# **Corporate Overview of Internet Initiative Japan (IIJ)**

# **Internet Initiative Japan Inc. (IIJ)**

The Prime Market of the Tokyo Stock Exchange (Ticker symbol: 3774)
October 2023

#### Disclaimer

Statements made in this presentation regarding IIJ's or managements' intentions, beliefs, expectations, or predictions for the future are forward-looking statements that are based on IIJ's and managements' current expectations, assumptions, estimates and projections about its business and the industry. These forward-looking statements, such as statements regarding revenues, operating and net profitability are subject to various risks, uncertainties and other factors that could cause IIJ's actual results to differ materially from those contained in any forward-looking statement.

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We changed our accounting principles from the Generally Accepted Accounting Principles in the U.S. ("U.S. GAAP") to the International Financial Reporting Standards (IFRS) from the filing of FY2018 annual report "Yukashoken-houkokusho" which was filed on June 28, 2019. Because reporting period of foreign consolidated subsidiaries under IFRS is different from that of under U.S. GAAP, some figures disclosed in the past are different.

FY23 (FY2023) stands for a fiscal year ending March 31, 2024. Others alike
 Abbreviation: NW stands for network, SI stands for systems integration, DC stands for data center, ¥ (JPY) bn stands for JPY billion

# **Key Updates**

# Business domain expanding to cover entire private NW (network)

- > Enterprise private NW and systems in Japan finally becoming to change
- > Acquiring large-scale comprehensive NW renewal projects
- > Service Integration model works (provide NW services products with SI function)

2

# **Internet technology expertise as differentiation becoming critical**

- > Reliable and stable NW operation is indispensable
- > Large number of talented Internet-related engineers
- Wide range of in-house developed NW services

3

# Entering into high revenue growth phase, which results in economics of scale

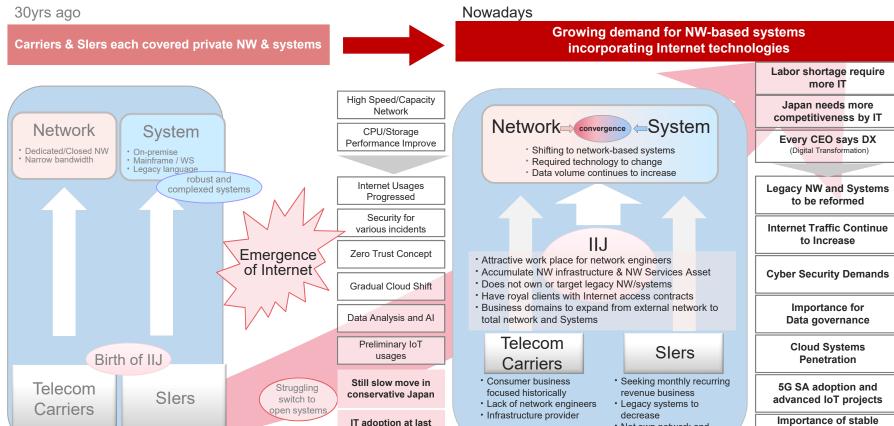
- > Adding to consistent accumulation of MRR (monthly recurring revenue), Service Integration becoming large
- > Leveraging the current royal Internet access services' client base
- > Margin improve with accumulation of MRR, whose cost are mainly NW operation's common ones

# Enterprise private NW and systems in Japan becoming to change



operation of large-scale

NW remains unchanged



forced by Pandemic

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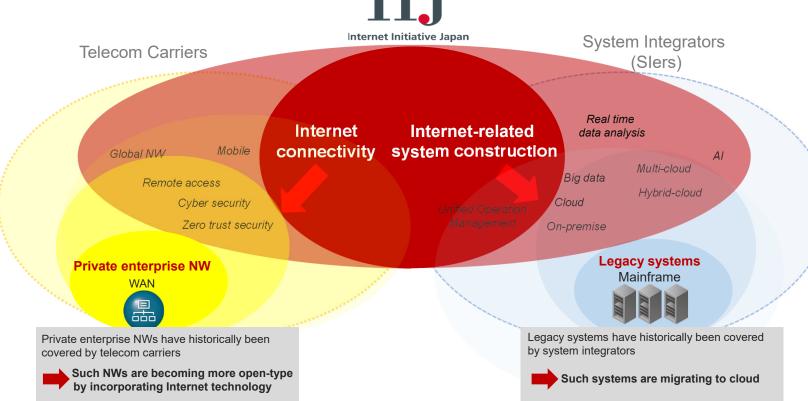
Not own network and

network services

# **Business domain expanding**



Private enterprise network (NW) & legacy systems are becoming more NW-based



# Large-scale NW renewal projects with Service Integration model



(Provide NW services products with SI function)

# > Typical large-scale NW renewal projects

Construction & operation of educational information network "CABINET" for Chiba city Board of Education (project period: 6 years, revenue in total: ¥12 billion)

Bandwidth-quaranteed Internet connectivity of 300Gbps directly from IIJ's DC, WAN network to connect all of the city's public schools, etc.

Next generation NW system covering a few thousand branches

Renewal of university core NW infrastructure and education system

Full-scale renewal of office NW (LAN, wireless NW, NW equipment)

SASE for global and domestic location

Adoption of Zero trust architecture for next generation IT infrastructure

Comprehensive security consulting and next generation security system for a financial institution Construction of private cloud for core operation systems

Full scale renewal of internal virtual platform system

FY21

For the acquired large-scale complex flagship projects incorporating NW

services, please refer to page 27 of this presentation material

# **Example of large-scale Service Integration project**

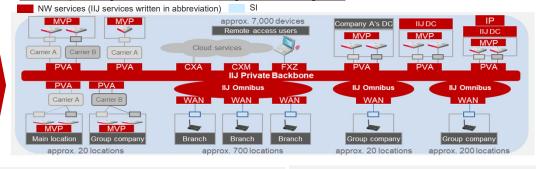
used by

IIJ was only providing a part of WAN

Cloud Cloud service used by DC #1 DC #2 used Group contracted contracted contracted by HQ company contracted Group Group Group by HQ company E Carrier C Mobile used by Mobile

service used

IIJ will be providing various NW services together with integration

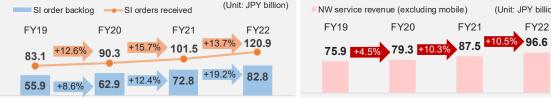


# Favorable order situation

Group company B

Group

- Service Integration projects include both SI and NW services
- Seeing longer lead-time to complete large transactions to the moment



In FY20, WAN service revenue decreased by 7.1% due to certain clients' migration to mobile

(Unit: JPY billion)

FY22

Revenue

Cost



### **Profit Model of NW Services**

### **Connectivity** services

IP (Internet Protocol) service

Details in P 28

- Contracted based on bandwidth
- Contract period: 1 year, generally auto-renew
- Low churn rate, royal clients for 30 years

WAN (Wide Area NW) service

Mobile service Details in P.36 - 39

### **Security** services

DDoS protection, Firewall, SOC, etc.

- Contracted based on number of accounts
- Contract period: 1 year, generally auto-renew
- Cross-selling to IP service clients

Details in P.33-35

### Various in-house developed services

Remote access, DNS, monitoring, etc.

- Contracted based on number of accounts
- Contract period: 1 year, generally auto-renew
- Cross-selling to IP clients

Details in P.26

# Mainly common and shared cost to operate NW

**Leasing** cost

for Internet backbone, WAN lines and leased DCs, etc.

**Depreciation & Amortization** 

cost for NW equipment, etc.

Personnel cost for engineers

(service development & operation, etc.)

### **Outsourcing** cost

(mobile-related, outsourcing personnel, maintenance, etc.)

F	listorical trac	ck record of	NW services	gross margi	n
FY18	FY19	FY20	FY21	FY22	FY23 (forecast)
14.6%	16.3%	21.4%	27.8%	27.5% *	28%

# Intend to enhance NW services revenue accumulation by Service Integration strategy

- · FY22 gross margin slightly decreased due to the decrease in mobile business margin, which is part of NW services, mainly because of an increase in marketing cost such as low price hand-set offering
- · Among NW service revenues, WAN, mobile and part of security services have variable cost which fluctuates depending on revenue

# **Summary of Key Updates**

- 1. Networks and systems in Japan are finally becoming to change
- 2. Expect business scale to largely expand with Service Integration which includes NW services in the middle-to-long term

3. Margin should continuously improve by the accumulation of MRR (Monthly Recurring Revenue)

**About IIJ** (From ISP to Total NW Solution Provider, etc.)

P.9 - 14

Business Model (Monthly recurring revenue accumulation, etc.)

P. 15 – 17

**Strength** (Service development capabilities, customer base, etc.)

P. 18 – 20

Growth Strategy (Mid-term plan & growth drivers)

P. 21 – 24

# **Company Profile**

# IIJ has been taking initiatives in Internet Infrastructure field in Japan

Established	December 1992 (The first established full-scale ISP in Japan)
Number of Employees	4,747 (approx. 70% engineers)
Large Shareholders	NTT Group, KDDI, ITOCHU Techno-Solutions (CTC), Koichi Suzuki

# ◆ The first established full-scale ISP (Internet Service Provider) in Japan

- ✓ Introduce many in-house developed Internet-related NW services
- ✓ Highly skilled IP (Internet Protocol) engineers from the inception
- Operate one of the largest Internet backbone NWs in Japan

# ◆ Well recognized "IIJ" brand among Japanese blue-chip companies' IT division

- ✓ Differentiate by reliability and quality of NW and systems operation
- ✓ Long-term (almost 30 years) client relationship since the establishment of IIJ

# Development of innovative Internet-related services

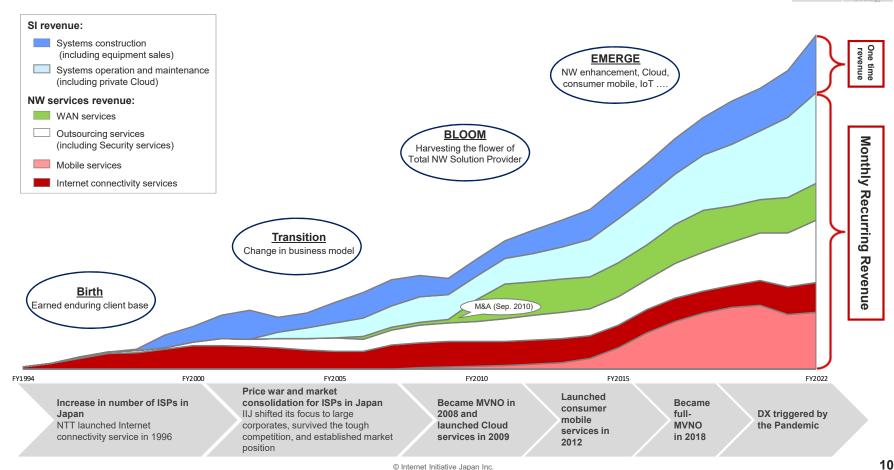
- Differentiate by continuous NW service developments and business investments
- ✓ Focus on Cloud, mobile, security, solutions related to Big Data, IoT and data governance
- Always ahead of telecom carriers and systems integrators (Slers) with regards to services development and operation

...and many more

Number of employees is consolidated basis and as of June 30, 2023.

Large shareholders are as of May 31, 2023.

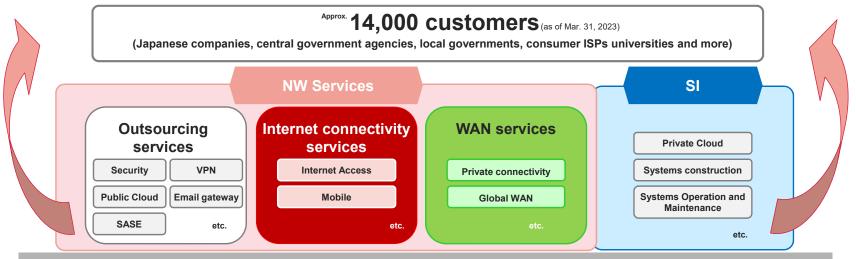
# From ISP to Total NW Solution Provider



# IIJ as a Total NW Solution Provider



Offers various network services and systems integration together in many projects



# Major cost components of Network services (mostly non-revenue linked cost)

- · Fiber leasing cost for Internet backbone and WAN access line
- Depreciation cost and maintenance cost of NW equipment
- · Personnel cost for NW service development and operation and outsourcing cost
- · Data center operation cost, etc.
- Mobile data interconnectivity and voice service purchasing cost for mobile services





#### IIJ's Material Issues



Lead NW infrastructure advancement with technological innovations and contribute to solving various social issues

Bringing innovation with IP

Online banking/brokerage	CDN	Smart Government
Online shopping	Telehealth	Remote work
From now on	Adoption of Cloud	IoT Solution
Trom now on	Digital Currency	Metaverse

- ◆ Information disclosures based on the TCFD Recommendations
  - · Reduce greenhouse gas emissions at its own data centers which consume about 80% of all electricity consumption by "usage of renewable energy" and "improvement of energy conservation"

Measures	Targets	FY22 results
Usage of renewable energy	To increase the renewable energy usage rate of data centers (Scope 1 and 2) to 85% in FY2030	46.1%
Improvement of energy conservation	To keep the PUE of the data center at or below the industry's highest level (1.4) until FY2030 through continuous technological innovation	Matsue: 1.33 Shiroi: 1.31



Provide safe and robust Internet services that support social infrastructure

Provide stable and safe Internet connectivity services, construct and operate Internet backbone that cover the world



Support privacy protection regulations. Had acquired EU BCR and APEC CBPR



Provide an arena for people with diverse talents & values, where they can exercise their skills & actively and boldly take on challenges

- Corporate culture of taking initiatives and challenging new things since the inception
- Human resources culture of sincerely striving to meet the demands of clients
- ◆ Lower than the industry average turnover

FY19	FY20	FY21	FY22
4.6%	3.6%	4.2%	3.8%

◆ Target for diversity: the ratio of female managers

Apr. 2022	Apr. 2023	FY24 target	FY27 target
5.7%	6.3%	6% or more	8% or more

(Achieved in Apr. 2023)

# IIJ's ESG rating by MSCI has been updated to "A" in September 2023

More information on IIJ's corporate governance: https://www.iij.ad.jp/en/ir/integrated-report/governance/

Overview of corporate governance	Operation of the Board of Directors	Design of Remuneration for Directors
Operation of the Nomination and Remuneration Committee	Business Operation	Operation of the Board of Company Auditors
Operation of Internal Audit	Initiatives for Information Security	Related Party Transactions

- PUE(Power Usage Effectiveness) is a metric that shows how efficiently electricity is used at a data center. The closer to 1.0 is considered to be good
- TCFD: Task Force on Climate-related Financial Disclosures
- Scope 1 and 2 (Greenhouse gas emissions by a company): Direct emissions from the use of fuels and industrial processes at the company and indirect emissions from the use of electricity and heat purchased by the company (as defined by the GHG Protocol)
- The turnover rate of IIJ (non-consolidated basis) is calculated by dividing leavers for the fiscal year by the number of full-time employees at the beginning of that fiscal year. The industry average turnover rate of approx. 10% is announced by the Ministry of Health, Labor, and Welfare





#### Koichi Suzuki

- Founder of II.J.
- Chairman, Representative Director and co-CEO
- Holdings of IIJ share: 10,635,222 shares (5.9%)
- > Date of birth: September 1946



# Satoshi Murabayashi

- Executive Vice President and Director (since June 2021)
- Career: CIO at MUFG Financial Group, Inc.
- President and Representative Director of DeCurret Holdings, IIJ's affiliated company, as a concurrent position
- Holdings of IIJ shares: 3,802 shares (0.0%)
- Date of birth: November 1958.



### Eijiro Katsu

- President. Representative Director and co-CEO & COO
- Career: Vice Minister of Finance
- ➤ Holdings of IIJ shares: 201,200 shares (0.1%)
- Date of birth: June 1950



#### Yasuhiko Taniwaki

- Executive Vice President and Director (since June 2022)
- Career: Vice-Minister for Policy Coordination of Posts and Telecommunications at the Ministry of Internal Affairs and Communications (MIC)
- ➤ Holdings of IIJ shares: 200 shares (0.0%)
- Date of birth: September 1960

## **Full-time Directors**

Senior Managing Directors

- K. Kitamura
- A. Watai (CFO)

**Managing Directors** 

- T. Kawashima
- J. Shimagami (CTO)
- > N. Yoneyama (CIO)

<del>Jatorao miaopona</del>	ioni Birotoro
➤ T. Tsukamoto	Senior Advisor of Mizuho Financial Group, Inc.
≻ K. Tsukuda	Former Chairman and Representative Director of Mitsubishi Heavy Industries, Ltd.
➤ Y. Iwama	Outside Director and Chairman of the Board of Nikko Asset Management Co., Ltd. Former Chairman of Japan Securities Investment Advisers Association
➤ A. Okamoto	Former President and CEO of Iwanami Shoten, Publishers (one of the best publishing houses in Japan)
➤ K. Tonosu (Ms.)	Outside Director of JAPAN POST INSURANCE Co., Ltd. Former Board member of Deloitte Touche Tohmatsu LLC

### **Company Auditors** (of which, 3 outside, 1 female)

- K. Ohira
- ➤ M. Tanaka (Ms.)
- T. Michishita (attorney)
- K. Uchiyama (CPA)

# Remuneration for full-time directors

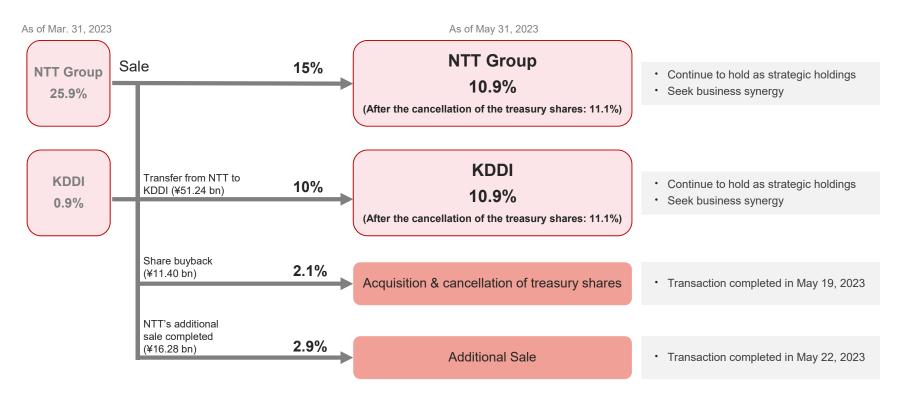
Annual salary	Fixed monthly remuneration	Cash	67% - 71%
Substitution for retirement allowance	Fixed remuneration	Stock-option	6% - 11%
Performance-linked remuneration	Variable remuneration	Restricted stock	22% - 24%

Interview with outside director, Mr. Tsukamoto, can be found here

https://www.iij.ad.jp/en/ir/integrated-report/outside director/

(Note) Above percentages are in the case of full paid performance-linked remuneration. Performance-linked remuneration varies (0 - 4 months) along with financial performance

# **Change in Largest Shareholders**



NTT Group includes NTT and NTT Communications

<sup>&</sup>quot;%" which is shareholding percentage is calculated by the total number of shares outstanding as of Mar. 31, 2023

# **SWOT of IIJ**



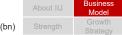
Strength	Weakness
High technological capabilities  First full-scale ISP in Japan  Highly skilled Internet-related engineers  NW service development & operation capabilities  One of the largest Internet backbone NWs in Japan  Reliable Internet backbone operation  Excellent customer base  Corporate culture of pioneering spirit	<ul> <li>Business domain mostly in Japan</li> <li>IIJ's overseas business is mainly global NW operation and is to increase Japanese clients' loyalty</li> <li>Smaller in size compared to competitors</li> <li>IIJ continuously develops innovative NW services and solutions to be ahead of the market needs</li> </ul>
Opportunity	Threat
Digitalization (DX) in Japan  NW, CPU and storage are becoming faster and larger, Domains of	<ul> <li>Slow IT adoption in Japan</li> <li>IIJ focuses on promoting digitalization of large Japanese companies with various NW services and systems integration</li> </ul>
Digitalization (DX) in Japan	◆ Slow IT adoption in Japan  ➤ IIJ focuses on promoting digitalization of large Japanese

# **Extensive Service Lineup**

sales)

commerce site

Unit: ¥ (JPY) billion (bn)



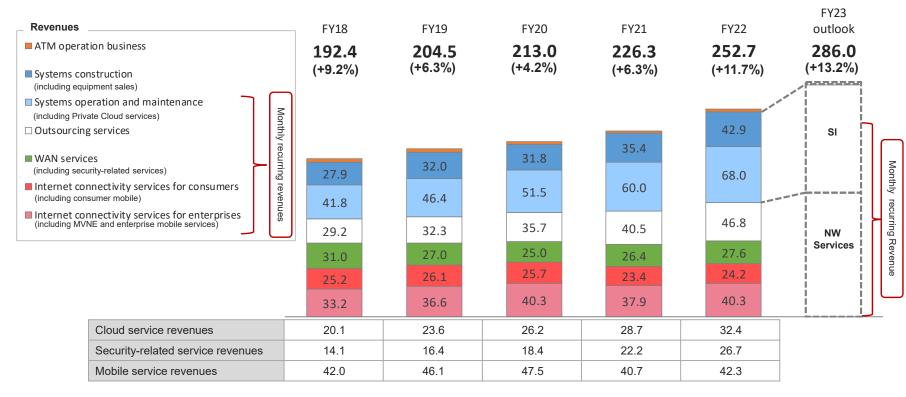
One time revenue

penetrate

# **Monthly Recurring Revenue Accumulation**



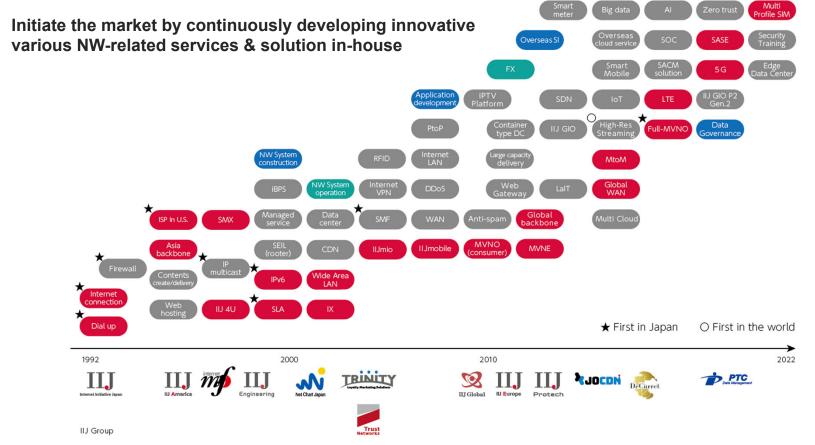
17



- Mobile revenue decreased year over year in FY21 due to ARPU decrease for consumers and change in unit charge for MVNE clients
- Systems construction and systems operation & maintenance revenue increase for FY21 includes PTC revenue which became IIJ's consolidated subsidiary from Apr. 2021
- During FY20, ATM operation business was impacted by the COVID-19 pandemic due for example to the store closure and smaller number of users coming to stores WAN revenue decreased year over year in FY19 and FY20 mainly due to certain large customers' migration to our mobile services (cheaper than WAN to connect multiple sites)

# **Service & Solution Development Capability**

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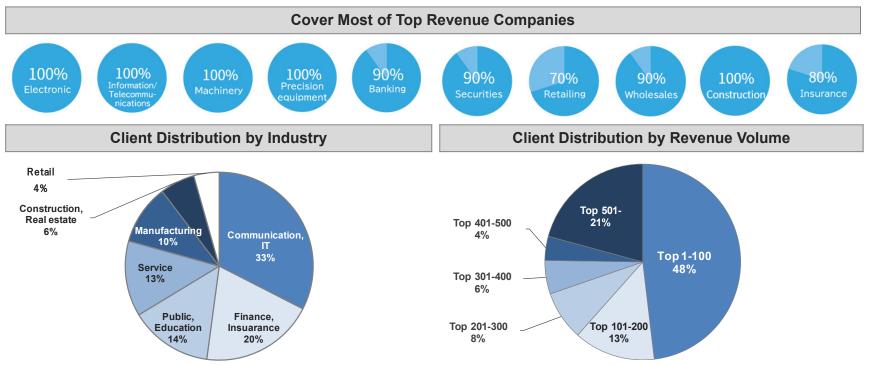


# Excellent Customer Base (Number of IIJ Group's clients: approximately 14,000 as of March 31, 2023)



19

- ◆ Through reliable operation, continuous use of Internet connectivity services since the inception of IIJ
- ◆ Our reliable infrastructure operation and cross-sell strategy have led to low churn rate



Top ten firms in each industry taken from annual revenues are selected by IIJ based on the Yahoo! Japan Finance website (finance/sales/whole market/daily).

The service penetration and the revenue distributions are based on IIJ's FY22

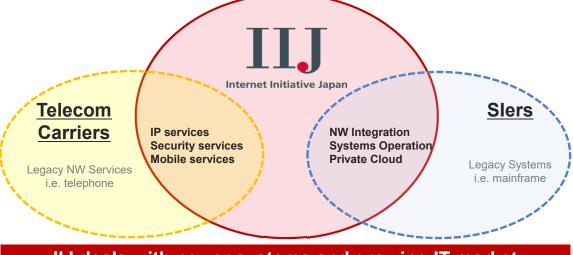
# **Competitive Advantages**

## Against telecom carriers, IIJ

- Has highly skilled IP (Internet Protocol) engineers
- Is faster to move than bureaucratic organizations
- · Focuses on blue-chip companies' IT needs with SI

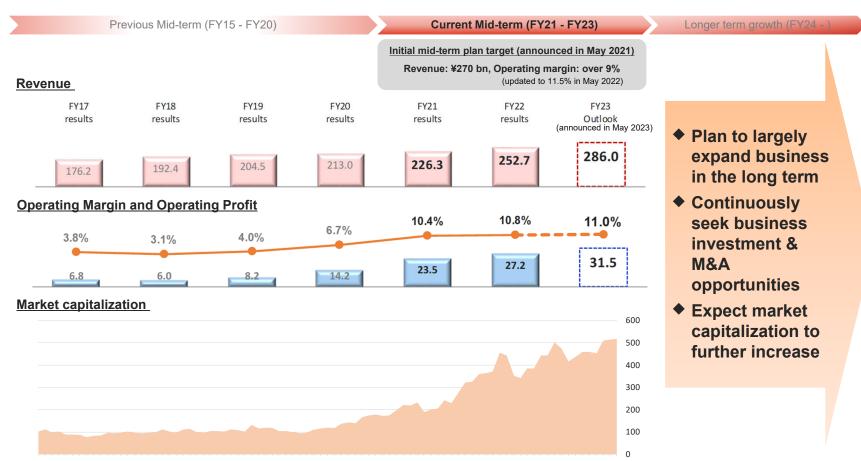
# Against systems integrators (Slers), IIJ

- Operates one of the largest Internet backbone (Slers do not)
- Has NW services asset and development capability (Slers do not)
- Focuses on Internet-related open type systems



IIJ deals with newer systems and growing IT market (Not involved in heavy and legacy systems)

# Mid-term Plan (FY21-FY23)



#### SI revenue:

- Systems construction (including equipment sales)
- Systems operation and maintenance (including private Cloud)

#### NW services revenue:

- WAN services
- Outsourcing services (including Security services)

FY2000

- Internet connectivity services
- Mobile services

### **Future outlook**

Migration of legacy systems requires customization with systems construction

- Approx. 80% of Japanese corporates are faced with legacy systems issues\*
- Legacy systems are transforming to NW-based systems to which IIJ can leverage its Service Integration model (provide NW services as part of SI projects)

#### Cloud migration among Japanese blue-chip should continue to take place

IIJ is one of the few Japanese cloud service providers with great client base

Structurally increase along with continuous accumulation of construction projects most of which have operation & maintenance phase

#### WAN shall be a required element in enterprise private NW

IIJ, an independent ISP, can offer multi-carrier WAN.

#### Cyber security demands continuously increasing

IIJ has great set of service leveraging NW traffic data obtained as an ISP

Various NW services to be offered through Service Integration

#### Internet traffic should continue to increase (Cloud, generated AI, CDN, etc.)

IIJ is one of the few reliable ISPs offering services to Japanese blue-chip for more than 30 vears

### Advanced usages of IoT projects to increase, in addition to the existing projects

IIJ can offer both NW services & SI to construct IoT systems

FY2022

FY2005 \*According to The Ministry of Economy, Trade, and Industry published in September 7, 2018

FY2010

FY2015

# **Capex and Business Developments**



	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23 targets
Revenues (¥ bn)	157.8	176.2	192.4	204.5	213.0	226.3	252.7	286.0
Operating margin	3.3%	3.8%	3.1%	Stronger demands for enterprise NW services 4.0%	6.7%	10.4%	10.8%	11.0%
Operating profit (¥ bn)	5.1	6.8	6.0	8.2	14.2	23.5	27.2	31.5
	Large CAPEX increase d aggressive business inves			CAPEX & its depreciation almost same volume				
CAPEX (¥ bn)	16.5	20.7	15.1	15.2	15.2	16.1	20.8	22.5
NW services Cloud Shiroi DC SI, others	12.6 3.6 - 0.3	9.4 7.9 1.2 2.3	9.4 1.9 2.1 1.7	9.6 2.6 2.0 1.0	8.8 2.8 1.5 2.0	9.1 2.3 1.5 3.2	10.0 2.0 5.4 3.4	Including  ¥7.0 bn for Shiroi DC 2 <sup>nd</sup> site
CAPEX-related depreciation and amortization (¥ bn)	10.9	12.1		Cost stabilizing	14.5	15.1	15.3	
Number of employees	3,104	3,203	3,353	3,583	3,805	4,147	4,451	-
Launched Omni (Sep. 2015) Launched Glo (Oct. 2015)	(Oct. 2016)	Opened SOC (Mar. 2017) Launched (Apr. 2017)		Launched Secure Endpo (Oct. 2018) unched full-MVNO r. 2018)	(Dec	nanced SWG 2. 2020) ened Shiroi DC 2019)	Opened Secur training school (Jan. 2022) Launched (Oct. 2021)	Launche (Dec. 2022 d GIO P2 Gen.2
Added SWG (Feb. 2016)		DDoS service glob (Jan. 2017) e connectivity with A		Launched Fle (Dec. 2018) Enhanced Omnibus (Oct. 2018)	ex Mobility	eSIM (A	pr. 2021) (Jur	Launched ISA (Sep.2022)

FY16: US-GAAP, from FY17: IFRS

CAPEX-related depreciation and amortization is calculated by excluding depreciation and amortization of assets that do not have the nature of capital investment, such as right-of-use assets related to operating leases, small-amount equipment and customer relationship

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About IIJ Business
Model

Strength Growth
Strategy

(As of Mar. 2023)

- **♦** Lower than the industry average turnover rate
  - IIJ (non-consolidated base): FY19: 4.6%, FY20: 3.6%, FY21: 4.2%, FY22: 3.8%
  - IIJ can provide a wide range of experience which leads to high employee satisfaction
    - ✓ IIJ provides a wide range of products: NW, security, Cloud, Mobile, IoT, system integration, etc.
    - ✓ Corporate culture of adopting new technology, aggressively engaging in new service development, etc.
- ◆ Basic policy of human resources is to continuously hire and train new graduates
  - New graduates who studied NW are attracted to IIJ who is the first full-scale ISP in Japan
- ♦ Increase the size and quality of recruitment and human capital development
  - Programs to promote autonomous career development by having working experiences at other departments and/or working at overseas subsidiaries.
- ◆ Expect further business expansion by seeking M&A opportunities, accelerate growth by acquiring human resources

# Revenue growth supported by the enhancement of human resources

	FY19	FY20	FY21	FY22
Total revenue	¥204.5 bn	¥213.0 bn	¥226.3 bn	¥252.7 bn
Year over year	+6.3%	+4.2%	+6.3%	+11.7%
	FY19-end	FY20-end	FY21-end	FY22-end
Total number of employees	3,583	3,805	4,147	4,451
Year over year	+6.9%	+6.2%	+9.0% *	+7.3%
Number of outsourcing personnel (SI)	1,123	1,270	1,319	1,385
	Apr. 2020	Apr. 2021	Apr. 2022	Apr. 2023
Number of new graduates	210	190	178	246

We added 62 personnel through PTC consolidation (Apr. 2021)

# at overseas subsidiaries.

**Engineers** 

71%

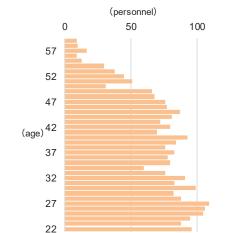
**Breakdown of Employees** 

# Age composition of IIJ's full-time workers

Admin.

12%

Sales



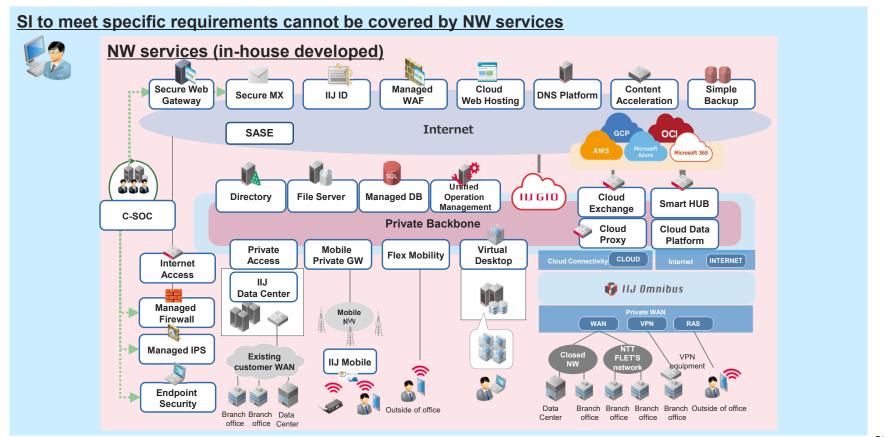
# **Service/Business Function**

Comprehensive NW system solution with NW services and SI	P. 26
Large-scale Complex Flagship projects incorporating NW services	P. 27
Enterprise NW Services	P. 28
Systems Integration (SI)	P. 29
Cloud Services	P. 30 – 32
Security Services	P. 33 – 35
Mobile Services	P. 36 – 39
IoT Services	P. 40 – 41
Data Centers (DC)	P. 42

# Comprehensive NW system solution with NW services & SI

Service/Business Function

> By combining various in-house developed NW services with SI to provide comprehensive NW system solution



Acquired	About the project	Project size (approx.)	Main revenue recognition
4Q20	Nationwide NW replacement for a prominent financial institution	¥5 bn, 5 years	NW service SI operation
	Nationwide WAN connection for all tax offices in Japan	¥2 bn, 4 years	NW service
	Internet connection environment for all Tokyo metropolitan public high schools	¥2 bn, 3 years	NW service
	Core information system for governmental-administrative operation	¥5 bn, 4 years	NW service SI
	NW infrastructure construction for a central government agency	¥0.8 bn, 4 years	NW service
1H22	Mobile connection environment for a central government agency	¥0.7 bn, 4 years	NW service
	Core IT system construction for a central government agency	¥0.5 bn, 3 years	NW service
	NW infrastructure construction for a prominent financial institution	¥0.5 bn, 5 years	NW service
	★NW system upgrade for a central government agency	¥2.6 bn, 4 years	NW service · SI
	Large scale SASE for enterprises (6 projects)	¥0.2 - 0.8 bn, 3 - 5 years	NW service
	Core NW system upgrade for a prominent enterprise	¥0.4 bn, 4 years	NW service
	★NW infrastructure construction for a prominent financial institution	¥1 bn, 4 years	SI
	★Main DC migration for a prominent mail-order company	¥0.6 bn, 2 years	SI
01100	★NW integration for a prominent real estate group	¥0.9 bn, 2 years	NW service · SI
2H22	Large scale NW upgrade for a prominent manufacturing company	¥5 bn, 5 years	NW service
	Foreign exchange trading platform for a prominent financial group	¥3 bn, 5 years	SI operation
	Core information NW infrastructure for a broadcaster	¥6 bn, from FY24	NW service · SI
	Overseas DC construction	¥3 bn, to be launched in FY23	SI construction

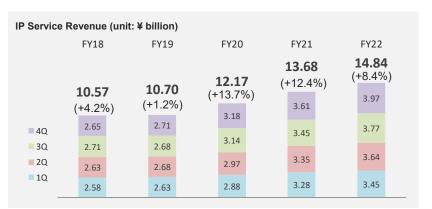
Newly disclosed projects are highlighted with ★ mark

# **Enterprise NW Services**

# IIJ's enterprise NW services' business model: Cost doesn't have to increase at the same pace as the revenue – economy of scale business

# ◆IP (Internet Protocol) Service Revenue

- > IP Service is a bandwidth guaranteed dedicated Internet connectivity service for enterprises who use the services for their core Internet access services
- > Service contracts are based on bandwidth. Minimum contract period is 1 year
- > The revenue is 100% recognized in Internet connectivity services (Enterprise)
- > Very low churn rate. Contracts are renewed every year, generally speaking
- > IIJ has very high and stable market share among Japanese blue-chip
  - Difficult to newly enter the market because one will need customer base and engineers to operate Internet
    - IIJ's IP services clients include general Japanese enterprise as well as NW operators such as consumer ISPs, cable TV operators



#### **◆**Cost

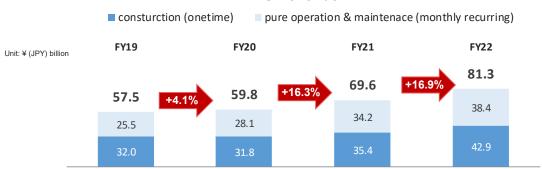
- > IIJ purchases physical fiber from carriers
  - As one of the largest independent ISPs, IIJ has strong buyer power when purchasing fiber
  - · IIJ expands its Internet backbone continuously
  - Fiber purchasing cost is recognized as circuit-related cots
- > IIJ owns NW equipment that are needed for Internet backbone and NW service facility
  - NW operation cost which is many depreciation amortization costs for NW equipment is stable due to the technological innovation of servers and other NW equipment
    - In other words, ¥1 million server today is more high spec compared to the ¥1 million server a year ago.

### **♦**Profit

- Enterprise NW service revenues such as IP services and Outsourcing services are to continuously increase while their costs remain relatively stable
- By that, IIJ can enjoy an economy of scale with strong revenue accumulation which leads to gross profit expansion
- In other words, the costs for enterprise NW services do not have to increase at the same pace the revenue growth

- Started offering SI to fully meet Japanese enterprises' IT demands which are quite specific & difficult to meet solely by NW services
- ◆ Seeing greater proposal opportunities to replace legacy private NW and systems which often require customization and Service Integration





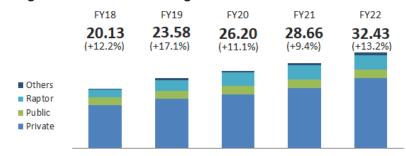
- A quotation of construction revenue, a onetime revenue, is prepared based on cost; an increase in cost can be reflected
- Pure operation and maintenance which is calculated by deducting private cloud service revenues from systems operation and maintenance revenue is monthly recurring revenues, for constructed systems
- FY20 construction revenue decreased slightly year over year mainly because of the Pandemic recession. Because construction revenue is one time revenue, it is easily affected by the economic environment and highly impacted by IT investment appetite of Japanese enterprises.

# Projects becoming larger and more complex:

	Conventional contracts	Current trend		
Revenue Size	Few million to tens of millions (JPY)	Few hundreds of millions (JPY)		
Туре	NW integration, server enhancement and other Internet related systems construction projects	Complete replacement of current enterprise NW/system		
Term	Construction revenue is usually booked after 3 to 6 months from order received	Construction revenue is sometimes booked a year later from order received     Greater time to book order received as projects becoming more complex and larger		
Cost structure	Mainly hardware	Larger number of system engineers and outsourcing personnel are needed		

# **Cloud Business (1)**

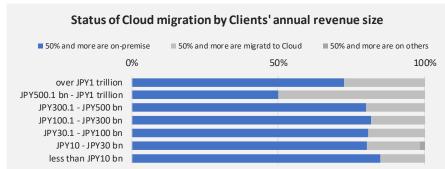
◆ Cloud service revenue (recurring) continued to accumulate along with constant Cloud migration



• FY22 Cloud Service revenue recognition: 91.3% in systems operation, 8.7% in Outsourcing

## ◆ Majority of enterprise systems are operating on-premise

· IIJ offers various services to promote Cloud migration



Source: Internet Initiative Japan "Nationwide survey on IT department 2022" published in Nov. 2022, N=598

Unit: ¥ (JPY) billion

#### Service/Business Function

#### Private cloud

- > IIJ GIO Infrastructure P2 Gen.2
  - Next generation laaS enabling easy Cloud migration from on-premise
  - Highly transitional VMware base hosted private Cloud
- ➤ IIJ Unified Operation Management Service (UOM)
  - SaaS to improve efficiency of multicloud system operation work
  - Management and operation cover wide range from cloud to on-premise, Improve efficiency with automated incident management, etc.
- Multi-cloud etc.

#### Public cloud

Low-cost servers with pay-as-you-go pricing, etc.

#### Raptor

- In-house developed SaaS base FX (Foreign Exchange) platform services for online brokers
- Providing services to Hirose Tsusho, Line Securities, au Kabucom Securities, Nomura Securities, Sony Bank, SMBC Nikko Securities, Matsui Securities, etc.

#### Others

Cloud services provided through overseas subsidiaries, etc.

# **◆** Extensive service line-up promoting multi-cloud usages

- Multi-cloud usages increasing as companies prefer to avoid "vendor lock-in" which is a dependence on a specific cloud vendor, flexible system design by combining multiple cloud services, and BCP measures such as redundancy and risk diversification
- "IIJ Unified Operation Management Service (UOM)" reducing IT department's operational burden by fully outsourcing the operation and management of multi-cloud that is becoming more complexed
- "IIJ Cloud Exchange Services" enabling private connectivity to third party cloud services: offers connectivity to Amazon AWS, Microsoft Azure, Microsoft 365, GCP (Google Cloud Platform), OCI (Oracle Cloud Infrastructure), etc.
- "IIJ Cloud Data Platform Service (CDP)" enabling secure data collaboration on multi-cloud
- Multi-Cloud: Cloud that is comprise of combining multiple cloud services
- "IIJ Cloud Exchange Services" revenue are recognized in NW Service Revenue

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- Cloud services as one of the cross-selling element
- Promoting Cloud Shift of the current blue-chip Japanese enterprises

#### **IIJ's Competitive Advantages**

- ◆ Blue-chip client base: Hands-on/close relationship with clients (Cloud as a cross-selling element)
- ♦ New business opportunity: Because blue-chip companies' internal systems have been covered by legacy system integrators, it is a new business opportunity for IIJ once such systems migrate toward Cloud. IIJ has not dealt with legacy internal enterprise systems
- ♦ Various NW service line-ups such as security and various ways to access cloud systems (mobile, WAN, etc.)
- **♦** Competitors
  - > AWS (Amazon) & Azure (Microsoft): Strong scale merit. Focus on public cloud. Not so strong about meeting individual systems needs
    - Because start-ups and SMEs do not have to worry about so much about existing systems, they tend to use Cloud services much more and much faster compared to large blue-chip companies who have large and complex existing systems
  - > Legacy system integrators who constructed and currently looking over blue chips' large internal systems

### **Multi-Cloud Strategy**

- ◆ Japanese enterprises avoid relying on single cloud service vendor: increasing demands for multi-cloud
  - > IIJ provides private connectivity with Microsoft Azure/365, AWS (Amazon Web Service), GCP (Google Cloud Platform)
  - > IIJ provides operation and management services to effectively monitor an entire IT systems (IIJ UOM Service), covering IIJ's cloud services, other cloud vendors' cloud services and on-premise systems.

#### **IIJ's Cloud Business Model**

- ◆ Revenue
  - > Revenue is to increase along with an increase in Cloud clients and each system volume
    - · System volume depends on a number of cloud servers, volume of storage, etc.
- **♦** Cost
  - > Depreciation and amortization cost for servers and other NW equipment, outsourcing cost and personnel costs for service developments
- Profit
  - Currently very low profitability, need more revenue to have economy of scale

# Cloud Business (3)

### **Cloud Market in Japan**

#### > Cloud penetration among Japanese enterprises

- 64.7% as of 2019-end, 33.0% as of 2013-end (source: MIC)
- Japanese enterprises are slowly but surely using more Cloud services, yet most of such usages are primitive ones such as using cloud services for web and/file servers, etc.

#### Cloud shift in Japan tends to take place one by one as:

- · Japanese blue-chip' internal systems are quite large and complicated can't migrate all at once
- · Position of CIO is not high or respected as much as other C class executives
- · Japanese enterprises consider whether to re-invest their on-premise systems or migrate to Cloud services when their existing systems approach to the end of life
  - ✓ Average cycle of IT system: 4-5 years

# Seeing some advanced usages

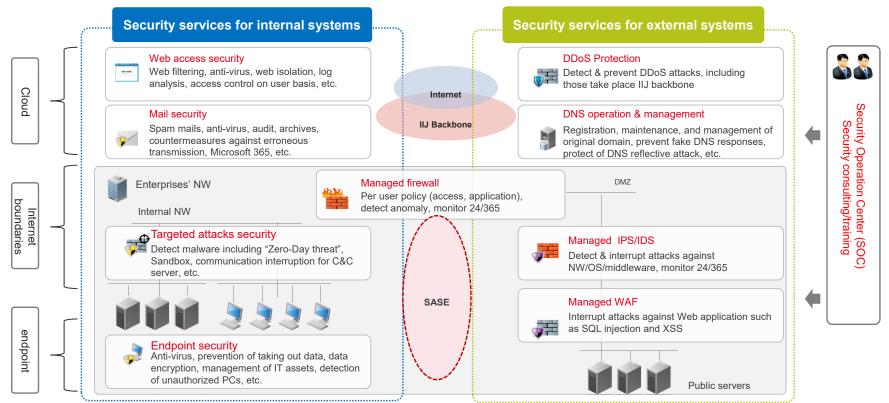
· Nippon Express (one of the largest logistics companies): replaced on-premise critical business operation system to IIJ Cloud (3,500 servers, 2PB storage), etc.

#### **Recent Cloud Business Trend**

### > IIJ's private cloud revenue grew as demands for multi-cloud continued

- Multi-cloud demands are generating demands for "IIJ Cloud Exchange Services" (revenue recognized in NW Services) which provide private connectivity to third vendor Cloud services such as AWS (Amazon), Microsoft, and Google
- "IIJ GIO Infrastructure P2 Gen.2," which was launched in Oct. 2021 to promote full-scale cloud shift of enterprise systems, is accumulating orders
- > Raptor, SaaS type Foreign Exchange (FX) trading platform launched in Oct. 2008, revenue fluctuates depending on trading volume of FX
  - Added CFD (Contract for Difference) to its service line-up from Jan. 2022

# Information Analysis Platform utilizing information and expertise only available to ISPs



SASE (Secure Access Service Edge) is a concept to shift controls of NW and security on the route to Cloud services to enable secure access from any points, instead of the conventional centralized management through headquarters or data centers.

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#### Service/Business Function

### IIJ Secure MX Service (SMX)

- Cloud-based integrated mail security service (16 yrs in operation)
- Differentiating by in-house developed filtering, providing support in Japanese, update, etc.
  - Minimize mail threats with multi filtering, able to store unlimited mail data in DCs located in Japan, prevent accidental transmission/information leak with the system
- Competitors withdrawing from the market



Cloud based mail security market

Share No.1

(Resource: Fuji Chimera Research Institute) monthly BT Sep. 2019 " Cloud based on FY18 figure base

### **SMX** contracted accounts

Sep. 2022	2.83 million
Sep. 2021	2.65 million
Sep. 2020	2.41 million

# IIJ Secure Web Gateway Service (SWG)

- ◆ Cloud-based integrated web security service (13 yrs in operation)
- Differentiating by in-housed developed engines, etc. to block and isolate web functions, etc.

# 10 consecutive years <Resource>ITR "ITR Market View: Cyber Security counter market 2021"

### SWG contracted accounts

Sep. 2022	1.23 million
Sep. 2021	1.19 million
Sep. 2020	1.12 million

### **IIJ DDoS Protection Service**

- Comprehensive service to protect enterprise NW system from DDoS attacks (17 yrs in operation)
- Service model unable for Slers & vendors who do not have NW backbone to offer
  - Realize reliable web services by avoiding overloaded NW and server triggered by huge traffic
  - > 24/365 operation by security engineers who have expertise obtained through ISP business
  - Automatically detect and prevent DDoS attacks
  - Internet access line are also within service coverage
  - Global coverage and capability of preventing terabit level large-scale attack (Jan. 2017)
- High penetration rate toward large financial institutions

### IIJ C-SOC Service

- Comprehensive security incident response service provided by IIJ security engineers
- Operational SOC service unique to ISPs: visualize invisible threats by applying IIJ's unique intelligence, execute initial response as well as notification, etc.
- Service policy: individual operation and monitoring including other managed services
- ◆ Relatively expensive monthly transaction

Mail access log Web access log

Information resource of IIJ

Coverage comparison				
<competitors></competitors>	<117>			
	Trouble shooting Hardware exchange			
	Configuration change			
	Software version up			
og collection server Router construction	Log collection server Router construction			

change	H
ion up	L
server ruction	

Security equipment log 170 billion lines per

Monitoring node 48 thousand Number research sites Over 400 thousand per by web crawler

month 3.8 billion lines per month

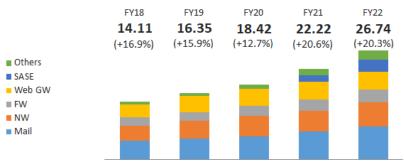
90 billion lines per month

DDoS(Distributed Denial of Service), SOC(Security Operation Center)

Log

# **Security Business (3)**

 Security service (recurring revenue) largely grew along with continuous strong demands



- Total security business volume also growing
  - Security projects outside the scope of IIJ security services are handled through SI

Total security business	FY18	FY19	FY20	FY21	FY22
volume (Service+SI)	16.77	19.18	21.47	25.44	31.25

- IIJ Security Business division director has been appointed as Kanto Regional Police Bureau's cyber security advisor (Feb. 2023)
  - Invited and trained police offers of Hyogo, Shimane and Hokkaido prefectures to IIJ SOC for a certain period
- Opened "IIJ Security Training School" (Dec. 2021) to educate security specialist. Added beginners' course in Apr. 2023
- · Security Service Revenue (recurring) is 100% recognized in Outsourcing
- SASE (Secure Access Service Edge) is a concept to shift controls of NW and security on the route to Cloud services to enable secure access from any points, instead of the conventional centralized management through headquarters or data centers. This concept is gaining popularity along with Cloud migration of enterprise operation systems, prevalence of flexible workstyle including teleworking.
- SOC (Security Operation Center): organization providing advices and actions regarding cyber attacks by constantly monitoring log data such as NW and device to detect and analyze cyber attacks

#### Service/Business Function

#### **Mail Security**

- Full outsource of mail system, countermeasures for spam mail, etc.
- ➤ IIJ Secure MX Service (SMX)
  - Cloud-based integrated mail security service (17 years in operation)
  - Differentiating by in-house developed multi-filtering, providing support in Japanese and upgrades
  - Minimize mail threats with multi-filtering, able to store unlimited mail date in DCs located in Japan, prevent accidental transmission/information leak with the system

#### **NW Security**

- > IIJ DDoS Protection Service
  - Comprehensive service to protect enterprise NW system from DDoS attacks (18 years in operation)
  - · Service model unique to NW operators
  - Realize reliable web services by avoiding overloaded NW and server triggered by huge traffic, global coverage to prevent terabit level largescale attack (Jan. 17)
- > IPS/IDS, WAF, etc.

#### FW (Firewall)

 Outsource of firewall operation, detection system for anomaly, etc.(17 years in operation)

#### Web GW

- Full outsource of web Security, URL filtering, etc.
- > IIJ Secure Web GW Service (SWG)
  - Cloud-based integrated web security service (13 years in operation)
  - Differentiating by in-housed developed engines, etc. to block and isolate web functions, etc.

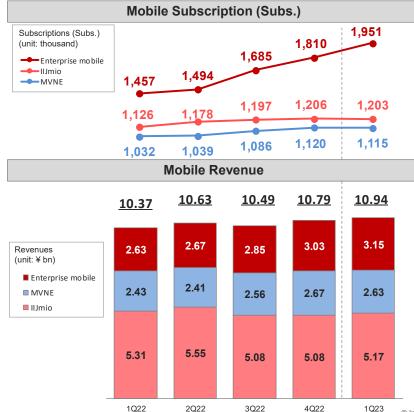
#### **SASE**

- Operation of Prisma Access, Zscaler etc.
- > IIJ Secure Access Service "ISA"
  - · Launched in Sep. 2022
  - · In-house developed SASE service
  - Differentiating by operating in Japan, high compatibility with other IIJ security services such as C-SOC, small start and low-price range

#### **Others**

- > IIJ C-SOC Service
  - · Launched in Oct. 2018
  - Operational SOC service unique to ISPs: visualize invisible threats by applying IIJ's unique intelligence, execute initial response as well as notification, etc.
  - Continuously expanding functions including recently launched "Premium" in May 2021 which offers primary responses against attacks
- ➤ Endpoint Security, etc.

- Accumulate enterprise IoT traffic by leveraging the blue-chip client base, various NW services & SI function higher utilization of the mobile infrastructure
- Consumer subscription contributing to expand the infrastructure



### Enterprise mobile

- 1Q23 revenue: ¥3.15 bn (+¥0.51 bn YoY)
- 1Q23-end subs.: 1,951 thousand (+141 thousand QoQ)
  - Increased mainly due to additional line orders from the existing GPS tracker projects and an increase in SIM card offering for foreigners visiting Japan
- Launched a redundancy solution by combining "multi-profile SIM" which was developed by IIJ and "auto-switching apps" which was developed by IIJ and Mobile Create. Contribute to higher availability by automatically switching mobile carriers in case of NW troubles.

### ◆ MVNE

- 1Q23 revenue: ¥2.63 bn (+¥0.20 bn YoY)
- 1Q23-end subs.: 1,115 thousand (-5 thousand QoQ)
- > 1Q23-end MVNE clients: 184 clients (+13 clients YoY)
  - · Cable TV operators (92 operators), prominent retailer, etc.

### **♦** <u>IIJmio</u>

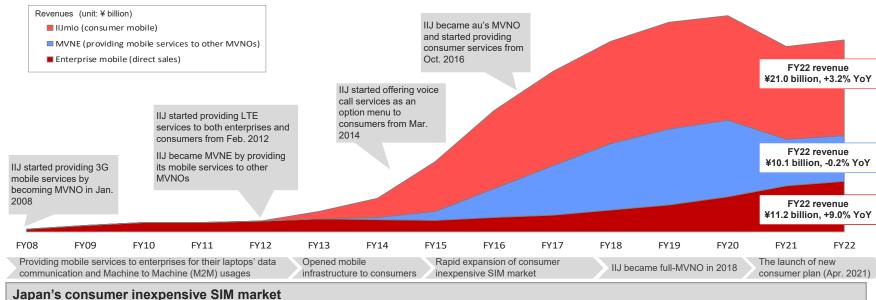
- > 1Q23 revenue: ¥5.17 bn (-¥0.14 bn YoY)
  - Revenue of the old plan which was higher ARPU slightly decreased and revenue of mobile device decreased
- > 1Q23-end subs.: 1,203 thousand (-3 thousand QoQ)
  - · Of which, the old plan's subs. were 264 thousand

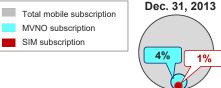
GigaPlans (unit: thousand)	1Q22-end	2Q22-end	3Q22-end	4Q22-end	1Q23-end
Subs.	757	837	878	908	928

- Added 6GB plan for prepaid SIM for foreigners visiting Japan "Japan Travel SIM," started offerings from July 2023
- 4Q22 enterprise mobile revenue includes approx. ¥0.1 bn of lump-up revenue related to a large mobile project which consists of several phases
- Enterprise mobile subs.: in 4Q22, the subs. consistently increased by 124 thousand QoQ mainly due to additional line orders from the existing project for a taxi payment devices and increased demands from foreigners visiting Japan. In 3Q22, the subs. increased by 192 thousand QoQ as the existing project for a GPS tracker for children security largely increased by approx. 60 thousand

# **Mobile Business (2)**

### Service/Business **Function**





Dec. 31, 2022 13.8%

- Mar. 31, 2023 14.3% 9.4% 9.5%
- The data is based on the reports by the Ministry of Internal Affairs and Communications (MIC) who publishes mobile subscription quarterly
- The total mobile subscription was over 200 million for both Mar. 31, 2023 and Dec. 31, 2022. As of Marc. 31, 2023, MVNO subscription was 30.2 million, SIM subscription was 15.6 million
- As of Dec. 31, 2022, MVNO subscription was 28.8 million, SIM subscription was 15.3 million
- IIJ's total mobile subscription was approx. 4,136 thousand and 3,968 thousand as of Mar. 31, 2023 and Dec. 31, 2022, respectively.

## Market share among SIM subscription

		Mar. 31, 2023	Dec. 31, 2022
1	IIJ	19.9%	19.7%
2	NTT (OCN)	11.9%	11.1%
3	OPTAGE (mineo)	9.0%	9.1%
4	Fujitsu	5.6%	5.6%
5	AEON RETAIL	4.8%	4.9%

# **Mobile Business (3)**

- Most of current enterprise mobile solution are simple usage such as connecting NW and surveillance cameras, etc.
  - Seeing some advanced usage such as Factory IoT for Toyota Motor Hokkaido https://www.iij.ad.jp/en/news/pressrelease/2020/0803.html

## Accumulating various enterprise mobile solutions

Network Cameras	Office IT	B-to-C
Store marketing cameras	iPads and tablets	Karaoke communications
Security cameras for apartment complexes, etc.	Remote work (teleconferencing)	Child monitoring devices
Surveillance cameras for material storage sites, etc.	Business / IP transceivers	Networking between devices at game arcades
Security cameras	Store visitor management systems	Currency exchange machines for foreign visitors to Japan
River water level remote monitoring	Built-in SIMs for PCs	Cashless payment terminals
Transportation	Corporate	Activities / Other
Dashcams	Structural health monitoring terminals	Rice paddy water management
Taxi dispatching	Plant equipment management	Shrimp cultivation
Bus locational information	Natural disaster observational data collection	Mobile sales offices
Remote key locking and unlocking	Vending machines	Digital signage

# **Mobile Business (4)**

### Business model of IIJ's mobile business

### Revenue

- Consumer mobile revenue is calculated by multiplying subscription by ARPU
  - Headsets sales are also recognized as consumer revenue. IIJ is recognized as MVNO with good lineups of smartphone
- Enterprise mobile revenue is to grow with IoT/M2M traffic. Because we charge by how much data is needed and an IoT device does not require much data, generally speaking, per device revenue tends to be quite small

### ◆ Cost

- All of IIJ's mobile services are provided from the same mobile infrastructure
- Purchasing mobile infrastructure on bandwidth-base from mobile carriers (mainly from Docomo, some from KDDI). Such purchasing cost is recorded as "outsourcing" in NW services' costs
- In order to provide voice services, we purchase per usage base (no economy of scale merit for voice services)
- Sales commission expenses (SG&As) to sales partners such as BicCamera

### Profit

- Profitability to increase by improving infrastructure utilization through gathering various consumer & enterprise traffic
  - Traffic patterns of consumers and enterprises are different
    - Consumers' peak time is commuting hours and lunch break. Other than these hours, our consumers tend to access Internet through their home and/or office Wi-Fi. On the other hand, there is no clear peak time for enterprise. Traffic is generated through mobile dongle and/or IoT type usages which run 24/7

## Growth Strategy

- > Aim to improve mobile infrastructure utilization by gathering IoT/M2M & various consumer traffic
  - Currently buying mobile capacity to meet the peak hours which are concentrated on commuting hours and lunch time

### Mobile infrastructure utilization

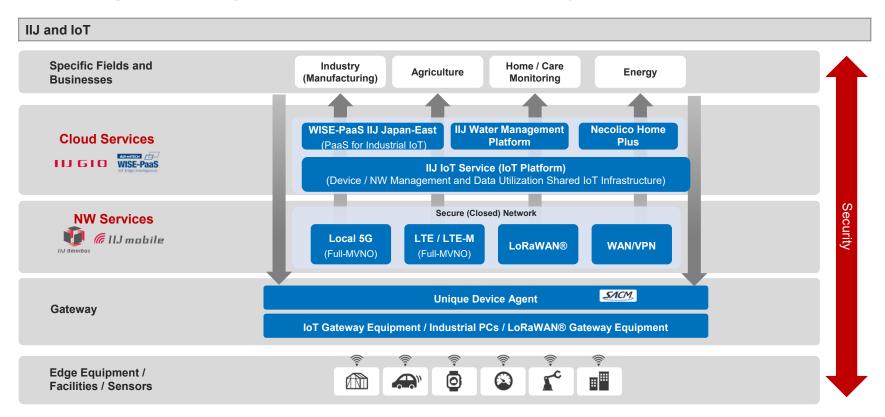
- Currently, IIJ is increasing mobile infrastructure to meet the peak of consumer traffic which is concentrated around commuting hours and lunch time. The overall mobile infrastructure utilization of other hours is low
- By gathering various type of mobile traffics such as enterprise IoT traffic which is not concentrated at certain hours, we could aim for higher mobile infrastructure utilization

### IIJ's sale channel for consumers

- 1. Direct sales through IIJ's website
- 2. Sales partners such as BicCamera
  - · IIJ pays sales commission expenses to sales partners
- 3. MVNE "IIJ Mobile Platform Service"
  - · IIJ provides mobile services to other MVNOs
  - · As of Mar. 31, 2023, IIJ had 181 MVNE clients
    - ✓ Largest MVNE client is one of the largest Japanese retailers
    - √ 91 out of 171 MVNE clients are Japanese cable TV operators who already have direct relationship with consumers

# **IoT Business (1)**

# Combining IIJ's existing service lineups and SI to build IoT systems



# **IoT Business (2)**

# IoT projects

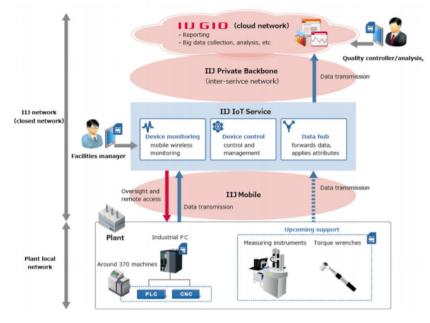
Industrial machinery manufacturers	Shift from reactive post-sales maintenance model to proactive field services (making predictions based on data)
Car accessory manufacturers	Expansion of service businesses by acquiring data through the networking of products and establishing software technology development organizations to develop services that use that data
Measuring instrument manufacturers	Expansion of services to streamline & improve the accuracy of recording tasks by going beyond just "measuring" things & providing linking data customers measure with their business systems
Automotive manufacturers	Improved efficiency of equipment management to cover personnel shortages, analyzing the expertise of skilled workers in maintaining operating capacity and implementing traceability to ensure quality
Trading companies (agriculture)	Shift from the sales of pesticides & chemical fertilizers to the provision of pesticide spraying technologies that reduce the amount used, & the development of cutting-edge agricultural technologies

## **Advanced Usage: Factory IoT**

## ♦ IIJ provides IoT system for Toyota Motor Hokkaido

Providing a one-stop solution by offering mobile and Cloud services from data collection via closed mobile network to creation of a cloud platform for visualizing and analyzing the collected data.

## System image



# Data center (DC)

◆ Operate 16 DCs in Japan, 2 of which are owned by IIJ (as of June 2023)

- > Expanding own DC capacity along with growing demands for IIJ services
- Expect higher efficiency by gradually migrating leased DC spaces to own DCs



Tesla's power pack



Edge computing



2023)		
	Matsue DCP (opened in Apr. 2011)	Shiroi DCC (Opened in May 2019)
Objective	Own serv	rice facility
Features	First in Japan to use outside-air cooling container units     Able to increase capacity responding to demand per container     Utilize on-site solar power panels	Adopt latest energy-saving method including outside-air cooling method     More flexible and cheaper capacity expansion through system module method     Shifting peak of air conditioning power by utilizing lithium-ion storage batteries     Utilize on-site solar power panels
Land	Approx. 16 thousand square meters	Approx. 40 thousand square meters
Number of in placed racks	Approx. 500 racks	Approx. 700 racks
FY22 PUE	1.33	1.31
FY23 plan	Constructing new system module Schedule: begin construction in Feb. 2024, operation in May 2025 Approx. 2 thousand square meters Approx. 300 racks FY23 capex (plan): over ¥5.0 bn (to be partially covered with subsidy)	Operation of 2 <sup>nd</sup> site (Expandable)     ✓ Started operation from July 2023     Approx. 8 thousand square meters     Approx. 1,100 racks (1 <sup>st</sup> site: approx. 700)     FY23 CAPEX (plan): approx. ¥7.0 bn (FY22: ¥5.4 bn)     Begin direct procurement of nonfossil fuel certificates toward the supply of green electricity (summer 2023)

PUE(Power Usage Effectiveness) is a metric that shows how efficiently electricity is used at a data center. The closer to 1.0 is considered to be good.

# **Financials**

Financial Performance (FY19 ~ FY22 results) P. 44

1Q23 Financial Results P. 45 – 59

FY23 Financial Targets P. 60 – 61

Fi	nan	cia	ls
-			-

	FY19	FY20	FY21	FY22
Total revenue	204.5	213.0	226.3	252.7
YoY	+6.3%	+4.2%	+6.3%	+11.7%
NW services	122.0	126.8	128.2	138.9
YoY	+2.8%	+4.0%	+1.1%	+8.4%
of, enterprise NW	75.9	79.3	87.5	96.6
YoY	(0.1%)	+4.5%	+10.3%	+10.5%
of, mobile	46.1	47.5	40.7	42.3
YoY	+9.8%	+3.1%	(14.3%)	+3.8%
SI	78.4	83.3	95.3	110.9
YoY	+12.5%	+6.2%	+14.5%	+16.4%
Operating profit	8.2	14.2	23.5	27.2
YoY	+36.6%	+73.2%	+65.3%	+15.6%
Operating margin	4.0%	6.7%	10.4%	10.8%
Net Profit	4.0	9.7	15.7	18.8
YoY	+13.8%	+142.4%	+61.4%	+20.2%
ROE	5.2%	11.5%	16.2%	17.0%
NW service gross magin	16.3%	21.4%	27.8%	27.5%
SI gross margin	13.8%	14.5%	15.7%	16.7%

For our financial strategy, please visit https://www.iij.ad.jp/en/ir/integrated-report/financial\_strategy/

Net profit is "Profit for the period/year attributable to owners of the parent"
 © Internet Initiative Japan Inc.

NW services (excluding Mobile service) revenue decreased YoY in FY19 mainly due to WAN services' certain large customers' migration to our mobile services

Mobile service revenue decreased YoY in FY21 and expect to decrease in FY22 mainly due to subscriber migration to new cheaper plan

# Enterprises' legacy internal NW are shifting to advanced & complexed ones by utilizing Internet technology Demand & proposal opportunities for large-scale NW renewal projects are significantly increasing with our stable NW operation & comprehensive proposal capability

1Q23 OP was same level with 1Q22 due to small SI construction, one-time revenue affected by a delay in certain project's revenue recognition & seasonal volatility, and year-beginning cost increases such as personnel-related costs and expenses. NW service (excluding mobile) revenue grew by 11.1% YoY. Both revenue & gross profit steadily expanded

Total revenue : ¥61.42 bn. +5.6%

Operating profit (OP): ¥5.00 bn, -0.5%

Net profit: ¥3.58 bn, -18.4% Valuation gain on funds decreased, 1Q22: approx. ¥1.2 bn, 1Q23: approx. ¥0.3 bn

NW s	service		SI	SG&A, etc.
Revenue	Gross Profit	Revenue	Gross Profit	SGAA, etc.
33.23 +9.4% 1Q23 36.35	8.80 +16.1% 10.22	24.27 +0.3% 24.34	3.61 -9.8% 3.26	7.67 +14.6% 8.80

NW service (excluding mobile)

- Revenue grew by 11.1% YoY. Each service line continued to increase with more opportunities to make proposal through service integration (\*)
- IP: +13.4%. Outsourcing: +14.5% (of which, security: +17.1%), WAN+ +5.7%

(\*Provide NW services as part of SI projects)

(\*Shareholding percentage: 11.1%.

Mobile

SI

Change in

- > 1Q23-end total subscription: 4,270 thousand (+134 thousand QoQ). Enterprise: led the increase, Consumers & MVNE: almost resulted as expected
- > Many ongoing mid-to-large scale NW renewal projects as systems becoming NW based Construction: orders received +31.0%,+¥3.33 bn YoY, order backlog +32.5%, +¥5.07 bn YoY, favorable market situation
- > Small 1Q23 revenue was due to the structural change in projects which are becoming larger & more complex, requiring longer delivery & preparation period
- > Plan to recognize the overseas DC construction project's revenue of approx. ¥3.0 bn in 2Q23
- Shiroi DC > Operation of 2<sup>nd</sup> site began in July 2023. Mainly meeting the growing demands for our own services and also responding to co-location needs
- > Enhanced acquisition & development of HR to accelerate growth, Number of employees (consolidated) 1Q23-end: +416 personnel YoY, (1Q22-end: +262 YoY) HR
  - 1Q23 personnel-related costs & expenses: +14.4%, +\(\frac{4}{1.18}\) bn YoY (1Q22: +5.4%, +\(\frac{4}{1.18}\) bn YoY) mainly due to approx. 1.4 times more new graduates joined in Apr. 2023 than the previous year and the modification of salary table
- > NTT group & KDDI, telecom carriers, became largest shareholders with the same position(\*) calculated based on the total number of shares issued by IIJ as of May 31, 2023) shareholders. > Executed share buyback (¥11.4 bn, 2.1% of total number of shares issued) and cancellation of shares, Expected FY23 total shareholders return: approx. 84% Share buyback

# **Consolidated Financial Results**

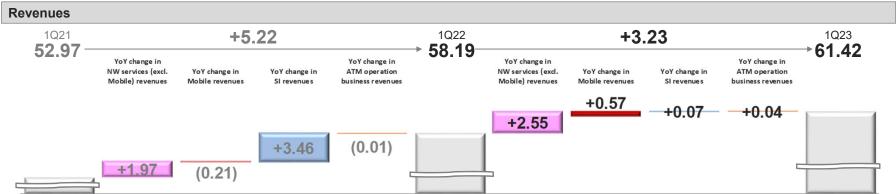
	% of revenue	% of revenue			% of revenue		% of revenue	
	1Q23 Results Apr. 2023 - June 2023	1Q22 Results Apr. 2022 - June 2022	YoY		1H23 Targets (Announced in May 2023) Apr. 2023 - Sep. 2023	YoY	FY2023 Targets (Announced in May 2023) Apr. 2023 - Mar. 2024	YoY
Revenues	61.42	58.19	+5.6%	+3.23	138.0	+13.1%	286.0	+13.2%
Cost of	77.5%	78.2%			78.2%		77.1%	
Revenues	47.62	45.49	+4.7%	+2.13	107.9	+13.0%	220.5	+13.2%
	22.5%	21.8%			21.8%		22.9%	
<b>Gross Profit</b>	13.80	12.70	+8.7%	+1.10	30.2	+13.8%	65.5 11.9%	+13.1%
	14.3%	13.2%			12.1%		11.9%	
SG&A etc.	8.80	7.67	+14.6%	+1.12	16.8	+9.3%	34.0	+10.8%
	8.1%	8.6%			9.7%		11.0%	
Operating Profit	5.00	5.03	(0.5%)	(0.02)	13.4	+19.9%	31.5	+15.7%
	8.9%	11.4%			9.4%		10.6%	
Profit before tax	5.48	6.62	(17.2%)	(1.14)	13.0	+1.1%	30.4	+11.1%
	5.8%	7.5%			6.4%		7.2%	
Net Profit	3.58	4.39	(18.4%)	(0.81)	8.9	+2.5%	20.7	+9.9%

<sup>•</sup> SG&A, etc. represents the sum of SG&A, which includes R&D expenses, and other income/expenses

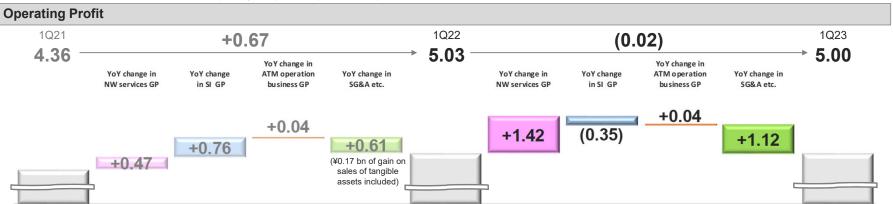
<sup>·</sup> Net profit is "Profit for the period/year attributable to owners of the parent"

<sup>·</sup> YoY change of net profit is based on the retrospective application of IAS 12 "Income Taxes"

# Year over Year Analysis



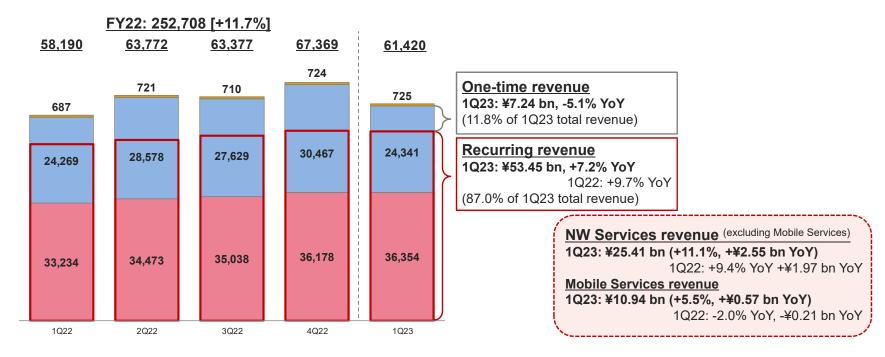
- NW services (excl. Mobile) revenues are calculated by deducting the below mentioned Mobile services revenues from total NW services revenues. The revenues include non-mobile consumer revenue which is a small amount
- Mobile services revenues include IIJ Mobile Services (including MVNE) and IIJmio (consumer mobile)



- NW services gross profit consists of gross profit related to NW revenues (excl. Mobile) and Mobile revenues (The two have costs in common and cannot be broken down in accounting terms)
- SG&A, etc. in this slide represents the sum of SG&A, which includes R&D expenses, and other income/expenses
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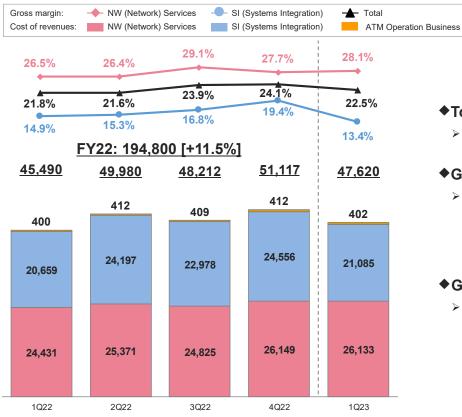




One-time revenue, systems construction revenues which include equipment sales, is mainly recognized when systems and/or equipment are delivered and accepted by customers

Recurring revenue represents the following monthly recurring revenues: Internet Connectivity Services (Enterprise), Internet Connectivity Services (Consumer), Outsourcing Services, WAN Services, and Systems Operation and Maintenance

Mobile services revenues include IIJ Mobile Services (including MVNE) and IIJmio (consumer mobile)



# **◆**Total gross profit

> 1Q23: ¥13.80 bn (+8.7% YoY)

# **♦**Gross profit for NW services

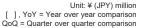
- > 1Q23: ¥10.22 bn (+16.1%, +¥1.42 bn YoY)
  - Of which, based on managerial accounting, NW service (excluding Mobile services) gross profit increased by slightly less than ¥1.00 bn YoY (It also slightly increased by less than +¥1.00 bn YoY in 1Q22)

# **◆**Gross profit for SI

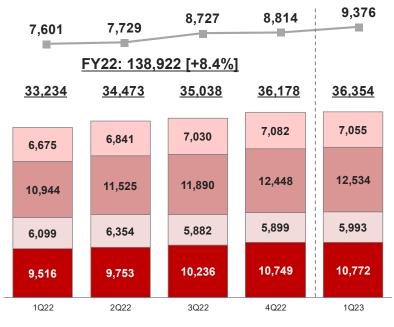
- ➤ 1Q23: ¥3.26 bn (-9.8%, -¥0.35 bn YoY)
  - 1Q23 gross margin decreased YoY because 1Q23 systems construction revenue was small (-¥0.39 bn YoY) which was mainly due to an increase in long-term and large-scale projects and a delay in revenue recognition of the overseas DC construction project which is now planned in 2Q23

- · NW service gross margin:
  - FY22 gross margin 27.5% decreased by 0.3 points YoY as mobile services' profitability decreased temporarily due to smaller onetime profit contribution related to the mobile interconnectivity (unit charge) revision, the user migration from the old plan, whose voice plan's margin is higher, to the new plan and the enhanced procurement of mobile devices for marketing purposes with low margin
  - 3Q22 gross margin included a onetime profit contribution of over ¥0.5 bn which was the result of FY21 Docomo's mobile data interconnectivity (unit charge) revision.

# **Network (NW) Services (1) Revenues**







## ◆Internet Connectivity (enterprise) Services

- > 1Q23: ¥10.77 bn, +13.2% YoY
  - Internet traffic (please refer to page 44) and contracted bandwidth continue to expand
  - Of which, IP: ¥3.91 bn, +13.4% YoY (1Q22: +5.2% YoY)
  - Of which, Enterprise mobile (IoT usages, etc.): ¥3.15 bn, +19.5% YoY
  - Of which, MVNE (service offer to other MVNOs): ¥2.63 bn, +8.2% YoY
    - Revenue growth absorbed a decrease in revenue due to reflecting a decreased procurement costs in selling prices at the beginning of FY23
    - ✓ Increase in offering SIMs for foreign visitors to Japan, etc.

## ◆ Internet Connectivity (consumer) Services (Mainly consumer mobile "IIJmio")

- > 1Q23: ¥5.99 bn, -1.7% YoY
  - · Of which, consumer mobile (IIJmio): ¥5.17 bn, -2.6% YoY
  - Fixed line connectivity "IIJmio Hikari" also increased mainly due to packed offering with mobile services

## ◆ Outsourcing Services (Various in-house developed network services)

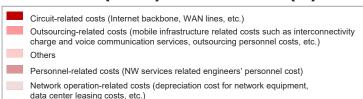
- > 1Q23: ¥12.53 bn, +14.5% YoY
  - Of which, security: ¥7.20 bn, +17.1% YoY

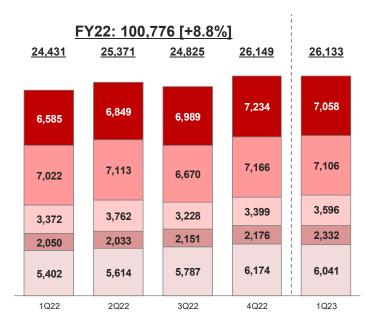
### ◆ WAN Services (Closed network services)

> 1Q23: ¥7.06 bn, +5.7% YoY (1Q22: +3.5% YoY)

- Total contracted bandwidth is calculated by multiplying number of contracts by contracted bandwidths for IP service and broadband services respectively which are both under Internet connectivity services for enterprise
- IP (Internet Protocol) Service is bandwidth guaranteed dedicated Internet connectivity services for enterprises. Contracts are based on bandwidth and enterprises use the service for their core and main Internet connectivity
- MVNE is IIJ Mobile MVNO Platform Service
- 3Q22 contracted bandwidth increased due to Tokyo public high school project by approx. 500Gbps
- 4Q22 enterprise mobile revenue included slightly over ¥0.1 bn of lump-sum revenue related to a large mobile project which consists of several phases

# **Network (NW) Services (2) Cost of Revenues**

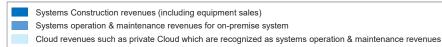


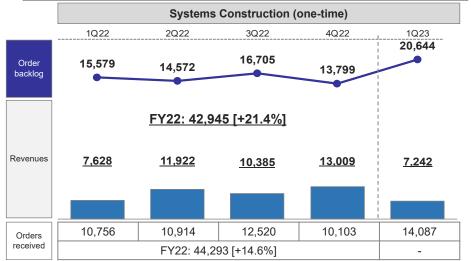


- > 1Q23 Circuit-related costs increased by 7.2%, +¥0.47 bn YoY, along with an increase in WAN revenue which increased by +¥0.38 bn YoY
  - Internet backbone circuit cost remains stable as we can leverage scale merit by having one of the largest Internet backbone networks
- ➤ 1Q23 Outsourcing-related costs increased by 1.2%, +¥0.08 bn YoY
  - Mobile data interconnectivity charge, etc. on a decreasing trend while outsourcing personnel costs on a continuous increasing trend
- 1Q23 Others increased by 6.6%,+¥0.22 bn YoY mainly due to the increase in the purchasing license fees such as SASE, supplies expenses and others in line with increased revenues
  - The purchasing mobile devices decreased by approx. ¥0.4 bn YoY
- ➤ Network operation-related costs increased by 11.8%, +¥0.64 bn YoY
  - · Continued to increase along with facility expansions

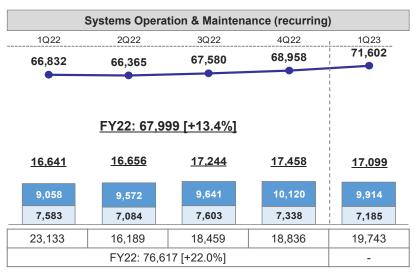
NTT	NTT Docomo's mobile data interconnectivity charge (unit charge)						
	Unit charge based on future cost method	Fixed unit charge					
FY23	¥15,644  • Announced in Mar. 2023  • Have been using this unit charge from 1Q23  • Decreased by 23.0% from the FY22 unit charge  • Previously announced unit charge in Mar. 2022:  ¥15,697	• To be fixed around at the end of Dec. 2024					
FY22	¥20,327  • Announced in Mar. 2022  • Used this unit charge in FY22  • Decreased by 24.8% from the FY21 fixed unit charge	• To be fixed around at the end of Dec. 2023					
FY21	¥28,385  • Announced in Apr. 2021  • Used this unit charge in FY21  • Decreased by 23.9% from the FY20 fixed unit charge	¥27,024 • Fixed at the end of Dec. 2022 • Onetime profit contribution of over ¥0.5 bn in 3Q22 • Decreased by 27.5% from the FY20 fixed unit charge					

# Systems Integration (SI) (1) Revenues



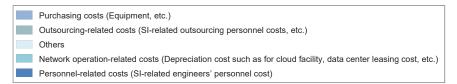


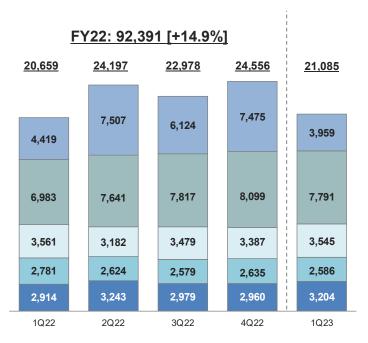
- In addition to the order backlog, there are many ongoing mid-to-large scale potential projects related to NW renewal and others, supported by favorable market and order situation
- 1Q23 orders received included several large scale projects (approx. ¥3.0 bn in total)
- Plan to recognize approx. ¥4.0 bn of 1Q23 order backlog as revenues in FY24
- Plan to recognize the overseas DC construction project's revenue of approx. ¥3.0 bn in 2Q23
- > 1Q23 PTC financial results: revenue ¥2.18 bn, operating profit ¥0.06 bn



- 1Q23 cloud service revenue was ¥7.87 bn (-5.1% YoY) due to a decrease in multi-cloud revenue depending on game related demands
  - 1Q23 cloud service revenue recognition: 91.3% in systems operation and maintenance, 8.7% in outsourcing
- As a large system operation project was ended at the end of 4Q22 as expected, 1Q23 revenue was negatively impacted by approx. ¥0.2 bn QoQ
- 1Q23 orders received decreased due to a reactionary drop from 1Q22 order received which included large-scale projects with fixed multi year contracts (approx. ¥3.0 bn) (Generally, orders received is 1 year contract and automatically renewed)

# Systems Integration (SI) (2) Cost of Revenues





- Purchasing, outsourcing-related, and others are linked to the size of project and revenue to certain degree
- Others include license purchasing for multi-cloud which fluctuates along with customers' demand
- ➤ No significant change in network operation-related costs on a quarterly basis
- ➤ In 1Q23, there were several low margin projects (in total, approx. ¥0.2 bn)

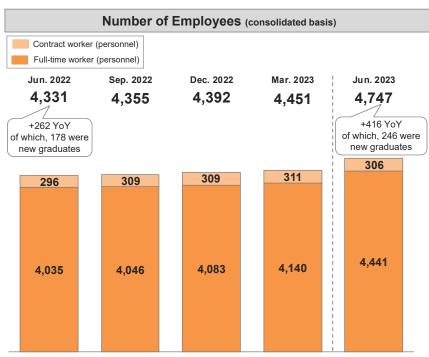
### Number of SI-related outsourcing personnel

(unit: personnel)

1Q22-end	2Q22-end	3Q22-end	4Q22-end	1Q23-end
1,327	1,390	1,393	1,385	1,367

- > The number of SI-related outsourcing personnel can be increased in comparison with the number of IIJ's SI engineers
- Although 1Q23 systems construction revenue was small, due to many ongoing projects, the number of outsourcing personnel was almost same level as 4Q22

# **Human Capital Disclosure**



- FY23 plan: number of employees (consolidated base) to increase by approx. 400 personnel
  - · Of which, 246 new graduates
  - Policy to strengthen recruitment of new graduates at the same level for the time being

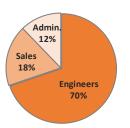
## Personnel-related costs & expenses (consolidated basis)

Unit: ¥ (JPY) million

	1Q22	2Q22	3Q22	4Q22	1Q23
Consolidated personnel-related costs & expenses	8,177	8,655	8,341	8,506	9,358
(YoY)	(+5.4%)	(+9.7%)	(+6.1%)	(+6.5%)	(+14.4%)
% of revenue	14.1%	13.6%	13.2%	12.6%	15.2%

- The monthly salary table for new graduates was modified in Apr. 2023 (the previous modification was in Apr. 2019)
  - Graduates with bachelor's degree: ¥256,667 per month, up 4.8%
  - · Salary ranges for the existing employees were revised along with it
- Personnel-related costs & expenses increased as expected due to the expansion of human resources and modified salary tables

## **Breakdown of Employees**



(As of Jun. 2023)

Breakdown of new graduates is almost identical

# **Turnover rates**

Lower than the industry average turnover

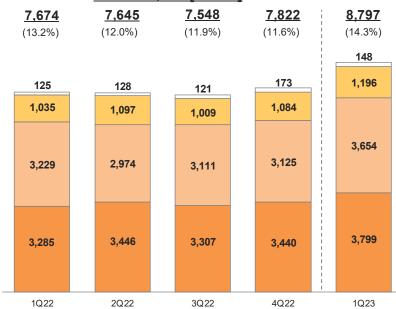
FY19	FY20	FY21	FY22
4.6%	3.6%	4.2%	3.8%

 The turnover rate of IJJ (non-consolidated basis) is calculated by dividing leavers for the fiscal year by the number of full-time employees at the beginning of that fiscal year. The industry average turnover rate of approx. 10% is announced by the Ministry of Health, Labor, and Welfare

# SG&A



# FY22: 30,687 [+9.3%]

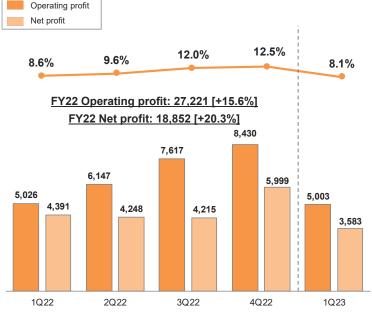


- Personnel-related expenses (salary, welfare expenses, etc.) increased as expected
- Along with an increase in new graduates and others, 1Q training expenses and others increased temporarily
- Activity-related expenses such as promotion and business trips' expenses also increased
- ➤ 1Q22 others included ¥0.17 bn of gain on sales of tangible assets

Above figures are SG&A expenses plus other income and other expenses

# **Profit**

Operating margin



- Operating profit
  - > 1Q23: ¥5.00 bn, -0.5% YoY
- Profit before tax
  - > 1Q23: ¥5.48 bn, -17.2% YoY
    - Foreign exchange gain: +¥401 million (1Q22: +¥474 million)
    - Valuation gain on funds, etc.: +¥310 million (1Q22: +¥1,200 million), decreased due to a reactionary drop
      - Foreign exchange impacts were also included as lots of assets are dominated in U.S. dollars
      - √ 1Q22: +¥1,200 million, 2Q22: -¥5 million, 3Q22: -¥820 million, 4Q22: -¥73 million
    - Share of profit / loss of investments accounted for using equity method: -¥154 million (1Q22: -¥14 million)

DeCurret- related loss (IIJ ownership: 38.2%)

1Q22	2Q22	3Q22	4Q22	1Q23	FY23 plan
78	102	94	109	125	Approx. 800

- Net profit
  - > 1Q23: ¥3.58 bn, -18.4% YoY

1Q22	2Q22	3Q22	4Q22	1Q23	
1,611	152	(1,374)	(97)	632	Finance income (expense), net
(14)	(64)	(83)	(42)	(154)	Share of profit (loss) of investments accounted for using equity method
(2,136)	(1,982)	(1,931)	(2,266)	(1,824)	Income tax expense
96	5	14	26	74	Profit for the period attributable to non-controlling interests

- Net profit shows "Profit for the period attributable to owners of the parent"
- · Under IFRS, equity securities are measured at fair value through OCI (Other Comprehensive Income) while funds are measured through profit or loss

• Figures for the fiscal year ended March 31, 2023 are based on the retrospective application of IAS 12 "Income Taxes"

Consolidated Stater	nents	ot b	-ina	ncial	Position	(Summar

23,321

46,675

15,442

26,475

5.785

19,150

9.992

246,318

Tangible assets

Right-of-use assets

Other investments

Total assets:

borrowings, etc.

**Others** 

Goodwill & intangible assets

Of which, operating leases (rent of office, data center etc.)

Investments accounted for using the equity method

Borrowings: increased mainly due to an acquisition of treasury shares

Of which, finance leases (network equipment etc.)

(Summary)		Uni	t: ¥ (JPY) millior
	Mar. 31, 2023	June 30, 2023	Changes

22.313

20,430

17.978

4.034

4.513

48,800

16.447

8.823

126.891

25,562

36,738

51.202

6.571

(1,831)

118.242

246.318

1.185

Unit:	¥ (JPY)	millio

(2.733)

+10.990

+2.272

(2,469)

+118

+1,515

(2,151)

(1,080)

+126

+9.819

(1.156)

+1.079

+1,999

(10,196)

(8,274)

+25

57

+1.570

19.580

31,420

20,250

1,565

4,631

50.315

29,459

15,367

8.949

136,710

25,562

35.582

52,281

8,570

(12,027)

109.968

247,888

1.210

onsolidated Statements of Financial Position (Summary)	
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Consolidated Statements of Financial Position (Summary)						
Mar. 31, 2023 June 30, 2023 Changes						
Cash & cash equivalents	42,472	37,266	(5,206)	Trade & other payables		
Trade receivables	41,340	34,639	(6,701)	Borrowings (current & non-current)		
Inventories 3,188 5,247 +2,059 Contract liabilities & Deferred income (current & non-current)						
Prepaid expenses (current & non-current)	27,920	36,697	+8,777	Income taxes payable		

26,045

43.524

29,073

14,451

27.645

5.471

21,808

9.546

247.888

Ratio of total equity attributable to owners of the parent: 48.0% as of Mar. 31, 2023, 44.4% as of June 30, 2023, decreased due to the share buyback with cancellation

+2,724

(3,151)

(2,160)

(991)

Others

Total liabilities:

Share capital

Share premium

Retained earnings

Treasury shares

Cash & cash equivalents: decreased mainly due to increases in inventories and prepaid expenses along with business expansion, in tangible assets mainly due o Shiroi DC construction, and a repayment of

© Internet Initiative Japan Inc.

Other components of equity

Non-controlling interests

Total liabilities and equity:

+1.170

(314)

+2,658

(446)

+1.570

Retirement benefit liabilities

Other financial liabilities (current & non-current)

Of which, finance leases (network equipment etc.)

Total equity attributable to owners of the parent:

Of which, operating leases (rent of office, data center etc.)

YoY Change

(1,831)

(1.540)

**Operating Activities** 

**Investing Activities** 



1Q23 Major Breakdown YoY Change Profit before tax 5.481 (1,142)Depreciation and amortization 7,285 +230 Changes in operating assets & liabilities (3,113)(2,050)+1,792 Income taxes paid (4,299)

FY22: (18,386) 2Q22 3Q22 1Q22 4Q22 1Q23 (2,366)(4,853)(5,226)(5,941)(6,366)

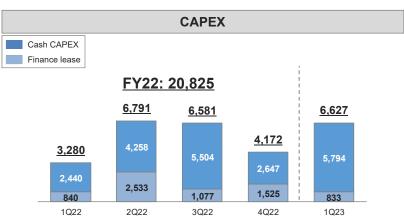
# 1Q23 Major Breakdown Purchase of tangible assets (3,670)Purchase of intangible assets such as software (2.689)

## **Financing Activities** FY22: (25,731) 1Q22 2Q22 3Q22 4Q22 1Q23 (4,535)(4,726)(4,965)(7,875)(8,165)

Purchase of other investment	(245)	(84)
Proceeds from sales of tangible assets (leaseback)	250	(541)
	1Q23 Major Breakdown	YoY Change
Payment of operating/finance leases and other financial liabilities	(5,010)	(191)
Dividends paid	(2,644)	(386)
Repayment of long-term borrowings	(1,015)	(265)
Short-term borrowings (Borrowings for acquisition of treasury shares)	12,000	+12,000
Purchase of treasury shares	(11.405)	(11,405)

Other Financial Data

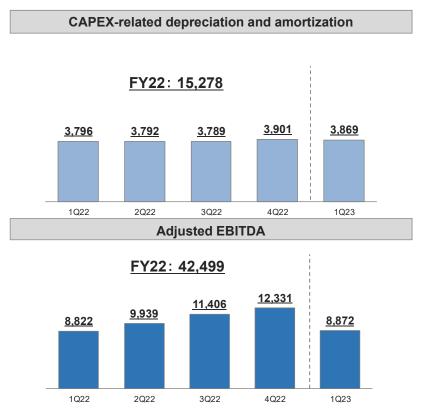
Unit: ¥ (JPY) million



Breakdown of CAPEX (Unit: ¥ bn)

	1Q22	1Q23
NW usual Capex	2.0	3.0
Cloud-related	0.3	0.2
Shiroi DC-related	0.7	2.4
Customer-related	0.3	1.1

> FY23 CAPEX plan: ¥22.5 bn (including approx. ¥7.0 bn for Shiroi DC 2<sup>nd</sup> site)



<sup>•</sup> Total amount of capital expenditure is the amounts of acquisition of tangible and intangible assets by cash and entering into finance leases for the fiscal year, excluding duplication due to sale and leaseback transactions and acquisition of assets that do not have the nature of investment, such as purchase of small-amount equipment.

<sup>•</sup> CAPEX-related depreciation and amortization is calculated by excluding depreciation and amortization of assets that do not have the nature of capital investment, such as right-of-use assets related to operating leases, small-amount equipment and customer relationship.

Adjusted EBITDA is calculated by adding operating profit and CAPEX-related depreciation and amortization.

# **FY23 Financial Targets (1)**

	% of Revenues FY23 Targets (Apr. 2023 - Mar. 2024)	% of Revenues  FY22 Results (Apr. 2022 - Mar. 2023)	Yo	PΥ
Revenues	286.0	252.7	+13.2%	+33.29
Cost of Sales	77.1% <b>220.5</b>	77.1% <b>194.8</b>	+13.2%	+25.70
Gross Profit	65.5	57.9	+13.1%	+7.59
SG&A etc.	11.9% <b>34.0</b>	<sup>12.1%</sup> <b>30.7</b>	+10.8%	+3.31
Operating Profit	31.5	10.8% <b>27.2</b>	+15.7%	+4.28
Shares of profit (loss) of investments accounted for using equity method investees	(0.6)	(0.2)	-	(0.4)
Profit before tax	<b>30.4</b>	<b>27.3</b>	+11.1%	+3.04
Net Profit	<b>20.7</b>	7.5% <b>18.8</b>	+10.0%	+1.88

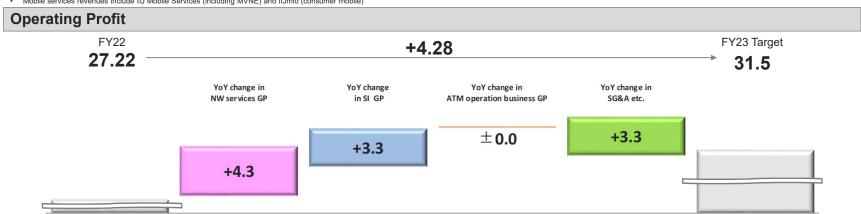
% of Revenues  FY23 1H Target  (Apr. 2023 - Sep. 2023)	Yo	ρΥ
138.0	+13.1%	+16.04
<sup>78.2%</sup> <b>107.9</b>	+13.0%	+12.38
30.2	+13.8%	+3.66
12.1% 16.8	+9.3%	+1.43
13.4	+19.9%	+2.23
(0.2)	-	(0.1)
13.0	+1.1%	+0.14
8.9	+2.5%	+0.21

	Assumptions for Revenue Targets	Assumptions for Gross Profit Targets	Other Assumptions
NW service (excluding Mobile)	Each service to grow along with continuous IT advancement     Stronger growth than FY22 as the revenue contribution of the large complex projects starts	Structural profit increase along with revenue growth     Gross margin to slightly improve	SG&A, etc.to increase due to business expansion, including personnel expenses     Shares of profit (loss) of investments accounted
Mobile	<ul> <li>Return to high revenue growth in enterprise mobile (IoT usages) as better semiconductor procurement situation and the post-Pandemic</li> <li>Consumer revenue to be flat growth due to a decrease in mobile devices sales, MVNE revenue to decrease mainly due to reflecting a decrease in procurement cost at the beginning of FY23</li> </ul>	Increase as a rebound from FY22 (decrease in device procurement cost & smaller YoY negative profit impact than FY22 due to the migration to the new plan whose voice service margin is lower than the old plan. No gain from the unit charge revision	for using equity method investees: Expect DeCurret's related loss to be around ¥0.8 bn  No consideration on any valuation gain (loss) on funds & foreign exchange gain (loss)  Number of employees (consolidated base) to increase by approx. 400 personnel (of which 246
SI	<ul> <li>Strong demands as favorable business environment continues</li> <li>Largely increase backed by trend and outlook for large projects</li> <li>Expect to recognize approx. ¥3.0 bn of overseas DC construction in 1H23</li> </ul>	Increase as the revenue volume to expand     Gross margin to be almost the same level as FY22	new graduates)  CAPEX: ¥22.5 bn (including ¥7.0 bn for Shiroi DC 2 <sup>nd</sup> site)

# FY23 Financial Targets (2)



- NW services (excl. Mobile) revenues are calculated by deducting the below mentioned Mobile services revenues from total NW services revenues. The revenues include non-mobile consumer revenue which is a small amount
- · Mobile services revenues include IIJ Mobile Services (including MVNE) and IIJmio (consumer mobile)



- NW services gross profit consists of gross profit related to NW revenues (excl. Mobile) and Mobile revenues (These two are not decomposable because some costs are common among them)
- SG&A, etc. in this slide represents the sum of SG&A, which includes R&D expenses, and other income/expenses
   In this slide represents the sum of SG&A, which includes R&D expenses, and other income/expenses.

# **Appendix**

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CDN Business: JOCDN	P. 73

In May 2023, IIJ executed share buyback of ¥11.4 bn and cancellation of shares

Expected FY23 total payout ratio: approx. 84%

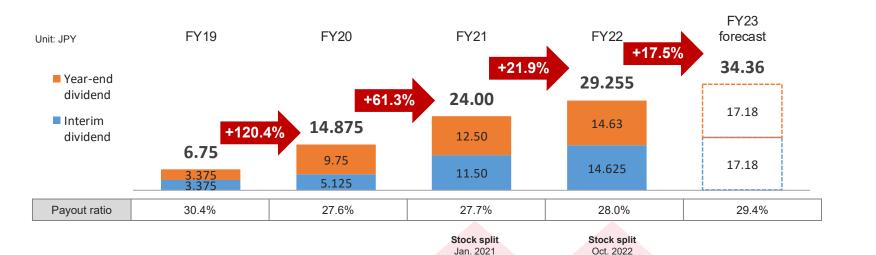
# Shareholders' Return

◆ Basic shareholders' return policy:

Continuous and stable dividend payment while considering the need to have retained earnings for the enhancement of financial position, mid-to-long term business expansion and future investment

Dividend per share:

Continued to increase dividend in line with profit increase due to revenue growth, 5 times in 4 years



Dividend per share is written on the post-stock-split basis

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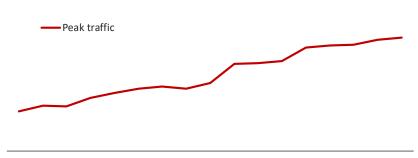
<sup>·</sup> FY21 payout ratio: adjusted payout ratio is around 30% which is calculated by deducting temporary and non-cash transaction such as valuation on funds and impairment loss

FY22 payout ratio is based on the retrospective application of IAS 12 "Income Taxes"

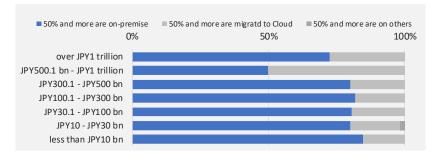
FY23 payout ratio is based on the share buyback with cancellation which took place in May 2023

# Appendix

# Historical traffic data of major domestic IX

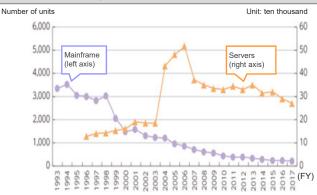


## Status of Cloud migration by clients' annual revenue size



Source: Internet Initiative Japan "Nationwide survey on IT department 2022" published in Nov. 2022, N=598

# Domestic shipments of mainframe and servers



Source: JEITA (Japan Electronics and Information Technology Association) https://www.soumu.go.jp/johotsusintokei/whitepaper/ja/r01/html/nd111140.html

# Digital competitiveness ranking (2022)

1	Denmark				
2	U.S.A.				
3	Sweden				
4	Singapore				
5	Switzerland				
	(omission)				
28	28 Spain				
29	29 Japan				

Source: IMD WORLD DIGITAL COMPETITIVENESS RANKING 2022 https://www.imd.org/centers/world-competitiveness-center/rankings/world-digital-competitiveness/

# **Sales Activity for Public Sector**

- Long and enduring relationship
  - We have been providing reliable Internet connectivity services to central government agencies and local governments from the early 1990s
  - They are also using our security services such as firewall services, DDoS Protection services and other network services such as WAN. We also receive network related integration projects from them as well.
- ◆ Not only private sector, but also public sector is changing their attitude toward IT and network
- Growing demands for network related projects
  - Enhance remote access for central government agencies
  - Promote telework environment for local governments
  - Support educational institution to become online-capable
    - Hybrid of face-to-face & online classes, remote access, environment for faculty and staff, etc.
  - Projects to replace "Security Cloud" for local governments
- ◆ Social Security and Tax Number System which is often called "my number" was first introduced in October 2015. As of February 12, 2023, 68.8% to the total Japanese population has received their ID according to the Ministry of Internal affairs and Communications

https://www.soumu.go.jp/kojinbango\_card/

# Docomo's Mobile data interconnectivity charge

(Mbps unit charge monthly)



Fiscal Year	FY18	FY19	FY20	FY21	FY22	FY23	FY24	FY25	
Method	Actual co	st method	MN	IOs are to disclose the	Future cost method e charges for next three years based on their prediction about cost etc.				
						Announced in Ma	r. 2023		
New						¥15,644 -23.0% YoY	¥13,084 -16.4% YoY	¥11,255 -14.0% YoY	
Current	<u>¥49,311</u> -6.0% YoY	<u>¥42,702</u> -13.4% YoY	¥37,280 -12.7% YoY	Fixed in Dec. 2022 <u>¥27,024</u> -27.5% YoY	Announced in Mar. 2 To be fixed around the end of Dec. 2023 ¥20,327 -24.8% YoY	¥15,697			
				Announced in Apr. 2	2021				
Old	¥49,311	¥42,702	¥37,280 -12.7% YoY	¥28,385 -23.9% YoY	¥22,190 -21.8% YoY	¥18,014 -18.8% YoY			
Old	-6.0% YoY	-13.4% YoY	Announced in Mar. 2 ¥41,436 -3.0% YoY	¥33,211 -19.8% YoY	¥27,924 -15.9% YoY				

- The same calculation method is applied to both the actual cost method and the future cost method: (Data communication cost + profit) /demand
- · The charge disclosed based on the future cost method is to be finalized based on MNOs actual cost results, etc.
- · Mobile interconnectivity charges, which are underlined above, had been fixed based on the results
- · The YoY (Year over Year) decrease percentage written under each charge is compared with the previous year charge
- The charge is public information disclosed in NTT Docomo's service terms and conditions document uploaded on NTT Docomo's website (only available in Japanese) https://www.docomo.ne.ip/binary/pdf/corporate/disclosure/myno/business/oroshi.pdf

# Comparison between the old & new plans of consumer mobile

**Appendix** 

¥1,950

Old	New: GigaPlans (Apr. 2021~)
Old	How. Olganians (Apr. 2021)

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Minimum Start Plan	With voice	¥1,760	
(3GB)	Data-only	¥990	
Light Start Plan	With voice	¥2,442	
(6GB)	Data-only	¥1,672	
Family Share Plan	With voice	¥3,586	
(12GB)	Data-only	¥2,816	

2Giga Plan	With voice	¥858
(2GB)	Data-only	¥748
4Giga Plan	With voice	¥1,078
(4GB)	Data-only	¥968
8Giga Plan	With voice	¥1,518
(8GB)	Data-only	¥1,408
15Giga Plan	With voice	¥1,848
(15GB)	Data-only	¥1,738
20Giga Plan	With voice	¥2,068
(20GB)	Data-only	¥1,958

2Giga Plan	With voice	¥850
(2GB)	Data-only	¥740
5Giga Plan	With voice	¥990
(5GB)	Data-only	¥900
10Giga Plan	With voice	¥1,500
(10GB)	Data-only	¥1,400
15Giga Plan	With voice	¥1,800
(15GB)	Data-only	¥1,730
20Giga Plan	With voice	¥2,000

Data-only

Current Price list as of Apr. 1, 2023

Pay as you go

Voice call charge as you go	¥22 per 30 seconds
-----------------------------	--------------------

Voice call charge as you go

¥11 per 30 second

- · The above table briefly indicates service prices for major functions to show the differences between the old and new plans
- Voice call charge is only for domestic calls. New voice call charge as you go was revised on September 11, 2021 and is applied to old plan's users
- eSIM service for consumers: "IIJmio eSIM Service Data Plan Zero" launched in Mar. 2020, Data communication service using NTT Docomo's LTE and 3G network Pricing: monthly charge (bundled data volume: 0 GB), ¥165 per month. Additional data volume: First 1GB ¥330, 2GB to 10GB: ¥495 per GB

© Internet Initiative Japan Inc.

20Giga Plan (20GB)

# **Overseas Business**

## **Revenue and Operating Profit**

◆ FY23 outlook: Revenue and profit to continue to increase due to an overseas DC Unit: JPY bn project, global SASE projects, etc.



PTC financial results (included in the above results): FY21 revenue ¥6.89 bn, operating profit ¥0.31 bn, FY22 revenue ¥10.68 bn, operating profit: ¥0.47 bn

### **Overseas offices**



## **Business Developments**

- ➤ Started focusing on overseas business around FY11. It was when Japanese companies started to expand their business overseas and requested us to provide the same service quality we offer in Japan
- While IT markets in the U.S. and Europe are relatively matured, the markets in Asia are just beginning to build up
  - Increasing demand for network services and SI in China and Thailand
  - Vietnam: Cybersecurity Law (Jan. 2019), Opened another facility in Hanoi in addition to Ho Chi Min
  - In Apr. 2021, we bought a Singaporean system integrator, PTC – expect to strengthen ASEAN business
- Providing Cloud services in Indonesia, Thailand and Vietnam. Working with local prominent IT companies
  - With Biznet Networks in Indonesia (from Mar. 2015)
  - With T.C.C. Technology Co., Ltd, in Thailand (Feb. 2016)
  - With FTP Telecom Partner in Vietnam (Nov. 2016)

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### **Business Model**

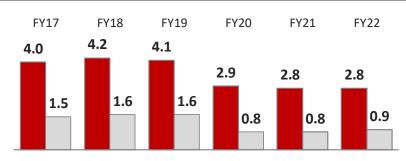
- Similar to "Seven Bank" model
- Placing ATMs in pachinko parlors in Japan
  - · After long discussion, started to place in Kanto, Kansai, Kyushu and Tokai areas
  - 8,458 pachinko parlors in Japan as of December 31, 2021 (Source: National Police Agency)
- Receive commission for each withdrawal transaction.

### Trust Networks Inc.

- In charge of ATM operation business
- > IIJ's ownership: 80.6%
- Established in 2007
- Number of employees: about 10 personnel

# **Revenue and Operating Profit**







· ATM (Automated Teller Machine)

• FY20 revenue significantly decreased from FY19 as the stores we had placed ATMs were closed temporally and fewer customers visited due to the COVID-19 pandemic and stay-at-home-order/request

## Appendix

## **About DeCurret Holdings (IIJ's equity method investee)**

## ◆ Management (from Apr. 2022)

- DeCurret Holdings (Shareholders: 35 companies including IIJ)
  - Representative Director and President: Murabayashi (Mr.)
     (IIJ Vice President, former CIO at MUFG Financial Group, Inc.)
  - Part-time directors: IIJ, MUFG bank, au Financial Holdings, NTT, JAPAN POST bank

## **◆** Background:

- In Jan. 2018, IIJ established DeCurret Inc. as an equity method investee engaging in crypto asset business and digital currency business with prominent Japanese companies
  - IIJ has been providing Raptor which is a ASP based FX systems which have been used by prominent Japanese security companies
- In Dec. 2021, DeCurret Inc. established DeCurret Holdings through a share transfer
- In Feb. 2022, DeCurret Holdings divested its crypto asset business to dedicate its business resources to digital currency business

## ◆ DeCurret-related income (loss)

										u	nit: JPY	million
1Q20	2Q20	3Q20	4Q20	1Q21	2Q21	3Q21	4Q21	1Q22	2Q22	3Q22	4Q22	1Q23
(306)	(273)	(207)	156	(296)	(256)	(780)	(1,456)	(78)	(102)	(94)	(109)	(125)

- IIJ ownership: 4Q19 30.0%, from 1Q20 41.6%, from 1Q21 38.2% are used to recognize gain and loss
- 3Q21 loss increased as it included temporary loss of ¥484 million due to the divestiture in addition to ordinal loss. 4Q21 loss includes ¥1.18 billion of loss as impairment on corresponding amount of goodwill (No more loss related to the divestiture)
- 4Q20 income includes a gain on changes in equity of ¥349 million arisen from the issuance of common stock
- > FY23 DeCurret related loss is to be around ¥0.8 billion

## **Digital Currency Settlement Platform Business (mainly BtoB)**

## **♦** Executing PoCs with various companies

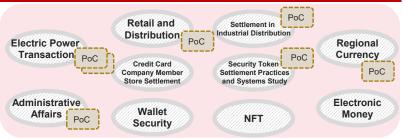
- Apply Smart Contract to calculate fees & execute payment for trade transaction (Mitsubishi Corporation, NTT),
- Test electricity trading through virtualized data (ENERES)
- Execute store settlement at LAWSON, convenience store chain (Kansai Electric Power)
- Issue digital coupon in anticipation of temporary special benefit for childrearing households (Kesennuma & Aizuwakamatsu cities), etc.

## ◆ About Digital Currency Forum (DeCurret as a facilitator)

- Number of members: 83 as of Apr. 2022
  - · Not only companies but also local government such as Tokyo is a member
- Observers: FSA, METI, BOJ and other regulators
- Several working groups:
  - · Electricity trading
  - Digital coupons and others for local government services
  - · Logistics

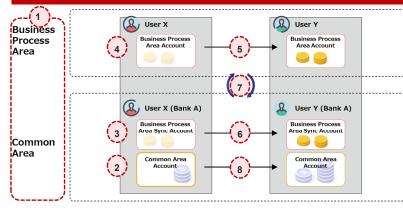
Expect the first commercial service utilizing the DCJPY Network (Two-tiered Digital Currency Platform) provided by DeCurret DCP to be launched in July 2024. GMO Aozora Net Bank plans to issue a digital currency DCJPY (tentative name) for the digitalization of IIJ's transactions of environmental value (non-fossil certificates, etc.) into digital assets, and transactions and settlements.

Digital Currency Forum Subcommittees (83 participants: companies, local governments, etc.)



## **Two-tiered Digital Currency Platform**

Issuer(Bank)



Bank A

## Promoting Proof of Concept (PoC) for DCJPY \* (approx. 40 companies participating)

\*DCJPY: tentative name of digital currency issued by banks that is able to be issued, transfer, and repay through the Two-tiered Digital Currency Platform

	anough the two toron bighter currency hadronn						
	Subcommittees	Participators	Outline				
	Industrial distribution	Mitsubishi Corporation, NTT, etc.	Feasibility studies to use DCJPY for Mitsubishi's trading transaction settlement with smart contracts				
	Electricity power	Kansai Electric Power Company, etc.	Purchase of goods at convenience stores by using DCJPY which is obtained through electricity Peer to Peer (P2P) transactions				
	transaction A	ENERES, etc.	Feasibility studies to launch new services by utilizing DCJPY and electric power transaction data				
ì	Regional currency	Mitsubishi UFJ Research &	Digitalization of local governments' benefits for selective usages through DCJPY so that local governments' administrative process such as printing, mailing and others are improved				
	Administrative process	Consulting, TIS, etc					
	Retail and Distribution Seven Bank, etc.		Feasibility studies to apply DCJPY transaction among retail, wholesale and banking through EDI (Electronic Data Interchange)				
	Security token	Nomura HD, Future Architect, etc.	Feasibility studies to use security token and DCJPY for DVP (Delivery Versus Payment) settlement to learn about potential issues, etc.				

## Patented "Two-tiered Digital Currency Platform"

	Outline of the patent (Electronic Currency Management System)
1	Two-tired system consisting of Common Area and Business Process Area
2	Issuance of digital currency within Common Area
30	Issuance of Business Process Area's token tied to Common Area's digital currency
5	Transfer of token within Business Process Area, and transfer of digital currency, being tied to those transfer of token, within Common Area
7	Synchronous processing of Common Area and Business Process Area
8	Transfer of digital currency, not being tied to Business Process Area, within Common Area

# **Shareholders of DeCurret (35 companies)**

Source: DeCurret Web Page

- Internet Initiative Japan Inc. (Ownership: 38.2% as of Mar. 31, 2022)
- KDDI CORPORATION
- NTT Corporation
- Sumitomo Mitsui Banking Corporation
- MUFG Bank, Ltd.
- JAPAN POST BANK Co., Ltd.
- ITOCHU Corporation
- OPTAGE Inc.
- QTnet, Inc.
- Sumitomo Life Insurance Company
- SOHGO SECURITY SERVICES CO., LTD.
- SOMPO Light Vortex Inc.
- The Dai-ichi Life Insurance Co., Limited
- Daido Life Insurance Company
- Daiwa Securities Group Inc.
- TIS Inc.
- Tokio Marine & Nichido Fire Insurance Co., Ltd.
- Nippon Life Insurance Company
- Nomura Holdings, Inc.

- East Japan Railway Company
- BicCamera Inc.
- Mitsui Sumitomo Insurance Company, Limited
- Mitsui Fudosan Co., Ltd.
- Mitsubishi Corporation
- Meiji Yasuda Life Insurance Company
- Yamato Holdings Co., Ltd.
- ITOCHU Techno-Solutions Corporation
- Chubu Electric Power Co. Inc.

# **CDN Business through JOCDN**

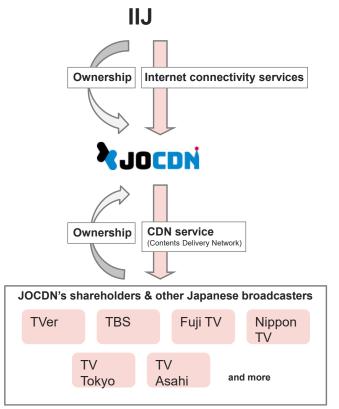
# Company Profile

Name	JOCDN Inc. (IIJ's equity method investee)	
IIJ Ownership	16.8%	
Capital	JPY845 million (including capital reserve)	
Established	December 1, 2016	
Shareholders	IIJ, Nippon TV, TV Asahi, TBS, TV Tokyo, Fuji TV, WOWOW (Prominent satellite broadcaster in Japan), NHK (Japan's only public broadcaster) and non-Tokyo local broadcasters	
Directors	Chairman: Koichi Suzuki (IIJ CEO) President: Shunichi Shinozaki (Nippon TV)	

# **♦** Conditions led to create all Japan CDN company JOCDN

- Akamai Technologies (global leader in CDN services, US company) has been dominating CDN market in Japan.
- > Growing needs to distribute contents over Internet
- Broadcasting companies distributing contents via Internet
  - · Nippon TV bought Hulu Japan in 2014
  - Japanese broadcasting companies operate "TVer"
- > IIJ has rich and well-renowned expertise in CDN business
  - Olympics games, high school base ball games, university sport and many other popular sports events
- TVer is a web platform where viewers can watch certain TV programs for free. Its system was developed jointly by major commercial television networks in Japan to broadcast TV programs over Internet

### **Business Model**





The internet started in Japan in 1992, along with IIJ. Since that time, the IIJ Group has been building the infrastructure for a networked society, and with our technical expertise, we have continued to support its development. We have also continued to evolve our vision for the future and innovate to make it a reality. As an internet pioneer, IIJ has blazed the trail so that others could realize the full potential of a networked society, and that will never change. The middle "I" in "IIJ" stands for "initiative," and IIJ alway starts with the future.