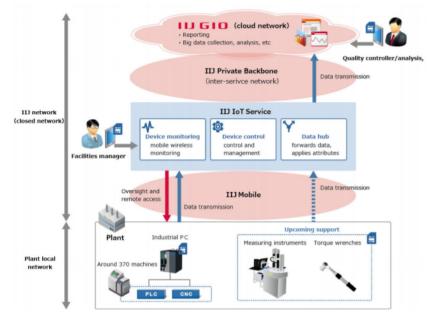
Industrial machinery manufacturers	Shift from reactive post-sales maintenance model to proactive field services (making predictions based on data)
Car accessory manufacturers	Expansion of service businesses by acquiring data through the networking of products and establishing software technology development organizations to develop services that use that data
Measuring instrument manufacturers	Expansion of services to streamline & improve the accuracy of recording tasks by going beyond just "measuring" things & providing linking data customers measure with their business systems
Automotive manufacturers	Improved efficiency of equipment management to cover personnel shortages, analyzing the expertise of skilled workers in maintaining operating capacity and implementing traceability to ensure quality
Trading companies (agriculture)	Shift from the sales of pesticides & chemical fertilizers to the provision of pesticide spraying technologies that reduce the amount used, & the development of cutting-edge agricultural technologies

Advanced Usage: Factory IoT

♦ IIJ provides IoT system for Toyota Motor Hokkaido

Providing a one-stop solution by offering mobile and Cloud services from data collection via closed mobile network to creation of a cloud platform for visualizing and analyzing the collected data.

System image



Service/Business Function

Data center (DC)

- ◆ Operate 16 DCs in Japan, 2 of which are owned by IIJ (as of Sep. 2023)
 - Expanding own DC capacity along with growing demands for IIJ services
 - > Expect higher efficiency by gradually migrating leased DC spaces to own DCs



Tesla's power pack



Edge computing



		Function			
	Matsue DCP (opened in Apr. 2011)	Shiroi DCC (opened in May 2019)			
Objective	Own serv	vice facility			
Features	First in Japan to use outside-air cooling container units Able to increase capacity responding to demand per container Utilize on-site solar power panels	Adopt latest energy-saving method including outside-air cooling method More flexible and cheaper capacity expansion through system module method Shifting peak of air conditioning power by utilizing lithium-ion storage batteries Utilize on-site solar power panels			
Land	Approx. 16 thousand square meters	Approx. 40 thousand square meters			
Number of in placed racks	Approx. 500 racks	Approx. 700 racks			
FY22 PUE	1.33	1.31			
FY23 plan	Constructing new system module Schedule: begin construction in Feb. 2024, operation in May 2025 Approx. 2 thousand square meters Approx. 300 racks FY23 capex (plan): over ¥5.0 bn (to be partially covered with subsidy)	Operation of 2 nd site (Expandable) Started operation from July 2023 Approx. 8 thousand square meters Approx. 1,100 racks (1 st site: approx. 700) FY23 CAPEX (plan): approx. ¥7.0 bn (FY22: ¥5.4 bn) Soon reach to its capacity by own service facility & colocation Began direct procurement of nonfossil fuel certificates toward the supply of electricity with environmental values (Apr. 2023)			

PUE(Power Usage Effectiveness) is a metric that shows how efficiently electricity is used at a data center. The closer to 1.0 is considered to be good.

Financials

Financial Performance (FY19 ~ FY22 results) P. 44

1H23 Financial Results P. 45 – 59

FY23 Financial Targets P. 60 – 61

Fi	nan	cia	ls
			-

	FY19	FY20	FY21	FY22
Total revenue	204.5	213.0	226.3	252.7
YoY	+6.3%	+4.2%	+6.3%	+11.7%
NW services	122.0	126.8	128.2	138.9
YoY	+2.8%	+4.0%	+1.1%	+8.4%
of, enterprise NW	75.9	79.3	87.5	96.6
YoY	(0.1%)	+4.5%	+10.3%	+10.5%
of, mobile	46.1	47.5	40.7	42.3
YoY	+9.8%	+3.1%	(14.3%)	+3.8%
SI	78.4	83.3	95.3	110.9
YoY	+12.5%	+6.2%	+14.5%	+16.4%
Operating profit	8.2	14.2	23.5	27.2
YoY	+36.6%	+73.2%	+65.3%	+15.6%
Operating margin	4.0%	6.7%	10.4%	10.8%
Net Profit	4.0	9.7	15.7	18.8
YoY	+13.8%	+142.4%	+61.4%	+20.2%
ROE	5.2%	11.5%	16.2%	17.0%
NW service gross magin	16.3%	21.4%	27.8%	27.5%
SI gross margin	13.8%	14.5%	15.7%	16.7%

For our financial strategy, please visit https://www.iij.ad.jp/en/ir/integrated-report/financial_strategy/

Net profit is "Profit for the period/year attributable to owners of the parent"
 © Internet Initiative Japan Inc.

NW services (excluding Mobile service) revenue decreased YoY in FY19 mainly due to WAN services' certain large customers' migration to our mobile services

Mobile service revenue decreased YoY in FY21 and expect to decrease in FY22 mainly due to subscriber migration to new cheaper plan

1H23 Summary

Total Revenue

Increasing demands for large-scale "Service Integration" such as internal NW renewal

Gross Profit

Acquired a super large project (Educational Information NW for Chiba City, ¥12.3 bn of revenue,

Net Profit

5 years contract) Expect significant expansion of business scale & area through large SI and accelerated accumulation of NW services

1H23 earnings: NW services resulted as planned, SI to be concentrated in 2H23 due to the postponement of the overseas DC & longer lead-time as projects becoming large. Full-year financial targets and the interim dividend remain unchanged

(*) Provide in-house developed NW services with SI function. Greater opportunities along with internal large-scale NW renewal, etc.

	¥128.20 bn		+5.1%		¥29.19 bn	+	10.2%	¥12.0	08 bn		+8.1%		¥8.32 on gain on fur	nds decreased	-3.7% (1H22: approx. ¥1.2 bn, 1H23: approx. ¥0.3 bn)
		NW S	Service						SI					SG&A	A etc.
	Revenue			Gross Pr	ofit		Revenue Gross Profit								
	1H22 +9.3%	1H23		1H22	1H23		1H22	1H23		1H22	-5.1%	1H23		1H22	1H23
■ 2Q	67.71	73.98	■ 2Q	17.91	0% 20.94	■ 2Q	-0.2	52.75	■ 2Q	7.99	-3.170	7.58	■ 2Q	4 +1	11.7% _{17.11}
■1Q	34.47	37.63	■ 1Q	9.10	10.72	■ 1Q	28.58	28.41	■1Q	4.38	ĺ	4.32	■ 1Q	7.65	8.31
	33.23	36.35		8.80	10.22		24.27	24.34		3.61		3.26		7.67	8.80

Operating Profit

- Service
- 1H23 total revenue: ¥51.54 bn. +10.4% YoY Each service continued to grow 1H23 IP: +11.3% YoY. Outsourcing: +14.1% YoY. WAN: +4.5% YoY • Security (included in Outsourcing) 1H23 +16.6%. Rapid increase in inquires for comprehensive security incident handling service called "IIJ C-SOC"
- ◆ 1H23 total revenue: ¥22.44 bn, +¥1.44 bn YoY, led by enterprise IoT growth of 24.2% YoY, 1H23-end total subs.: 4.4 M (+131 k QoQ), MVNE & consumers back to QoQ net addition Mobile "IIJ Public Safety Mobile Services" to be launched in Apr. 2024. Provided to public safety agencies (i.e. police & fire department) to secure reliable connectivity in case of disasters IoT
- IoT partnership with Murata Manufacturing in Southeast Asia, Providing IoT platform (Oct. 23) Already accumulating orders including a system automatically detecting road damages ◆ Favorable order situation continued 1H23 order received: Construction ¥30.44 bn, +40.5% YoY Operation & maintenance ¥41.69 bn, +6.0% YoY 1H23-end order backlog: Construction ¥26.25 bn, +80.2% YoY Operation & maintenance ¥75.88 bn, +14.3% YoY SI
 - ◆ Smaller than expected 1H23 revenue & profit due to the postponement of the overseas DC project revenue recognition which is pushed to 2H23 (approx. ¥3.0 bn of revenue & associated reasonable profit) and longer lead-time which is caused by the change in projects' nature and an increase in large projects

>IIJ's own Shiroi DC 2nd site started operating from Jul. 2023. Soon reach to its capacity by own service facility & colocation >2nd session of "IIJ Academy" (educational program by IIJ engineers) is to take place after successful 1st session Topics First in Japan digital currency (DCJPY) is to be issued from Jul. 2024 through DeCurret's platform service GMO Aozora Net Bank is to issue digital currency and settle non-fossil certificate transaction MSCI ESG rating score upgraded to A (Sep. 2023)

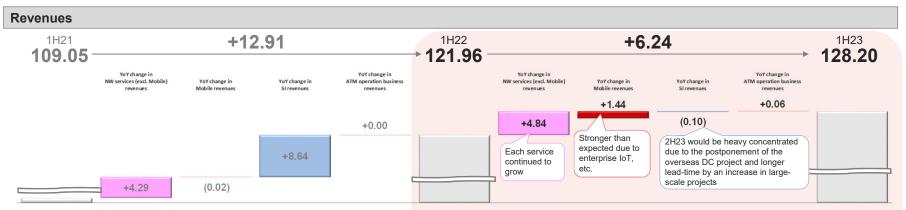
	% of revenue 1H23 Results Apr. 2023 - Sep. 2023	% of revenue 1H22 Results Apr. 2022 - Sep. 2022	YoY		% of revenue 1H23 Targets (Announced in May 2023) Apr. 2023 - Sep. 2023	YoY	% of revenue FY2023 Targets (Announced in May 2023) Apr. 2023 - Mar. 2024	YoY
Revenues	128.20	121.96	+5.1%	+6.24	138.0	+13.1%	286.0	+13.2%
Cost of Revenues	77.2% 99.01	^{78.3%} 95.47	+3.7%	+3.54	^{78.2%} 107.9	+13.0%	77.1% 220.5	+13.2%
Gross Profit	^{22.8%} 29.19	^{21.7%} 26.49	+10.2%	+2.70	30.2	+13.8%	22.9% 65.5	+13.1%
SG&A etc.	13.3% 17.11	15.32	+11.7%	+1.79	12.1% 16.8	+9.3%	34.0	+10.8%
Operating Profit	9.4% 12.08	9.2% 11.17	+8.1%	+0.91	9.7% 13.4	+19.9%	31.5	+15.7%
Profit before tax	12.55	10.5% 12.86	(2.4%)	(0.31)	9.4% 13.0	+1.1%	30.4	+11.1%
Net Profit	8.32	7.1% 8.64	(3.7%)	(0.32)	6.4% 8.9	+2.5%	^{7.2%} 20.7	+9.9%

[•] SG&A etc. represents the sum of SG&A, which includes R&D expenses, and other income/expenses

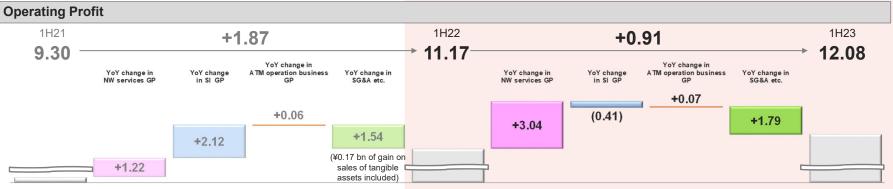
[·] Net profit is "Profit for the period/year attributable to owners of the parent"

[·] YoY change of net profit is based on the retrospective application of IAS 12 "Income Taxes"

Year over Year Analysis

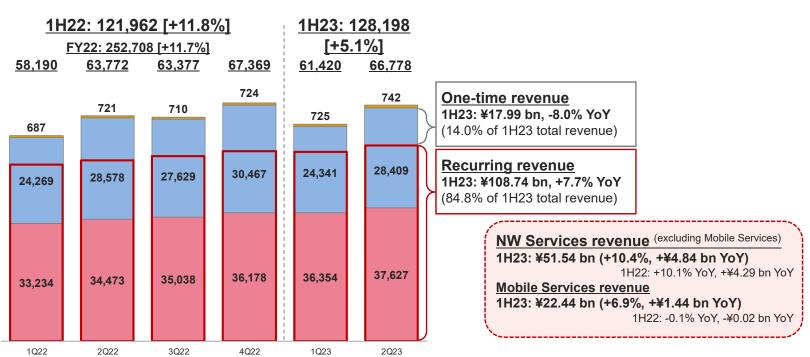


- NW services (excl. Mobile) revenues are calculated by deducting the below mentioned Mobile services revenues from total NW services revenues. The revenues include non-mobile consumer revenue which is a small amount
- Mobile services revenues include IIJ Mobile Services (including MVNE) and IIJmio (consumer mobile)



- NW services gross profit consists of gross profit related to NW revenues (excl. Mobile) and Mobile revenues (The two have costs in common and cannot be broken down in accounting terms)
- SG&A etc. in this slide represents the sum of SG&A, which includes R&D expenses, and other income/expenses
 © Interr

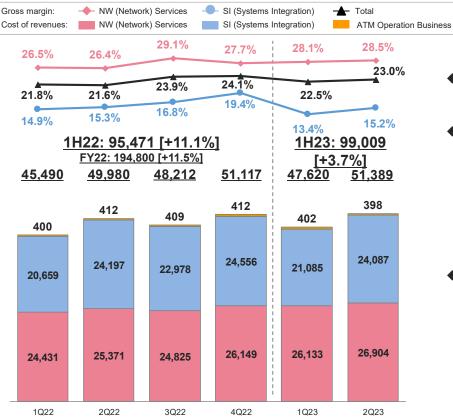




One-time revenue, systems construction revenues which include equipment sales, is mainly recognized when systems and/or equipment are delivered and accepted by customers

Recurring revenue represents the following monthly recurring revenues: Internet Connectivity Services (Enterprise), Internet Connectivity Services (Consumer), Outsourcing Services, WAN Services, and Systems Operation and Maintenance

Mobile services revenues include IIJ Mobile Services (including MVNE) and IIJmio (consumer mobile)



♦Total gross profit

> 1H23: ¥29.19 bn (+10.2% YoY)

♦Gross profit for NW services

- > 1H23: ¥20.94 bn (+17.0%, +¥3.04 bn YoY)
 - · Gross margin improved along with revenue growth
 - Among ¥3.04 bn of gross profit increase, which is based on managerial accounting, NW service (excluding Mobile services) gross profit increased by slightly more than ¥2.0 bn YoY
 - Gross profit of mobile services also nicely increased along with an increase in enterprise IoT revenue, etc.

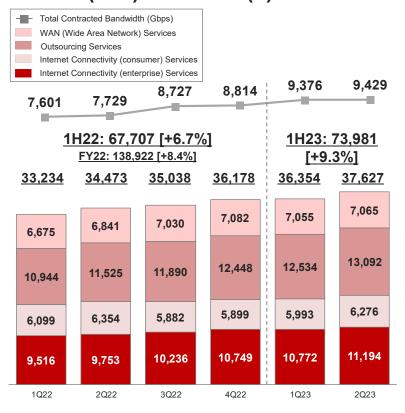
♦Gross profit for SI

- > 1H23: ¥7.58 bn (-5.1%, -¥0.41 bn YoY)
 - Gross margin decreased YoY because of small 1H23 systems construction revenue which was mainly due to the postponement of the overseas DC project of ¥3.0 bn and longer lead-time due to an increase in large-scale projects. Therefore, the gross profit recognition would be concentrated in 2H23

[·] NW service gross margin:

[•] FY22 gross margin 27.5% decreased by 0.3 points YoY as mobile services' profitability decreased temporarily due to smaller onetime profit contribution related to the mobile interconnectivity (unit charge) revision, the user migration from the old plan, whose voice plan's margin is higher, to the new plan and the enhanced procurement of mobile devices for marketing purposes with low margin

³Q22 gross margin included a onetime profit contribution of over ¥0.5 bn which was the result of FY21 Docomo's mobile data interconnectivity (unit charge) revision.



◆Internet Connectivity (enterprise) Services

- > 1H23: ¥21.97 bn, +14.0% YoY
 - · Internet traffic (please refer to P.46) and contracted bandwidth continue to expand
 - Of which, IP: ¥7.89 bn, +11.3% YoY (1H22: +7.1% YoY)
 - Of which, Enterprise mobile (IoT usages etc.): ¥6.59 bn, +24.2% YoY
 - Of which, MVNE (service offer to other MVNOs): ¥5.25 bn, +8.6% YoY
 - Revenue growth absorbed a decrease in revenue due to reflecting a decreased procurement costs in selling prices at the beginning of FY23

◆ Internet Connectivity (consumer) Services (Mainly consumer mobile "IIJmio")

- > 1H23: ¥12.27 bn, -1.5% YoY
 - Of which, consumer mobile (IIJmio): ¥10.61 bn, -2.4% YoY
 - Fixed line connectivity "IIJmio Hikari" also increased mainly due to packed offering with mobile services

◆ Outsourcing Services (Various in-house developed network services)

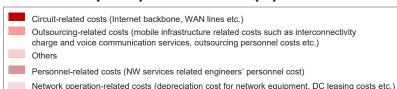
- > 1H23: ¥25.63 bn, +14.1% YoY
 - Of which, security: ¥14.86 bn, +16.6% YoY
 - Other Outsourcing services (please refer to P.43) such as flex mobility also increased: +10.7% YoY
 - Number of contracted devices for "IIJ Flex Mobility Service/ZTNA," remote access services for enterprises, exceeded 200 thousand as of Jun. 30, 2023

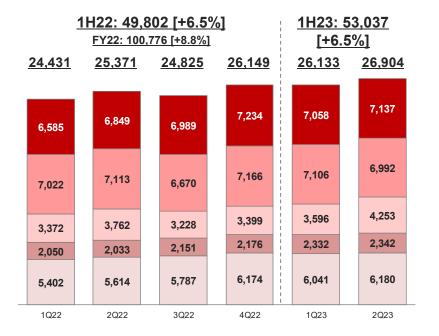
◆ WAN Services (Closed network services)

> 1H23: ¥14.12 bn, +4.5% YoY

- Total contracted bandwidth is calculated by multiplying number of contracts by contracted bandwidths for IP service and broadband services respectively which are both under Internet connectivity services for enterprise
- IP (Internet Protocol) Service is bandwidth guaranteed dedicated Internet connectivity services for enterprises. Contracts are based on bandwidth and enterprises use the service for their core and main Internet connectivity
- MVNE is IIJ Mobile MVNO Platform Service
- 3Q22 contracted bandwidth increased due to Tokyo public school project by approx. 500Gbps
- · 4Q22 enterprise mobile revenue included slightly over ¥0.1 bn of lump-sum revenue related to a large mobile project which consists of several phases

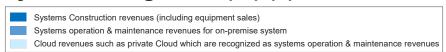
Network (NW) Services (2) Cost of Revenues

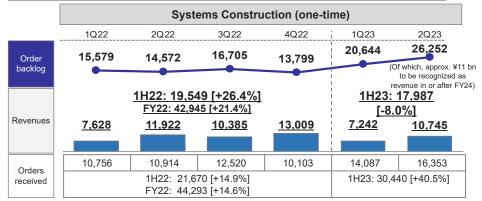


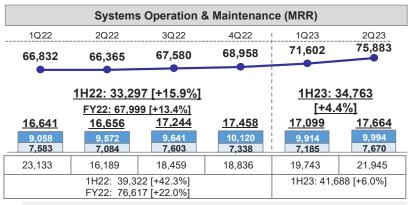


- 1H23 Circuit-related costs increased by 5.7%, +¥0.76 bn YoY, mainly related to an increase in WAN revenue which increased by +¥0.6 bn YoY
 - Internet backbone circuit cost remains stable as we can leverage scale merit by having one of the largest Internet backbone networks
- 1H23 Others increased by 10.0%,+¥0.71 bn YoY mainly due to an increase in the purchasing license fees such as SASE in line with increased revenues
 - · 1H23 purchasing mobile devices decreased by approx. ¥0.6 bn YoY
- > Network operation-related continued to increase along with facility expansions

	NTT Docomo's mobile data interconnectivity charge (unit charge)											
	Unit charge based on future cost method	Fixed unit charge										
FY23	¥15,644 • Announced in Mar. 2023 • Have been using this unit charge from 1Q23 • Decreased by 23.0% from the FY22 unit charge • Previously announced unit charge in Mar. 2022: ¥15,697	To be fixed around at the end of Dec. 2024										
FY22	¥20,327 • Announced in Mar. 2022 • Used this unit charge in FY22 • Decreased by 24.8% from the FY21 fixed unit charge	To be fixed around at the end of Dec. 2023 FY23 financial targets do not include any gain from the unit charge revision										
FY21	¥28,385 • Announced in Apr. 2021 • Used this unit charge in FY21 • Decreased by 23.9% from the FY20 fixed unit charge	¥27,024 • Fixed at the end of Dec. 2022 • Onetime profit contribution of over ¥0.5 bn in 3Q22 • Decreased by 27.5% from the FY20 fixed unit charge										







8.29

6.13

1022

8.31

0.71 1.31

6.05

3022

7.80

0.71 1.20

5.62

2022

8.03

0.69 1.20

5.89

4Q22

7.87

5.84

1023

Cloud Service revenue (MRR)

□ Others

Raptor

■ Public cloud

■ Private cloud

system operation project was ended at the end of 4Q22 as expected,

- 1H23 construction revenue decreased by ¥1.56 bn YoY mainly due to the postponement of the overseas DC project pushed to 2H23 and longer lead-time as project becoming larger. Expect revenue concentration in 2H23
- Overseas DC project (revenue approx. ¥3.0 bn & associated reasonable profit)
 - Export constructed equipment such as servers to a public sector client in Asia
 - Purchase agreement, equipment construction, and pre-export inspection had already been completed. The
 revenue recognition is pushed to 2H23 due to the prolonged procedure before the export as the project is
 large and highly complicated, which has involved various parties such as a domestic comprehensive exportrelated company, an overseas client and its government-related organization, their agents, and domestic
 and overseas financial institutions (the revenue & profit scale remain unchanged)
- Plan to recognize revenue of ¥1.2 bn in FY24 and ¥2.0 bn in or after FY25 to the same client as a subsequent projects (included in the above order backlog)
- > Super large project for Chiba city (5 years, ¥12.3 bn of revenue in total) is expected to be recognized as revenue from starting Jan. 2025 (please refer to page 18)
 - 3Q22 construction orders received & 2Q23-end order backlog included ¥3.0 bn of the overseas DC project
 - 1Q23 construction orders received included several large scale projects (approx. ¥3.0 bn in total)
 - 2Q23 construction orders received included ¥5.0 bn of the Chiba city project

1Q23 operation & maintenance revenue was negatively impacted by approx. ¥0.2 bn QoQ as a large

2Q23 cloud revenue recognition: 91.8% Systems operation and maintenance, 8.2% Outsourcing services 1Q23 and 2Q22 revenue decreased because of a decrease in multi-cloud usages by a game service provider

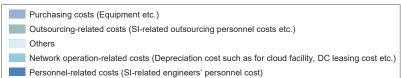
1Q22 operation & maintenance order received included large-scale projects with fixed multi year contracts (approx. ¥3.0 bn) (Generally, orders received is 1 year contract and automatically renewed), 2Q23 operation & maintenance order received included approx. ¥2.0 bn for the Chiba city project which has fixed multi-year contract

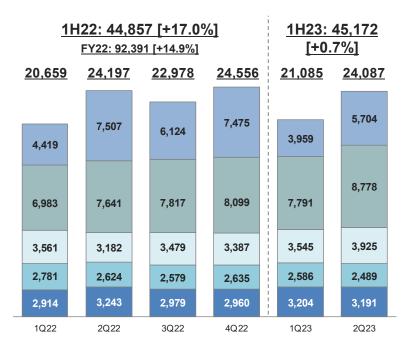
8.36

0.69 1.10

6.34

2023





- Purchasing, outsourcing-related, and others are linked to the size of project and revenue to certain degree
- 1H23 outsourcing-related cost increased mainly because of pre-sales activities before order-received for large projects which usually requires engineers to be involved (such cost are booked as work in progress after receiving an order)
- Others include license purchasing for multi-cloud which fluctuates along with customers' demand
- No significant change in network operation-related costs on a quarterly basis

Number of SI-related outsourcing personnel

(unit: personnel)

1Q22-end	2Q22-end	3Q22-end	4Q22-end	1Q23-end	2Q23-end
1,327	1,390	1,393	1,385	1,367	1,395

- The number of SI-related outsourcing personnel can be increased in comparison with the number of IIJ's SI engineers
- Although 1H23 systems construction revenue was small, due to many ongoing projects before order-received, the number of outsourcing personnel was at high level

Human Capital Disclosure

Number of Employees (consolidated basis) Contract worker (personnel) Full-time worker (personnel) Jun. 2022 Sep. 2022 Dec. 2022 Mar. 2023 Jun. 2023 Sep. 2023 4.331 4.355 4,392 4.451 4.747 4.750 +262 YoY +416 YoY of which. 178 were of which, 246 were new graduates new graduates 302 306 311 309 309 296 4.441 4.448 4.140 4,035 4.046 4,083

- FY23 plan: number of employees (consolidated base) to increase by approx. 400 personnel
 - · Of which, 246 new graduates
 - Policy to strengthen recruitment of new graduates at the same level for the time being
- Over 300 new graduates are expected to join in Apr. 2024

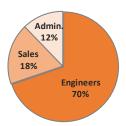
Personnel-related costs & expenses (consolidated basis)

Unit: ¥ (JPY) million

	1Q22	2Q22	3Q22	4Q22	1Q23	2Q23
Consolidated	8,177	8,655	8,341	8,506	9,358	9,252
personnel-related	(+5.4%)	(+9.7%)	(+6.1%)	(+6.5%)	(+14.4%)	(+6.9%)
costs & expenses (YoY)		1H22: 16,8 FY22: 33,6	31 (+7.6%) 78 (+6.9%)		1H23: 18,60	09 (+10.6%)
% of revenue	14.1%	13.6%	13.2%	12.6%	15.2%	13.9%

- The monthly salary table for new graduates was modified in Apr. 2023 (the previous modification was in Apr. 2019)
 - Graduates with bachelor's degree: ¥256,667 per month, up 4.8%
 - · Salary ranges for the existing employees were revised along with it
- Personnel-related costs & expenses increased as expected due to the expansion of human resources and modified salary tables

Breakdown of Employees



(As of Sep. 2023)

Breakdown of new graduates is almost identical

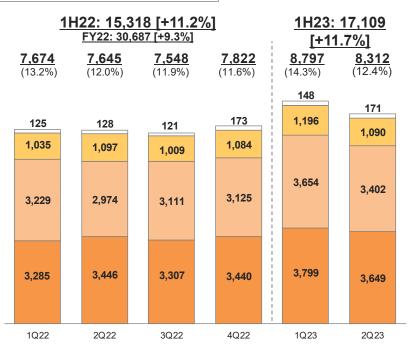
Turnover rates

Lower than the industry average turnover

FY19	FY20	FY21	FY22
4.6%	3.6%	4.2%	3.8%

The turnover rate of IIJ (non-consolidated basis) is calculated by dividing leavers for the fiscal year by the number of full-time employees at the beginning of that fiscal year. The industry average turnover rate of approx. 10% is announced by the Ministry of Health, Labor, and Welfare





- Almost in line with the plan
- 1Q personnel-related and others expenses increase along with an increase in training and human capital development expenses mainly due to the entry of new graduates. Such expenses decrease in 2Q QoQ as expenses for new graduate engineers are booked as cost of revenues from 2Q
- Activity-related expenses such as promotion and business trips' expenses are on increasing trend YoY

- Above figures are SG&A expenses plus other income and other expenses
- 1Q22 others included ¥0.17 bn of gain on sales of tangible assets

8.6%

5.026

4,391

1022

Operating margin

9.6%

6.147

4.248

2022

1H22 Operating profit: 11,173 [+20.1%]

1H22 Net profit: 8,638 [+25.3%]

7,617

4,215

30.22

Operating profit
Net profit

- ◆ Operating profit
 - > 1H23: ¥12.08 bn. +8.1% YoY
- Profit before tax
 - > 1H23: ¥12.55 bn, -2.4% YoY
 - Foreign exchange gain: +¥573 million (1H22: +¥761 million)
 - Valuation gain on funds etc.: +¥323 million (1H22: +¥1,196 million), decreased ¥873 million YoY as a reactionary drop

1Q22	2Q22	3Q22	4Q22	1Q23	2Q23	FY23 plan
+1,200	(5)	(820)	(73)	+310	+13	±0

- Foreign exchange impacts were also included as lots of assets are dominated in U.S. dollars
- Share of loss of investments accounted for using equity method: ¥273 million (1H22: ¥78 million)

DeCurret- related loss (IIJ ownership: 38.2%)

1Q22	2Q22	3Q22	4Q22	1Q23	2Q23	FY23 plan
78	102	94	109	125	124	Approx. 800

- First in Japan digital currency (DCJPY) is to be issued from Jul. 2024 through DeCurret's platform service (For detail, pleaser refer to P. 23)
- Net profit
 - > 1H23: ¥8.32 bn, -3.7% YoY

10(22	20,22	0422	10(22	1020	2020	
1Q22	2Q22	3Q22	4Q22	1Q23	2Q23	
1,611	152	(1,374)	(97)	632		Finance income (expense), net
(14)	(64)	(83)	(42)	(154)	(119)	Share of profit (loss) of investments accounted for using equity method
(2,136)	(1,982)	(1,931)	(2,266)	(1,824)	(2,320)	Income tax expense
96	5	14	26	74	13	Profit for the period attributable to non-controlling interests

10.6%

1H23 Operating Profit: 12,080 [+8.1%]

1H23 Net Profit: 8.322

[-3.7%]

7,077

4.739

20.23

- Net profit shows "Profit for the period attributable to owners of the parent"
- Under IFRS, equity securities are measured at fair value through OCI (Other Comprehensive Income) while funds are measured through profit or loss
- Figures for the fiscal year ended March 31, 2023 are based on the retrospective application of IAS 12 "Income Taxes"

4Q22

12.5%

5.999

5,003

3,583

1Q23

8,430

8.1%

12.0%

Interim dividend

Remain unchanged from initial target: ¥17.18 (1H22: ¥14.625, +17.5% YoY) Mar. 31, 2023

42,472

41.340

3.188

27,920

23,321

46,675

Sep. 30, 2023

42,587

39.017

5.430

35,711

26,825

43.391

Changes

+115

(2.323)

+2.242

+7,791

+3,504

(3,284)

Trade & other payables

Income taxes payable

Retirement benefit liabilities

Borrowings (current & non-current)

Contract liabilities & Deferred income (current & non-current)

Other financial liabilities (current & non-current)

+99

+10.978

+1.955

(192)

+221

+1,904

(2,188)

(928)

+687

+15,652

(1.105)

+5.879

+2,522

(10,196)

(2,900)

+12.790

+38

Mar. 31, 2023

22.313

20,430

17,978

4,034

4,513

48,800

16.447

8.823

126.891

25,562

36,738

51.202

6.571

(1,831)

118.242

Sep. 30, 2023

22,412

31.408

19.933

3,842

4,734

50.704

29,422

15,519

9,510

142,543

25,562

35.633

57.081

9,093

(12,027)

115,342

259.108

1.223

Of which, operating leases (rent of office, data center etc.)	31,233	28,989	(2,244)	Of which, operating leases (rent of office, data center etc.)		
Of which, finance leases (network equipment etc.)	15,442	14,402	(1,040)	Of which, finance leases (network equipment etc.)		
Goodwill & intangible assets	26,475	27,460	+985	Others		
Investments accounted for using the equity method	5,785	5,374	(411)	Total liabilities:		
Other investments	19,150	22,302	+3,152	Share capital		
Others	9,992	11,011	+1,019	Share premium		
				Retained earnings		
				Other components of equity		
				Treasury shares		
				Total equity attributable to owners of the parent:		
				Non-controlling interests		
Total assets:	246,318	259,108	+12,790	Total liabilities and equity:		
Prepaid expenses increased mainly due to project and license for clients and facility operation						

• Ratio of total equity attributable to owners of the parent: 48.0% as of Mar. 31, 2023, 44.5% as of Sep. 30, 2023, decreased due to the share buyback with cancellation

Cash & cash equivalents

Prepaid expenses (current & non-current)

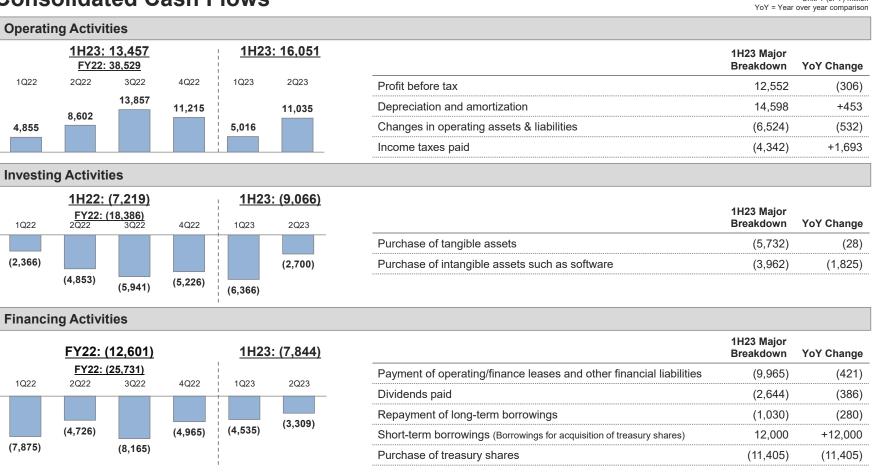
Trade receivables

Tangible assets

Right-of-use assets

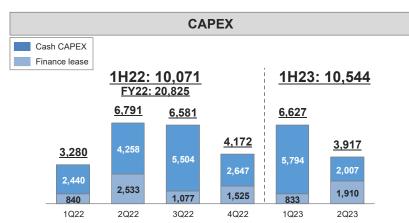
Inventories

^{1.185} 246.318



Other Financial Data

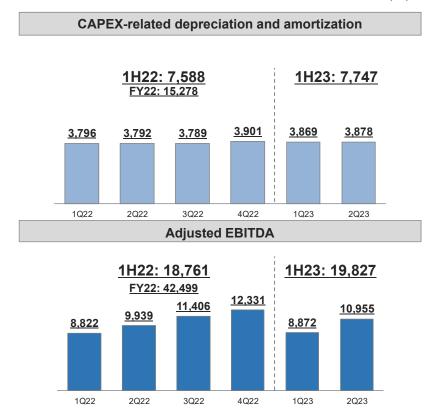
Unit: ¥ (JPY) million



Breakdown of CAPEX (Unit: ¥ bn)

	1H22	1H23
NW usual Capex	4.6	5.7
Cloud-related	0.7	0.6
Shiroi DC-related	3.1	3.1
Customer-related	1.7	1.1

FY23 CAPEX plan: ¥22.5 bn (including approx. ¥7.0 bn for Shiroi DC 2nd site)



[•] Total amount of capital expenditure is the amounts of acquisition of tangible and intangible assets by cash and entering into finance leases for the fiscal year, excluding duplication due to sale and leaseback transactions and acquisition of assets that do not have the nature of investment, such as purchase of small-amount equipment.

[•] CAPEX-related depreciation and amortization is calculated by excluding depreciation and amortization of assets that do not have the nature of capital investment, such as right-of-use assets related to operating leases, small-amount equipment and customer relationship.

Adjusted EBITDA is calculated by adding operating profit and CAPEX-related depreciation and amortization.

FY23 Financial Targets (1)

	% of Revenues FY23 Targets (Apr. 2023 - Mar. 2024)	% of Revenues FY22 Results (Apr. 2022 - Mar. 2023)	Yo	PΥ
Revenues	286.0	252.7	+13.2%	+33.29
Cost of Sales	77.1% 220.5	77.1% 194.8	+13.2%	+25.70
Gross Profit	65.5	57.9	+13.1%	+7.59
SG&A etc.	11.9% 34.0	^{12.1%} 30.7	+10.8%	+3.31
Operating Profit	31.5	10.8% 27.2	+15.7%	+4.28
Shares of profit (loss) of investments accounted for using equity method investees	(0.6)	(0.2)	-	(0.4)
Profit before tax	30.4	27.3	+11.1%	+3.04
Net Profit	20.7	7.5% 18.8	+10.0%	+1.88

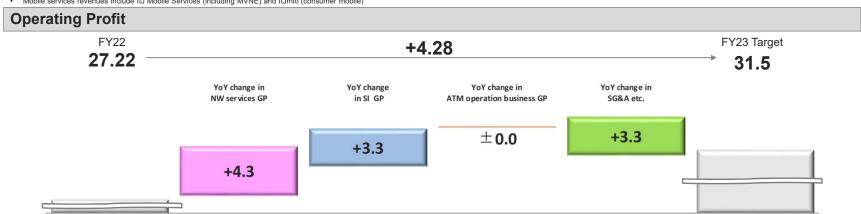
% of Revenues FY23 1H Target (Apr. 2023 - Sep. 2023)	Yo	ρΥ
138.0	+13.1%	+16.04
^{78.2%} 107.9	+13.0%	+12.38
30.2	+13.8%	+3.66
12.1% 16.8	+9.3%	+1.43
13.4	+19.9%	+2.23
(0.2)	-	(0.1)
13.0	+1.1%	+0.14
8.9	+2.5%	+0.21

	Assumptions for Revenue Targets	Assumptions for Gross Profit Targets	Other Assumptions
NW service (excluding Mobile)	Each service to grow along with continuous IT advancement Stronger growth than FY22 as the revenue contribution of the large complex projects starts	Structural profit increase along with revenue growth Gross margin to slightly improve	SG&A, etc.to increase due to business expansion, including personnel expenses Shares of profit (loss) of investments accounted
Mobile	 Return to high revenue growth in enterprise mobile (IoT usages) as better semiconductor procurement situation and the post-Pandemic Consumer revenue to be flat growth due to a decrease in mobile devices sales, MVNE revenue to decrease mainly due to reflecting a decrease in procurement cost at the beginning of FY23 	Increase as a rebound from FY22 (decrease in device procurement cost & smaller YoY negative profit impact than FY22 due to the migration to the new plan whose voice service margin is lower than the old plan. No gain from the unit charge revision	for using equity method investees: Expect DeCurret's related loss to be around ¥0.8 bn No consideration on any valuation gain (loss) on funds & foreign exchange gain (loss) Number of employees (consolidated base) to increase by approx. 400 personnel (of which 246
SI	 Strong demands as favorable business environment continues Largely increase backed by trend and outlook for large projects Expect to recognize approx. ¥3.0 bn of overseas DC construction in 1H23 	Increase as the revenue volume to expand Gross margin to be almost the same level as FY22	new graduates) CAPEX: ¥22.5 bn (including ¥7.0 bn for Shiroi DC 2 nd site)

FY23 Financial Targets (2)



- NW services (excl. Mobile) revenues are calculated by deducting the below mentioned Mobile services revenues from total NW services revenues. The revenues include non-mobile consumer revenue which is a small amount
- · Mobile services revenues include IIJ Mobile Services (including MVNE) and IIJmio (consumer mobile)



- NW services gross profit consists of gross profit related to NW revenues (excl. Mobile) and Mobile revenues (These two are not decomposable because some costs are common among them)
- SG&A, etc. in this slide represents the sum of SG&A, which includes R&D expenses, and other income/expenses
 In this slide represents the sum of SG&A, which includes R&D expenses, and other income/expenses.

Appendix

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CDN Business: JOCDN	P. 74

Shareholders' Return

Basic shareholders' return policy:

Continuous and stable dividend payment while considering the need to have retained earnings for the enhancement of financial position, mid-to-long term business expansion and future investment

FY21

24.00

12.50

11.50

27.7%

+21.9%

FY22

14.63

14.625

28.0%

Dividend per share:

Unit: JPY

Year-end

Interim

dividend

dividend

Payout ratio

Continued to increase dividend in line with profit increase due to revenue growth, 5 times in 4 years

FY20

14.875

9.75

5.125

27.6%

+61.3%

In May 2023, IIJ executed share buyback of ¥11.4 bn and cancellation of shares FY23 total payout ratio forecast: approx. 84% FY23 forecast +17.5% 34.36 29.255 17.18 17.18 29.4%



[·] Dividend per share is written on the post-stock-split basis

FY19

6.75

3 375

30.4%

+120.4%

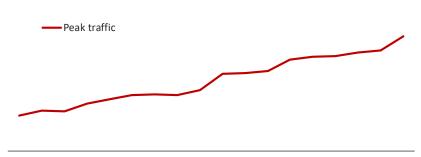
FY21 payout ratio: adjusted payout ratio is around 30% which is calculated by deducting temporary and non-cash transaction such as valuation on funds and impairment loss

FY22 payout ratio takes the retrospective application of IAS 12 "Income Taxes" into consideration

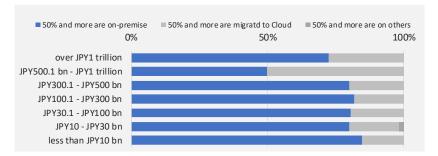
FY23 payout ratio takes the share buyback with cancellation which took place in May 2023 into consideration

Appendix

Historical traffic data of major domestic IX

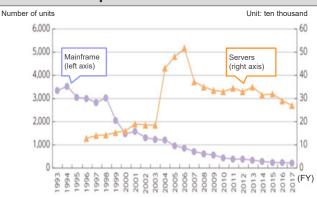


Status of Cloud migration by clients' annual revenue size



Source: Internet Initiative Japan "Nationwide survey on IT department 2022" published in Nov. 2022, N=598

Domestic shipments of mainframe and servers



Source: JEITA (Japan Electronics and Information Technology Association) https://www.soumu.go.jp/johotsusintokei/whitepaper/ja/r01/html/nd111140.html

Digital competitiveness ranking (2022)

1	Denmark			
2	U.S.A.			
3	Sweden			
4	Singapore			
5	Switzerland			
	(omission)			
28	Spain			
29	Japan			

Source: IMD WORLD DIGITAL COMPETITIVENESS RANKING 2022 https://www.imd.org/centers/world-competitiveness-center/rankings/world-digital-competitiveness/

Sales Activity for Public Sector

- Long and enduring relationship
 - We have been providing reliable Internet connectivity services to central government agencies and local governments from the early 1990s
 - They are also using our security services such as firewall services, DDoS Protection services and other network services such as WAN. We also receive network related integration projects from them as well.
- ◆ Not only private sector, but also public sector is changing their attitude toward IT and network
- Growing demands for network related projects
 - Enhance remote access for central government agencies
 - Promote telework environment for local governments
 - Support educational institution to become online-capable
 - Hybrid of face-to-face & online classes, remote access, environment for faculty and staff, etc.
 - Projects to replace "Security Cloud" for local governments
- ◆ Social Security and Tax Number System which is often called "my number" was first introduced in October 2015. As of February 12, 2023, 68.8% to the total Japanese population has received their ID according to the Ministry of Internal affairs and Communications

https://www.soumu.go.jp/kojinbango_card/

Docomo's Mobile data interconnectivity charge

(Mbps unit charge monthly)



Fiscal Year	FY18	FY19	FY20	FY21	FY22	FY23	FY24	FY25
Method	Actual co	st method	Future cost method MNOs are to disclose the charges for next three years based on their prediction about cost etc.					tc.
							r. 2023	
New						¥15,644 -23.0% YoY	¥13,084 -16.4% YoY	¥11,255 -14.0% YoY
Current	¥49,311 -6.0% YoY	<u>¥42,702</u> -13.4% YoY	¥37,280 -12.7% YoY	Fixed in Dec. 2022 <u>¥27,024</u> -27.5% YoY	Announced in Mar. 2 To be fixed around the end of Dec. 2023 ¥20,327 -24.8% YoY	¥15,697	¥13,207 -15.9% YoY	
				Announced in Apr. 2	2021			
Old	¥49,311	¥42,702	¥37,280 -12.7% YoY	¥28,385 23.9% YoY	¥22,190 -21.8% YoY	¥18,014 -18.8% YoY		
Old	-6.0% YoY	-13.4% YoY	Announced in Mar. 2		1			
			¥41,436 -3.0% YoY	¥33,211 -19.8% YoY	¥27,924 ¦ -15.9% YoY			

- The same calculation method is applied to both the actual cost method and the future cost method: (Data communication cost + profit) /demand
- · The charge disclosed based on the future cost method is to be finalized based on MNOs actual cost results, etc.
- · Mobile interconnectivity charges, which are underlined above, had been fixed based on the results
- · The YoY (Year over Year) decrease percentage written under each charge is compared with the previous year charge
- The charge is public information disclosed in NTT Docomo's service terms and conditions document uploaded on NTT Docomo's website (only available in Japanese) https://www.docomo.ne.ip/binary/pdf/corporate/disclosure/myno/business/oroshi.pdf

Comparison between the old & new plans of consumer mobile

Appendix

Old	New: GigaPlans (Apr. 2021~)
Old	New. Gigarians (Apr. 2021~)

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Minimum Start Plan	With voice	¥1,760
(3GB)	Data-only	¥990
Light Start Plan	With voice	¥2,442
(6GB)	Data-only	¥1,672
Family Share Plan	With voice	¥3,586
(12GB)	Data-only	¥2,816

2Giga Plan	With voice	¥858
(2GB)	Data-only	¥748
4Giga Plan	With voice	¥1,078
(4GB)	Data-only	¥968
8Giga Plan	With voice	¥1,518
(8GB)	Data-only	¥1,408
15Giga Plan	With voice	¥1,848
(15GB)	Data-only	¥1,738
20Giga Plan	With voice	¥2,068
(20GB)	Data-only	¥1,958

Current Price list as of Apr. 1, 2023				
2Giga Plan	With voice	¥850		
(2GB)	Data-only	¥740		
5Giga Plan	With voice	¥990		
(5GB)	Data-only	¥900		
10Giga Plan	With voice	¥1,500		
(10GB)	Data-only	¥1,400		
15Giga Plan	With voice	¥1,800		
(15GB)	Data-only	¥1,730		
20Giga Plan	With voice	¥2,000		
(20GB)	Data-only	¥1,950		

Pay as you go

Voice call charge as you go ¥22 per 30 seconds

Voice call charge as you go

¥11 per 30 second

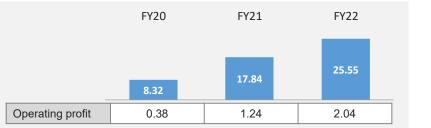
- · The above table briefly indicates service prices for major functions to show the differences between the old and new plans
- · Voice call charge is only for domestic calls. New voice call charge as you go was revised on September 11, 2021 and is applied to old plan's users
- eSIM service for consumers: "IIJmio eSIM Service Data Plan Zero" launched in Mar. 2020, Data communication service using NTT Docomo's LTE and 3G network Pricing: monthly charge (bundled data volume: 0 GB), ¥165 per month. Additional data volume: First 1GB ¥330, 2GB to 10GB: ¥495 per GB

Overseas Business

Revenue and Operating Profit

Overseas business's revenue and operating profit

(included in SI and NW)



PTC financial results (included in the above results): FY21 revenue ¥6.89 bn, operating profit ¥0.31 bn, FY22 revenue ¥10.68 bn, operating profit: ¥0.47 bn

Overseas offices



Business Developments

Unit: JPY bn

- ➤ Started focusing on overseas business around FY11. It was when Japanese companies started to expand their business overseas and requested us to provide the same service quality we offer in Japan
- While IT markets in the U.S. and Europe are relatively matured, the markets in Asia are just beginning to build up
 - Increasing demand for network services and SI in China and Thailand
 - Vietnam: Cybersecurity Law (Jan. 2019), Opened another facility in Hanoi in addition to Ho Chi Min
 - In Apr. 2021, we bought a Singaporean system integrator, PTC – expect to strengthen ASEAN business
- Providing Cloud services in Indonesia, Thailand and Vietnam. Working with local prominent IT companies
 - With Biznet Networks in Indonesia (from Mar. 2015)
 - With T.C.C. Technology Co., Ltd, in Thailand (Feb. 2016)
 - With FTP Telecom Partner in Vietnam (Nov. 2016)

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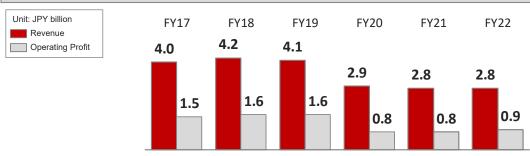
Business Model

- Similar to "Seven Bank" model
- Placing ATMs in pachinko parlors in Japan
 - · After long discussion, started to place in Kanto, Kansai, Kyushu and Tokai areas
 - 8,458 pachinko parlors in Japan as of December 31, 2021 (Source: National Police Agency)
- Receive commission for each withdrawal transaction.

Trust Networks Inc.

- In charge of ATM operation business
- > IIJ's ownership: 80.6%
- > Established in 2007
- Number of employees: about 10 personnel

Revenue and Operating Profit





· ATM (Automated Teller Machine)

• FY20 revenue significantly decreased from FY19 as the stores we had placed ATMs were closed temporally and fewer customers visited due to the COVID-19 pandemic and stay-at-home-order/request

FinTech Business through DeCurret (1)

About DeCurret Holdings (IIJ's equity method investee)

◆ Management (from Apr. 2022)

- DeCurret Holdings (Shareholders: 35 companies including IIJ)
 - Representative Director and President: Murabayashi (Mr.)
 (IIJ Vice President, former CIO at MUFG Financial Group, Inc.)
 - Part-time directors: IIJ, MUFG bank, au Financial Holdings, NTT, JAPAN POST bank

◆ Background:

- In Jan. 2018, IIJ established DeCurret Inc. as an equity method investee engaging in crypto asset business and digital currency business with prominent Japanese companies
 - IIJ has been providing Raptor which is a ASP based FX systems which have been used by prominent Japanese security companies
- In Dec. 2021, DeCurret Inc. established DeCurret Holdings through a share transfer
- In Feb. 2022, DeCurret Holdings divested its crypto asset business to dedicate its business resources to digital currency business

DeCurret-related income (loss)

								unit: JF	PY million
1Q21	2Q21	3Q21	4Q21	1Q22	2Q22	3Q22	4Q22	1Q23	2Q23
(296)	(256)	(780)	(1,456)	(78)	(102)	(94)	(109)	(125)	(124)

- > IIJ ownership: 38.2%
- 3Q21 loss increased as it included temporary loss of ¥484 million due to the divestiture in addition to ordinal loss. 4Q21 loss includes ¥1.18 billion of loss as impairment on corresponding amount of goodwill (No more loss related to the divestiture)
- > FY23 DeCurret related loss is to be around ¥0.8 billion

Digital Currency Settlement Platform Business (mainly BtoB)

♦ Executing PoCs with various companies

- Apply Smart Contract to calculate fees & execute payment for trade transaction (Mitsubishi Corporation, NTT),
- Test electricity trading through virtualized data (ENERES)
- Execute store settlement at LAWSON, convenience store chain (Kansai Electric Power)
- Issue digital coupon in anticipation of temporary special benefit for childrearing households (Kesennuma & Aizuwakamatsu cities), etc.

◆ About Digital Currency Forum (DeCurret as a facilitator)

- Number of members: over 100 as of Oct. 2023
 - Not only companies but also local government such as Tokyo is a member
- Observers: FSA, METI, BOJ and other regulators
- Several working groups:
 - · Electricity trading
 - Digital coupons and others for local government services
 - Logistics

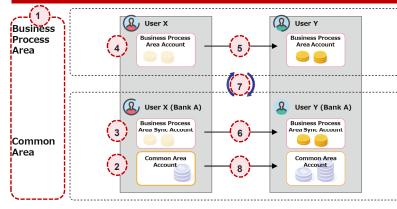
Expect the first commercial service utilizing the DCJPY Network (Two-tiered Digital Currency Platform) provided by DeCurret DCP to be launched in July 2024. GMO Aozora Net Bank plans to issue a digital currency DCJPY (tentative name) for the digitalization of IIJ's transactions of environmental value (non-fossil certificates, etc.) into digital assets, and transactions and settlements.

Digital Currency Forum Subcommittees (83 participants: companies, local governments, etc.)



Two-tiered Digital Currency Platform

Issuer(Bank)



Bank A

Promoting Proof of Concept (PoC) for DCJPY * (approx. 40 companies participating)

*DCJPY: tentative name of digital currency issued by banks that is able to be issued, transfer, and repay through the Two-tiered Digital Currency Platform

	anough the two delocal digital outloney hadrens				
	Subcommittees	Participators	Outline		
	Industrial distribution	Mitsubishi Corporation, NTT, etc.	Feasibility studies to use DCJPY for Mitsubishi's trading transaction settlement with smart contracts		
Regiona currency Administ process Retail ar	Electricity power	Kansai Electric Power Company, etc.	Purchase of goods at convenience stores by using DCJPY which is obtained through electricity Peer to Peer (P2P) transactions		
	transaction A	ENERES, etc.	Feasibility studies to launch new services by utilizing DCJPY and electric power transaction data		
	Regional currency	Mitsubishi UFJ Research &	Digitalization of local governments' benefits for selective usages		
	Administrative process	Consulting, TIS, etc	through DCJPY so that local governments' administrative process such as printing, mailing and others are improved		
	Retail and Distribution	Seven Bank, etc.	Feasibility studies to apply DCJPY transaction among retail, wholesale and banking through EDI (Electronic Data Interchange)		
	Security token	Nomura HD, Future Architect, etc.	Feasibility studies to use security token and DCJPY for DVP (Delivery Versus Payment) settlement to learn about potential issues, etc.		

Patented "Two-tiered Digital Currency Platform"

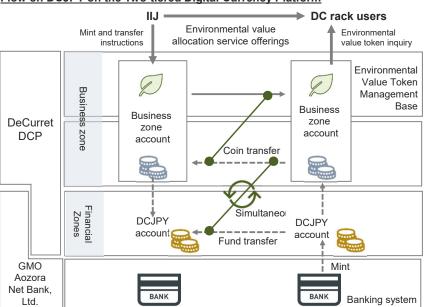
	Outline of the patent (Electronic Currency Management System)	
1	Two-tired system consisting of Common Area and Business Process Area	
2	Issuance of digital currency within Common Area	
34	Issuance of Business Process Area's token tied to Common Area's digital currency	
56	Transfer of token within Business Process Area, and transfer of digital currency, being tied to those transfer of token, within Common Area	
7	Synchronous processing of Common Area and Business Process Area	
8	Transfer of digital currency, not being tied to Business Process Area, within Common Area	

FinTech Business through DeCurret (2)

First in Japan to issue commercial digital currency (July 2024)

About the Case			
Issuer of digital currency	GMO Aozora Net Bank, Ltd.		
Usages of digital currency	Digitalization of environmental value transaction (non-fossil certificates, etc.) Transactions and settlement in the digital currency DCJPY		

Flow on DCJPY on the Two-tiered Digital Currency Platform



About DeCurret				
DeCurret HLD Shareholder: 35 companies including IIJ				
DeCurret DCP	Shareholder: DeCurret HLD 100% Business: Digital currency business Secretary for the "Digital Currency Forum" Members consist of over 100 companies, organization, experts, and related regulatory agencies (FSA, MIC, MOF, METI, BOJ)			

Difference between "DCJPY" and Trust Bank's Stablecoins

D11	Difference between Boot 1 and Trust Bank's Otablecoms				
	DeCurret's digital currency "DCJPY"	Trust Bank's stablecoins			
Correspon ding act	The Banking Act	The revised Payment Services Act (enforced in June 2023)			
Form	Bank deposits	Stablecoins			
Scheme of issuance	Withdraw from user's bank deposit DCJPY will be issued after booking the same amount of such withdrawal to DCJPY account on the digital currency platform	User needs to deposit money and set up a trust asset each time Then, stablecoins can be issued by a trust bank			
Features	Highly compatible with the current settlement system Issuers are reliable and trustworthy banks Banks support DCJPY can use the Digital Currency services	User needs to open an account with the Trust bank and deposit money each time User needs to arrange a trust asset each time transferring funds other than the two companies, a trust bank and a beneficiary			

Shareholders of DeCurret (35 companies)

Source: DeCurret Web Page

- Internet Initiative Japan Inc. (Ownership: 38.2% as of Mar. 31, 2022)
- KDDI CORPORATION
- NTT Corporation
- Sumitomo Mitsui Banking Corporation
- MUFG Bank, Ltd.
- JAPAN POST BANK Co., Ltd.
- ITOCHU Corporation
- OPTAGE Inc.
- QTnet, Inc.
- Sumitomo Life Insurance Company
- SOHGO SECURITY SERVICES CO., LTD.
- SOMPO Light Vortex Inc.
- The Dai-ichi Life Insurance Co., Limited
- Daido Life Insurance Company
- Daiwa Securities Group Inc.
- TIS Inc.
- Tokio Marine & Nichido Fire Insurance Co., Ltd.
- Nippon Life Insurance Company
- Nomura Holdings, Inc.

- East Japan Railway Company
- BicCamera Inc.
- Mitsui Sumitomo Insurance Company, Limited
- Mitsui Fudosan Co., Ltd.
- Mitsubishi Corporation
- Meiji Yasuda Life Insurance Company
- Yamato Holdings Co., Ltd.
- ITOCHU Techno-Solutions Corporation
- Chubu Electric Power Co. Inc.

CDN Business through JOCDN

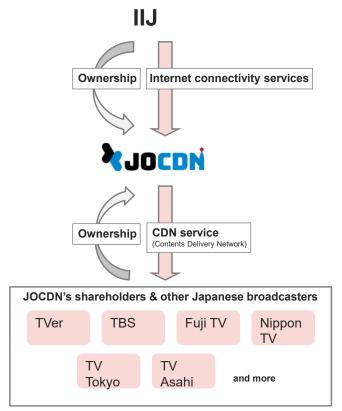
Company Profile

• •		
Name	JOCDN Inc. (IIJ's equity method investee)	
IIJ Ownership	16.8%	
Capital	JPY845 million (including capital reserve)	
Established	December 1, 2016	
Shareholders	IIJ, Nippon TV, TV Asahi, TBS, TV Tokyo, Fuji TV, WOWOW (Prominent satellite broadcaster in Japan), NHK (Japan's only public broadcaster) and non-Tokyo local broadcasters	
Directors	Chairman: Koichi Suzuki (IIJ CEO) President: Shunichi Shinozaki (Nippon TV)	

◆Conditions led to create all Japan CDN company JOCDN

- Akamai Technologies (global leader in CDN services, US company) has been dominating CDN market in Japan.
- > Growing needs to distribute contents over Internet
- Broadcasting companies distributing contents via Internet
 - Nippon TV bought Hulu Japan in 2014
 - Japanese broadcasting companies operate "TVer"
- > IIJ has rich and well-renowned expertise in CDN business
 - Olympics games, high school base ball games, university sport and many other popular sports events
- TVer is a web platform where viewers can watch certain TV programs for free. Its system was developed jointly by major commercial television networks in Japan to broadcast TV programs over Internet

Business Model





The internet started in Japan in 1992, along with IIJ. Since that time, the IIJ Group has been building the infrastructure for a networked society, and with our technical expertise, we have continued to support its development. We have also continued to evolve our vision for the future and innovate to make it a reality. As an internet pioneer, IIJ has blazed the trail so that others could realize the full potential of a networked society, and that will never change. The middle "I" in "IIJ" stands for "initiative," and IIJ alway starts with the future.